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Contract

delivery Managed Service Provider (MSP) to supply Children's Social Care CAST teams the Children's Services department of Hampshire County Council

Connect2Hampshire

F03: Contract award notice

Notice identifier: 2022/S 000-021858

Procurement identifier (OCID): ocids-h6vhtk-03111f

Published 9 August 2022, 12:31pm

Section I: Contracting authority

I.1) Name and addresses

Connect2Hampshire

Head Office, 1 Abbey Wood Group, Kings Hill

West Malling

ME19 4YT

Contact

Mr Ian Day

Email

ian.day@cs ltd.org.uk

Telephone

+44 1622236697

Country

United Kingdom

Region code

UKJ3 - Hampshire and Isle of Wight

Internet address(es)

Main address

<http://www.commercialservices.org.uk>

Buyer's address

<http://www.commercialservices.org.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

delivery Managed Service Provider (MSP) to supply Children's Social Care CAST teams the Children's Services department of Hampshire County Council

Reference number

DN615323

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Managed Service Provider (MSP) to supply five Children's Social Care CAST teams for the Children's Services department to use in five districts across the county. The number of teams could be increased or reduced over the term of the contract, subject to separate agreement with the supplier.

You will be required to have Five teams consisting for 45 workers in the following districts, these will be available, fully compliant and ready to be deployed from the start date of the contract (1st August 2022), without the need of additional recruitment campaigns.

Team 1 East Hants – Team of 8 Required

Team 2 Hart and Rushmoor – Team of 10 required

Team 3 New Forest – Team of 9 Required

Team 4 Basingstoke - Team of 9 Required

Team 5 Eastleigh Winchester - Team of 9 Required

Each team will consist of:

TEAM 1: 1 Team Manager, 1 Assistant Team Manager, 5 Social Workers, and 1 Project Support

TEAM 2: 1 Team Manager, 1 Assistant Team Manager, 7 Social Workers, 1 project support

TEAM 3: 1 Team Manager, 1 Assistant Team Manager, 6 Social Workers, 1 project support

TEAM 4: 1 Team Manager, 1 Assistant Team Manager, 6 Social Workers, 1 project support

TEAM 5: 1 Team Manager, 1 Assistant Team Manager, 6 Social Workers, 1 project support

These teams would be responsible for a total of 600 children (based on five teams) in any given six-month period regardless of Covid impacts.

MSP will provide senior management, that will be responsible for audit all the children's files

and will record management oversight including SMART actions. The purpose of this is to ensure management grip for when the Social Workers start and to ensure they have guidance and direction.

MSP will have responsibility for the Quality Assurance Framework and will provide Head of

Quality Assurance who undertakes regular audit activity via both desktop audit and live audit

to ensure we close the loop, complete all remedial actions, and hold reflective learning discussions. The focus of our audit process is to ensure we look at the impact of intervention

and the quality of our work to achieve the best outcomes for children and young people.

The teams are expected to be integrated into Children's Services working within Hampshire

policies, procedures and thresholds. HCC will undertake its own quality assurance in addition to that provided by MSP

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £2,500,000 / Highest offer: £7,400,000 taken into consideration

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ3 - Hampshire and Isle of Wight

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: Service Capability (incl Social Value) / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-002693](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Contract No

Y22029

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 August 2022

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Innovate (H&S C) Services Limited,

15 Friars Street,

Ipswich,

IP1 1TD

Country

United Kingdom

NUTS code

- UKJ3 - Hampshire and Isle of Wight

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £2,500,000 / Highest offer: £7,400,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Commercial Services Kent Ltd

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

Country

United Kingdom