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Contract

## **delivery Managed Service Provider (MSP) to supply Children's Social Care CAST teams the Children's Services department of Hampshire County Council**

Connect2Hampshire

F03: Contract award notice

Notice identifier: 2022/S 000-021858

Procurement identifier (OCID): ocds-h6vhtk-03111f

Published 9 August 2022, 12:31pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Connect2Hampshire

Head Office, 1 Abbey Wood Group, Kings Hill

West Malling

ME19 4YT

### **Contact**

Mr Ian Day

### **Email**

[ian.day@csltd.org.uk](mailto:ian.day@csltd.org.uk)

### **Telephone**

+44 1622236697

**Country**

United Kingdom

**Region code**

UKJ3 - Hampshire and Isle of Wight

**Internet address(es)**

Main address

<http://www.commercialservices.org.uk>

Buyer's address

<http://www.commercialservices.org.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

delivery Managed Service Provider (MSP) to supply Children's Social Care CAST teams the Children's Services department of Hampshire County Council

Reference number

DN615323

## **II.1.2) Main CPV code**

- 85000000 - Health and social work services

## **II.1.3) Type of contract**

Services

## **II.1.4) Short description**

Managed Service Provider (MSP) to supply five Children's Social Care CAST teams for the Children's Services department to use in five districts across the county. The number of teams could be increased or reduced over the term of the contract, subject to separate agreement with the supplier.

You will be required to have Five teams consisting for 45 workers in the following districts, these will be available, fully compliant and ready to be deployed from the start date of the contract (1st August 2022), without the need of additional recruitment campaigns.

Team 1 East Hants – Team of 8 Required

Team 2 Hart and Rushmoor – Team of 10 required

Team 3 New Forest – Team of 9 Required

Team 4 Basingstoke - Team of 9 Required

Team 5 Eastleigh Winchester - Team of 9 Required

Each team will consist of:

TEAM 1: 1 Team Manager, 1 Assistant Team Manager, 5 Social Workers, and 1 Project Support

TEAM 2: 1 Team Manager, 1 Assistant Team Manager, 7 Social Workers, 1 project support

TEAM 3: 1 Team Manager, 1 Assistant Team Manager, 6 Social Workers, 1 project support

TEAM 4: 1 Team Manager, 1 Assistant Team Manager, 6 Social Workers, 1 project support

TEAM 5: 1 Team Manager, 1 Assistant Team Manager, 6 Social Workers, 1 project support

These teams would be responsible for a total of 600 children (based on five teams) in any given six-month period regardless of Covid impacts.

MSP will provide senior management, that will be responsible for audit all the children's files and will record management oversight including SMART actions. The purpose of this is to ensure management grip for when the Social Workers start and to ensure they have guidance and direction.

MSP will have responsibility for the Quality Assurance Framework and will provide Head of Quality Assurance who undertakes regular audit activity via both desktop audit and live audit to ensure we close the loop, complete all remedial actions, and hold reflective learning discussions. The focus of our audit process is to ensure we look at the impact of intervention and the quality of our work to achieve the best outcomes for children and young people.

The teams are expected to be integrated into Children's Services working within Hampshire policies, procedures and thresholds. HCC will undertake its own quality assurance in addition to that provided by MSP

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £2,500,000 / Highest offer: £7,400,000 taken into consideration

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKJ3 - Hampshire and Isle of Wight

## **II.2.4) Description of the procurement**

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### **II.2.5) Award criteria**

Quality criterion - Name: Service Capability (incl Social Value) / Weighting: 70

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-002693](#)

#### **IV.2.9) Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

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## **Section V. Award of contract**

### **Contract No**

Y22029

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 August 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Innovate (H&S C) Services Limited,

15 Friars Street,

Ipswich,

IP1 1TD

Country

United Kingdom

NUTS code

- UKJ3 - Hampshire and Isle of Wight

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £2,500,000 / Highest offer: £7,400,000 taken into consideration



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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Commercial Services Kent Ltd

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

Country

United Kingdom