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Planning

Regulatory and Enforcement Services Case Management Software - Soft Market Testing

Reading Borough Council

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-021847

Procurement identifier (OCID): ocds-h6vhtk-02dcc6

Published 3 September 2021, 11:12am

Section I: Contracting authority

I.1) Name and addresses

Reading Borough Council

Civic Offices, Bridge Street

Reading

RG1 2LU

Contact

Ranbir Heyre

Email

ranbir.heyre@reading.gov.uk

Country

United Kingdom

NUTS code

UKJ11 - Berkshire

Internet address(es)

Main address

www.reading.gov.uk

Buyer's address

<https://in-tendhost.co.uk/readingbc/asp/Tenders/Current>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Regulatory and Enforcement Services Case Management Software - Soft Market Testing

Reference number

RBC00001056

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Reading Borough Council has an existing case management system which has been in place for around 15 years. The system was originally intended to support the planning team in planning case management. This functionality no longer fits our current and future business needs, therefore impacting the productivity of the planning team, councillors, senior officers and residents and others needing to access the documents and updates related to planning applications. Due to advances in software and technology, the Council is wanting to make use of streamlined, efficient systems to ensure ongoing usefulness and futureproofing our methods of case management, avoiding duplication and workarounds where possible.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ11 - Berkshire

II.2.4) Description of the procurement

Reading Borough Council are seeking to improve their market knowledge of software and solutions in this space in advance of a potential procurement. We would like to take the opportunity to do some soft market testing, to determine current interest levels in the market. Functionality includes Case Management, Sharing tasks in cases, Workflows, Customer Management, Self-service, Document Management, Mobile Functionality, Reporting and User Management. In addition, Location based records and planning portal integration are being considered. Further details are available via our In-Tend portal.

II.3) Estimated date of publication of contract notice

3 September 2021

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

Soft market testing questionnaire available on the In-Tend portal: <https://in-tendhost.co.uk/readingbc.aspx/Tenders/Current>