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Tender

**150000000**

NHS Supply Chain

F02: Contract notice

Notice identifier: 2023/S 000-021844

Procurement identifier (OCID): ocds-h6vhtk-037ec2

Published 27 July 2023, 2:48pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

NHS Supply Chain

Wellington House, 133-155 Waterloo Road

London

SE1 8UG

#### **Contact**

Tim Cole

#### **Email**

[Tim.Cole1@supplychain.nhs.uk](mailto:Tim.Cole1@supplychain.nhs.uk)

#### **Telephone**

+44 77971583706

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.supplychain.nhs.uk](http://www.supplychain.nhs.uk)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://nhssupplychain.app.jaggaer.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://nhssupplychain.app.jaggaer.com/>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

National or federal Agency/Office

**I.5) Main activity**

Health

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

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#### II.1.2) Main CPV code

- 33760000 - Toilet paper, handkerchiefs, hand towels and serviettes

#### II.1.3) Type of contract

Supplies

#### II.1.4) Short description

NHS Supply Chain - FMOS seeks to establish a Framework Agreement for the supply of Paper Hygiene Products comprising of Hand Towels, Centrefeed, Couch Roll, Facial Tissue, Toilet Tissue. As the main provider into the NHS, we estimate the contract value per annum to be between £27,000,000 to £37,000,000 depending on Customer requirements. We are proposing a 4 year Framework duration. The products are to be supplied to NHS Supply Chain - FMOS depots via the Stock and e-direct routes.

#### II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### II.2) Description

#### II.2.1) Title

Lot No

1

#### II.2.2) Additional CPV code(s)

- 33763000 - Paper hand towels

#### II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

To supply a range of paper Hand Towel Sleeves to fulfil the generic requirements within the healthcare environment

#### **II.2.5) Award criteria**

Quality criterion - Name: Social Value / Weighting: 30%

Quality criterion - Name: Sales, Service and Quality / Weighting: 15%

Quality criterion - Name: Inventory Assessment / Weighting: 5%

Price - Weighting: 50%

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

NHS Supply Chain - FMOS anticipates appointing all Applicants to the Lot who have met the minimum requirements which are set out in these tender documents and whose overall score by product line meets or exceeds a 50% hurdle at tender evaluation stage

for Lot 1 of the Framework Agreement.

## **II.2) Description**

### **II.2.1) Title**

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 33763000 - Paper hand towels

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

To supply a range of paper Hand Towel Rolls to fulfil the generic requirements within the healthcare environment

### **II.2.5) Award criteria**

Quality criterion - Name: Social Value / Weighting: 30%

Quality criterion - Name: Sales, Service and Quality / Weighting: 15%

Quality criterion - Name: Inventory Assessment / Weighting: 5%

Price - Weighting: 50%

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

NHS Supply Chain - FMOS anticipates appointing all Applicants to the Lot who have met the minimum requirements which are set out in these tender documents and whose overall score by product line meets or exceeds a 50% hurdle at tender evaluation stage for Lot 2 of the Framework Agreement.

### **II.2) Description**

#### **II.2.1) Title**

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 33772000 - Disposable paper products

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

To supply a range of Centrefeed rolls to fulfil the generic requirements within the healthcare environment

#### **II.2.5) Award criteria**

Quality criterion - Name: Social Value / Weighting: 30%

Quality criterion - Name: Sales, Service and Quality / Weighting: 15%

Quality criterion - Name: Inventory Assessment / Weighting: 5%

Price - Weighting: 50%

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

NHS Supply Chain - FMOS anticipates appointing all Applicants to the Lot who have met the minimum requirements which are set out in these tender documents and whose overall score by product line meets or exceeds a 50% hurdle at tender evaluation stage for Lot 3 of the Framework Agreement.

## **II.2) Description**

### **II.2.1) Title**

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 33772000 - Disposable paper products

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

To supply a range of Facial Tissues to fulfil the generic requirements within the healthcare environment

### **II.2.5) Award criteria**

Quality criterion - Name: Social Value / Weighting: 30%

Quality criterion - Name: Sales, Service and Quality / Weighting: 15%

Quality criterion - Name: Inventory Assessment / Weighting: 5%

Price - Weighting: 50%

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**



NHS Supply Chain - FMOS anticipates appointing all Applicants to the Lot who have met the minimum requirements which are set out in these tender documents and whose overall score by product line meets or exceeds a 50% hurdle at tender evaluation stage for Lot 4 of the Framework Agreement.

