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Planning

Supplier Questionnaire for Multi Occupancy Accessible Transport (MOAT) Services

Transport for London

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-021866

Procurement identifier (OCID): ocds-h6vhtk-035a39

Published 9 August 2022, 1:31pm

Section I: Contracting authority

I.1) Name and addresses

Transport for London

5 Endeavour Square

London

E20 1JN

Contact

Mr Philip Lewis

Email

philiplewis@tfl.gov.uk

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<https://tfl.gov.uk>

Buyer's address

<https://tfl.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=feee0273-7e12-ed11-8117-005056b64545>

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Transport Services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Supplier Questionnaire for Multi Occupancy Accessible Transport (MOAT) Services

Reference number

DN626100

II.1.2) Main CPV code

- 60000000 - Transport services (excl. Waste transport)

II.1.3) Type of contract

Services

II.1.4) Short description

This is an opportunity for suppliers to express and respond to a Transport for London (TfL) questionnaire to help understand the market and supply position for MOAT.

This is not an Invitation to Tender (ITT) only the questionnaire needs to be completed by the deadline of 29 September 2022 and can be found in the below link.

<https://procontract.due-north.com/Advert/Index?advertId=feee0273-7e12-ed11-8117-005056b64545>

The London Dial a Ride operation provides ca 1,000,000 trips per year to its customers across the capital. Part of this, the MOAT requirement, is for one supplier or a small number of suppliers capable of operating in London to provide driver and vehicle services, with their own scheduling system as an option, for multi occupancy accessible trips across all 33 London Boroughs. This is fully funded by TfL and will deliver direct to London Dial a Ride's passengers, who because of their disabilities, are unable to use TfL's standard bus and train services offering.

Potential suppliers may include but are not limited to: national or local Community Transport Organizations, Demand Responsive Bus Companies and Commercial Bus Operators. TfL has a scheduling system and we are happy to explore use of this with bidders.

The services are required to commence from 1 October 2023 which is when the current

contracts will have expired.

Our key objectives for MOAT operations over the next 7 years are:

1. Excellent safety and safeguarding procedures
2. High levels of customer satisfaction
3. High levels of reliability
4. A focus on lowering the cost of trip delivery

II.1.5) Estimated total value

Value excluding VAT: £35,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)
- 75200000 - Provision of services to the community

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The vehicles typically used for multi-occupancy services have been raised floor conversions of:

Mellor Tucana II

Mercedes Benz Sprinter

Renault Essential

VW Crafter LWB

The vehicle specification will be available to download on the Pro Contract Site via the below link.

Please submit your questionnaire response by 12:00 on Monday 26 September 2022.

<https://procontract.due-north.com/Advert/Index?advertId=feee0273-7e12-ed11-8117-005056b64545>

London will be split into the following 11 areas;

Area 1 – Brent, Harrow and Northern Hillingdon

Area 2 – Barnet and Enfield

Area 3 - Hackney, Haringey and Islington

Area 4 – City, Newham, Tower Hamlets and Waltham Forest

Area 5 – Barking and Dagenham, Havering and Redbridge

Area 6 – Ealing, Hounslow and Southern Hillingdon

Area 7 – Camden, Hammersmith & Fulham, Kensington & Chelsea and Westminster

Area 8 – Greenwich, Lewisham and Southwark

Area 9 – Kingston, Lambeth, Merton, Richmond upon Thames and Wandsworth

Area 10 – Croydon and Sutton

Area 11 – Bexley and Bromley

Please submit your questionnaire response by 12:00 on Monday 26 September 2022.

II.3) Estimated date of publication of contract notice

31 October 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes