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Contract

## **Enforcement Agency Services**

Walsall Metropolitan Borough Council

F25: Concession award notice

Notice identifier: 2021/S 000-021871

Procurement identifier (OCID): ocds-h6vhtk-02b3be

Published 3 September 2021, 1:02pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Walsall Metropolitan Borough Council

Civic Centre, Darwall Street

WALSALL

WS11TP

#### **Contact**

Laura Russell

#### **Email**

[procurement@walsall.gov.uk](mailto:procurement@walsall.gov.uk)

#### **Telephone**

+44 1922654329

**Country**

United Kingdom

**NUTS code**

UKG38 - Walsall

**Internet address(es)**

Main address

[www.walsall.gov.uk](http://www.walsall.gov.uk)

Buyer's address

<https://in-tendhost.co.uk/walsallcouncil>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Enforcement Agency Services

Reference number

WP3704

#### **II.1.2) Main CPV code**

- 75242110 - Bailiff services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Prompt invoicing, collection and recovery of debt are essential activities that underpin the financial stability of Walsall Council. An effective income collection system is necessary to ensure that all income due is identified, invoiced, collected, receipted and banked properly. The Council aspires to collect all debt owing, promptly, effectively, efficiently and economically.

Walsall Council are seeking to procure the services of a number of Enforcement Agencies to deliver both Enforcement Agency Collection and Debt Collection Services via the granting of concession to the successful tenderers under the Concession Contracts Regulations 2016.

#### **II.1.6) Information about lots**

This concession is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £100,000,000 / Highest offer: £120,000,000 taken into consideration

### **II.2) Description**

### **II.2.1) Title**

Enforcement & Debt Collection Agency Services

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 75242110 - Bailiff services

### **II.2.3) Place of performance**

NUTS codes

- UKG38 - Walsall

### **II.2.4) Description of the procurement**

First and Second Referrals for Enforcement Agents Collection Service for unpaid;

o Council Tax

o National Non-Domestic Rates

o Business Improvement District Scheme (BIDS) Levy

o Civic Traffic Enforcement Penalties

Debt Collection Agency Services for

o Overpaid housing benefit debts

o Sundry Debts

### **II.2.5) Award criteria**

Concession is awarded on the basis of the criteria described below:

- Criterion: 100% Quality

### **II.2.7) Duration of the concession**

Duration in months

60

## **II.2) Description**

### **II.2.1) Title**

Second Referral Cases

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 75242110 - Bailiff services

### **II.2.3) Place of performance**

NUTS codes

- UKG38 - Walsall

### **II.2.4) Description of the procurement**

Second Referrals for a number of cases for Enforcement Agent Collection Services for unpaid;

o Council Tax

o National Non-Domestic Rates

### **II.2.5) Award criteria**

Concession is awarded on the basis of the criteria described below:

- Criterion: 100% Quality

### **II.2.7) Duration of the concession**

Duration in months

60

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Award procedure with prior publication of a concession notice

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-011340](#)

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## **Section V. Award of concession**

A concession/lot is awarded: Yes

### **V.2) Award of concession**

#### **V.2.1) Date of concession award decision**

25 August 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 12

The concession has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the concessionaire**

Bristow & Sutor

Worcestershire

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

The concessionaire is an SME

No

### **V.2.3) Name and address of the concessionaire**

Dukes Bailiffs Limited

Stoke - On - Trent

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

The concessionaire is an SME

Yes

### **V.2.3) Name and address of the concessionaire**

Jacobs Enforcement

Birkenhead

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

The concessionaire is an SME

Yes

**V.2.3) Name and address of the concessionaire**

Marston Holdings Limited

Birmingham

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The concessionaire is an SME

No

**V.2.3) Name and address of the concessionaire**

Penham Excel Limited

Birmingham

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The concessionaire is an SME

Yes

**V.2.3) Name and address of the concessionaire**

Excel Civil Enforcement

Colwyn Bay

Country



United Kingdom

NUTS code

- UKL13 - Conwy and Denbighshire

The concessionaire is an SME

Yes

### **V.2.3) Name and address of the concessionaire**

JTR Collections Limited

Wellingborough

Country

United Kingdom

NUTS code

- UKF25 - North Northamptonshire

The concessionaire is an SME

Yes

### **V.2.4) Information on value of concession and main financing terms (excluding VAT)**

Total value of the concession/lot: £120,000,000

Revenue from the payment of fees and fines by the users: £120,000,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Walsall Council

Civic Centre, Darwell Street

Walsall

WS1 1TP

Country

United Kingdom