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Not applicable

## **Supplier Questionnaire for Multi Occupancy Accessible Transport (MOAT) Services**

Transport for London

F14: Notice for changes or additional information

Notice identifier: 2022/S 000-021874

Procurement identifier (OCID): ocids-h6vhtk-035a39

Published 9 August 2022, 1:59pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Transport for London

Endeavour Square

London

E20 1JN

#### **Contact**

Mr Philip Lewis

#### **Email**

[philiplewis@tfl.gov.uk](mailto:philiplewis@tfl.gov.uk)

#### **Telephone**

+44 7595064000

#### **Country**

United Kingdom

**Region code**

UKI - London

**Internet address(es)**

Main address

<https://tfl.gov.uk>

Buyer's address

<https://tfl.gov.uk>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Supplier Questionnaire for Multi Occupancy Accessible Transport (MOAT) Services

Reference number

DN626100

#### **II.1.2) Main CPV code**

- 60000000 - Transport services (excl. Waste transport)

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This is an opportunity for suppliers to express and respond to a Transport for London (TfL)

questionnaire to help understand the market and supply position for MOAT.

This is not an Invitation to Tender (ITT) only the questionnaire needs to be completed by the

deadline of 26 September 2022 and can be found in the below link.

<https://procontract.duenorth.com/Advert/Index?advertId=feee0273-7e12-ed11-8117-005056b64545>

The London Dial a Ride operation provides ca 1,000,000 trips per year to its customers

across the capital. Part of this, the MOAT requirement, is for one supplier or a small number

of suppliers capable of operating in London to provide driver and vehicle services, with their

own scheduling system as an option, for multi occupancy accessible trips across all 33

London Boroughs. This is fully funded by TfL and will deliver direct to London Dial a Ride's

passengers, who because of their disabilities, are unable to use TfL's standard bus and train

services offering.

Potential suppliers may include but are not limited to: national or local Community Transport

Organizations, Demand Responsive Bus Companies and Commercial Bus Operators. TfL has

a scheduling system and we are happy to explore use of this with bidders.

Page 4 to 6

The services are required to commence from 1 October 2023 which is when the current contracts will have expired.

Our key objectives for MOAT operations over the next 7 years are:

1. Excellent safety and safeguarding procedures
2. High levels of customer satisfaction
3. High levels of reliability
4. A focus on lowering the cost of trip delivery

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## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2022/S 000-021866](#)

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## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

II.1.4

Instead of

Text

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Read

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