## **II.2) Description**

### **II.2.1) Title**

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 33772000 - Disposable paper products

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

To supply a range of Couch Rolls and Wipers to fulfil the generic requirements within the healthcare environment

### **II.2.5) Award criteria**

Quality criterion - Name: Social Value / Weighting: 30%

Quality criterion - Name: Sales, Service and Quality / Weighting: 15%

Quality criterion - Name: Inventory Assessment / Weighting: 5%

Price - Weighting: 50%

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

NHS Supply Chain - FMOS anticipates appointing all Applicants to the Lot who have met the minimum requirements which are set out in these tender documents and whose overall score by product line meets or exceeds a 50% hurdle at tender evaluation stage for Lot 5 of the Framework Agreement.

### **II.2) Description**

#### **II.2.1) Title**

Lot No

6

#### **II.2.2) Additional CPV code(s)**

- 33761000 - Toilet paper

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

To supply a range of Jumbo Toilet Tissue to fulfil the generic requirements within the healthcare environment

#### **II.2.5) Award criteria**

Quality criterion - Name: Social Value / Weighting: 30%

Quality criterion - Name: Sales, Service and Quality / Weighting: 15%

Quality criterion - Name: Inventory Assessment / Weighting: 5%

Price - Weighting: 50%

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

NHS Supply Chain - FMOS anticipates appointing all Applicants to the Lot who have met the minimum requirements which are set out in these tender documents and whose overall score by product line meets or exceeds a 50% hurdle at tender evaluation stage for Lot 6 of the Framework Agreement.

## **II.2) Description**

### **II.2.1) Title**

Lot No

### **II.2.2) Additional CPV code(s)**

- 33761000 - Toilet paper

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

To supply a range of Bulk Pack and Conventional Toilet Tissue to fulfil the generic requirements within the healthcare environment

### **II.2.5) Award criteria**

Quality criterion - Name: Social Value / Weighting: 30%

Quality criterion - Name: Sales, Service and Quality / Weighting: 15%

Quality criterion - Name: Inventory Assessment / Weighting: 5%

Price - Weighting: 50%

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union

funds: No

## **II.2.14) Additional information**

NHS Supply Chain - FMOS anticipates appointing all Applicants to the Lot who have met the minimum requirements which are set out in these tender documents and whose overall score by product line meets or exceeds a 50% hurdle at tender evaluation stage for Lot 7 of the Framework Agreement.

## **II.2) Description**

### **II.2.1) Title**

Lot No

8

### **II.2.2) Additional CPV code(s)**

- 33761000 - Toilet paper

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

To supply a range of System Toilet Tissue to fulfil the generic requirements within the healthcare environment.

### **II.2.5) Award criteria**

Quality criterion - Name: Social Value / Weighting: 30%

Quality criterion - Name: Sales, Service and Quality / Weighting: 15%

Quality criterion - Name: Inventory Assessment / Weighting: 5%

Price - Weighting: 50%

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2.14) Additional information**

NHS Supply Chain - FMOS anticipates appointing all Applicants to the Lot who have met the minimum requirements which are set out in these tender documents and whose overall score by product line meets or exceeds a 50% hurdle at tender evaluation stage for Lot 8 of the Framework Agreement.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Applicants should refer to II.2 of this Contract Notice for further details in respect of appointment to the individual Lots across the Framework Agreement.

Applicants may bid for one, more than one or all of the Lots and Applicants should refer to the Invitation to Tender for more information in respect of this.

The term of contracts formed under the Framework Agreement may continue beyond the end of the term of the Framework Agreement itself.

NHS Supply Chain - FMOS expects to provide successful Suppliers with the opportunity to offer additional savings to customers through the provision of discounted pricing, value added offerings and commitment initiatives.

NHS Supply Chain - FMOS will share savings information in order to assist its customers with making informed procurement decisions. NHS Supply Chain - FMOS intends to enter into arrangements under which it will be entitled to purchase supplies and/or services which it will make available for purchase by 1) any NHS Trust; 2) any other NHS entity; 3) any government department, agency or other statutory body (for the avoidance of doubt including local authorities) and/or 4) any private sector entity active in the UK healthcare sector. Only NHS Supply Chain - FMOS can order from the Framework Agreement and enter into contracts under it.

