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Planning

## **Regulatory and Enforcement Services Case Management Software - Soft Market Testing**

Reading Borough Council

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-021847

Procurement identifier (OCID): ocids-h6vhtk-02dcc6

Published 3 September 2021, 11:12am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Reading Borough Council

Civic Offices, Bridge Street

Reading

RG1 2LU

#### **Contact**

Ranbir Heyre

#### **Email**

[ranbir.heyre@reading.gov.uk](mailto:ranbir.heyre@reading.gov.uk)

#### **Country**

United Kingdom

**NUTS code**

UKJ11 - Berkshire

**Internet address(es)**

Main address

[www.reading.gov.uk](http://www.reading.gov.uk)

Buyer's address

<https://in-tendhost.co.uk/readingbc.aspx/Tenders/Current>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Regulatory and Enforcement Services Case Management Software - Soft Market Testing

Reference number

RBC00001056

**II.1.2) Main CPV code**

- 48000000 - Software package and information systems

**II.1.3) Type of contract**

## Supplies

### **II.1.4) Short description**

Reading Borough Council has an existing case management system which has been in place for around 15 years. The system was originally intended to support the planning team in planning case management. This functionality no longer fits our current and future business needs, therefore impacting the productivity of the planning team, councillors, senior officers and residents and others needing to access the documents and updates related to planning applications. Due to advances in software and technology, the Council is wanting to make use of streamlined, efficient systems to ensure ongoing usefulness and futureproofing our methods of case management, avoiding duplication and workarounds where possible.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKJ11 - Berkshire

### **II.2.4) Description of the procurement**

Reading Borough Council are seeking to improve their market knowledge of software and solutions in this space in advance of a potential procurement. We would like to take the opportunity to do some soft market testing, to determine current interest levels in the market. Functionality includes Case Management, Sharing tasks in cases, Workflows, Customer Management, Self-service, Document Management, Mobile Functionality, Reporting and User Management. In addition, Location based records and planning portal integration are being considered. Further details are available via our In-Tend portal.

## **II.3) Estimated date of publication of contract notice**

3 September 2021

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Soft market testing questionnaire available on the In-Tend portal: <https://in-tendhost.co.uk/readingbc.aspx/Tenders/Current>