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Contract

Enforcement Agency Services

Walsall Metropolitan Borough Council

F25: Concession award notice

Notice identifier: 2021/S 000-021871

Procurement identifier (OCID): ocds-h6vhtk-02b3be

Published 3 September 2021, 1:02pm

Section I: Contracting authority/entity

I.1) Name and addresses

Walsall Metropolitan Borough Council

Civic Centre, Darwall Street

WALSALL

WS11TP

Contact

Laura Russell

Email

procurement@walsall.gov.uk

Telephone

+44 1922654329

Country

United Kingdom

NUTS code

UKG38 - Walsall

Internet address(es)

Main address

www.walsall.gov.uk

Buyer's address

<https://in-tendhost.co.uk/walsallcouncil>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Enforcement Agency Services

Reference number

WP3704

II.1.2) Main CPV code

- 75242110 - Bailiff services

II.1.3) Type of contract

Services

II.1.4) Short description

Prompt invoicing, collection and recovery of debt are essential activities that underpin the financial stability of Walsall Council. An effective income collection system is necessary to ensure that all income due is identified, invoiced, collected, receipted and banked properly. The Council aspires to collect all debt owing, promptly, effectively, efficiently and economically.

Walsall Council are seeking to procure the services of a number of Enforcement Agencies to deliver both Enforcement Agency Collection and Debt Collection Services via the granting of concession to the successful tenderers under the Concession Contracts Regulations 2016.

II.1.6) Information about lots

This concession is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £100,000,000 / Highest offer: £120,000,000 taken into consideration

II.2) Description

II.2.1) Title

Enforcement & Debt Collection Agency Services

Lot No

1

II.2.2) Additional CPV code(s)

- 75242110 - Bailiff services

II.2.3) Place of performance

NUTS codes

- UKG38 - Walsall

II.2.4) Description of the procurement

First and Second Referrals for Enforcement Agents Collection Service for unpaid;

- o Council Tax
- o National Non-Domestic Rates
- o Business Improvement District Scheme (BIDS) Levy
- o Civic Traffic Enforcement Penalties

Debt Collection Agency Services for

- o Overpaid housing benefit debts
- o Sundry Debts

II.2.5) Award criteria

Concession is awarded on the basis of the criteria described below:

- Criterion: 100% Quality

II.2.7) Duration of the concession

Duration in months

60

II.2) Description

II.2.1) Title

Second Referral Cases

Lot No

2

II.2.2) Additional CPV code(s)

- 75242110 - Bailiff services

II.2.3) Place of performance

NUTS codes

- UKG38 - Walsall

II.2.4) Description of the procurement

Second Referrals for a number of cases for Enforcement Agent Collection Services for unpaid;

o Council Tax

o National Non-Domestic Rates

II.2.5) Award criteria

Concession is awarded on the basis of the criteria described below:

- Criterion: 100% Quality

II.2.7) Duration of the concession

Duration in months

60

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Award procedure with prior publication of a concession notice

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-011340](#)

Section V. Award of concession

A concession/lot is awarded: Yes

V.2) Award of concession

V.2.1) Date of concession award decision

25 August 2021

V.2.2) Information about tenders

Number of tenders received: 12

The concession has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the concessionaire

Bristow & Sutor

Worcestershire

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

The concessionaire is an SME

No

V.2.3) Name and address of the concessionaire

Dukes Bailiffs Limited

Stoke - On - Trent

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

The concessionaire is an SME

Yes

V.2.3) Name and address of the concessionaire

Jacobs Enforcement

Birkenhead

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

The concessionaire is an SME

Yes

V.2.3) Name and address of the concessionaire

Marston Holdings Limited

Birmingham

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The concessionaire is an SME

No

V.2.3) Name and address of the concessionaire

Penham Excel Limited

Birmingham

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The concessionaire is an SME

Yes

V.2.3) Name and address of the concessionaire

Excel Civil Enforcement

Colwyn Bay

Country

United Kingdom

NUTS code

- UKL13 - Conwy and Denbighshire

The concessionaire is an SME

Yes

V.2.3) Name and address of the concessionaire

JTR Collections Limited

Wellingborough

Country

United Kingdom

NUTS code

- UKF25 - North Northamptonshire

The concessionaire is an SME

Yes

V.2.4) Information on value of concession and main financing terms (excluding VAT)

Total value of the concession/lot: £120,000,000

Revenue from the payment of fees and fines by the users: £120,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Walsall Council

Civic Centre, Darwell Street

Walsall

WS1 1TP

Country

United Kingdom