Electronic ordering will be used and electronic invoicing will be accepted and electronic payment will be used. For the avoidance of doubt, and notwithstanding the estimate indicated at II.2.1, NHS Supply Chain - Hotel Services does not guarantee any level of purchase through the framework and advises Applicants that the framework shall be established on a non-exclusive basis. Tenders and all supporting documentation for the contract must be priced in sterling and written in English. Any agreement entered into will be considered a contract made in England according to English law and will be subject to the exclusive jurisdiction of the English Courts. NHS Supply Chain - Hotel Services is not liable for any costs (including any third party costs fees or expenses incurred by those expressing an interest, participating or tendering for this contract opportunity. NHS Supply Chain - FMOS reserves the right to terminate the procurement process (or part of it), to change the basis of and the procedures for the procurement process at any time, or to procure the subject matter of the contract by alternative means if it appears that it can be

more advantageously procured by alternative means. The most economically advantageous or any tender will not automatically be accepted. All communications must be made through NHS Supply Chain - FMOS's eTendering portal at <http://procurement.supplychain.nhs.uk/ISS/> using the Message Centre facility linked to this particular contract notice.

Please note that the maximum number of suppliers as set out in IV.1.3 is an estimate only. Applicants should note that NHS Supply Chain - FMOS anticipates re-opening competition for Product Lines under the Framework Agreement pursuant to the Nationally Contracted Products Programme ("NCP"). Awarded suppliers shall be engaged with at the time of competition and further details provided.

### **III.1.2) Economic and financial standing**

List and brief description of selection criteria

Parent company or other guarantees may be required in certain circumstances. Further details will be in the tender documents.

### **III.1.3) Technical and professional ability**

List and brief description of selection criteria

The Contracting Authority reserves the right to require groupings of entities to take a particular form, or to require one party to undertake primary legal liability or to require that each party undertakes joint and several liability.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

#### **IV.1.6) Information about electronic auction**

An electronic auction will be used



#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

#### **IV.2) Administrative information**

##### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-031082](#)

##### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

28 August 2023

Local time

3:00pm

##### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

##### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 7 (from the date stated for receipt of tender)

##### **IV.2.7) Conditions for opening of tenders**

Date

29 August 2023

Local time

10:00am

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## Section VI. Complementary information

### VI.1) Information about recurrence

This is a recurrent procurement: No

### VI.3) Additional information

This procurement exercise will be conducted on the NHS Supply Chain eProcurement portal at <https://nhssupplychain.app.jaggaer.com/>

Applicants wishing to be considered for this contract must register their expression of interest and provide additional procurement-specific information (if required) through the NHS Supply Chain eProcurement portal as follows:

Registration:

1) use URL <https://nhssupplychain.app.jaggaer.com/> to access the NHS Supply Chain Procurement portal;

2) if not yet registered:

- click on the ‘Register Here’ link to access the registration page,
- complete the registration pages.

Portal access:

If registration has been completed:

- login with URL <https://nhssupplychain.app.jaggaer.com/>
- Applicants should download the Supplier Userguide located within the eProcurement portal.
- Select “My ITT’s”,
- Select the three “...” to the top right hand side of the screen.
- Select “Help for Suppliers”. This will then open a new screen with a library of guidance document and a video which will guide you through how to submit a compliant bid.

Support:

Should Applicants require any system support or help to locate and submit a bid for the opportunity they should contact the Jaggaer Helpdesk on;

Tel: 0800 069 8630

Email: [help\\_uk@jaggaer.com](mailto:help_uk@jaggaer.com)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

NHS Supply 'Chain

London

Country

United Kingdom

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Appeals to be logged in accordance with the Public Contracts Regulations 2015 (as amended).

NHS Supply Chain is not liable for any costs (including any third-party costs fees or expenses incurred by those expressing an interest, participating or tendering for this contract opportunity. NHS Supply Chain reserves the right to terminate the procurement process (or part of it), to change the basis of and the procedures for the procurement process at any time or to procure the subject matter of the contract by alternative means if it appears that it can be more advantageously procured by alternative means. The most economically advantageous or any tender will not automatically be accepted.