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Contract

## **DoJ NIPS - Provision of Visitor Centre Services for the NIPS**

The Northern Ireland Prison Service

F03: Contract award notice

Notice identifier: 2025/S 000-021822

Procurement identifier (OCID): ocids-h6vhtk-04c8e9

Published 15 May 2025, 3:01pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Northern Ireland Prison Service

c/c CPD Clare House 303 Airport Road West

BELFAST

BT3 9ED

#### **Email**

[justice.cpd@finance-ni.gov.uk](mailto:justice.cpd@finance-ni.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://www.justice-ni.gov.uk/topics/prisons>

Buyer's address

<https://www.finance-ni.gov.uk/topics/procurement>

#### **I.4) Type of the contracting authority**

Body governed by public law

#### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

DoJ NIPS - Provision of Visitor Centre Services for the NIPS

Reference number

ID5340795

#### **II.1.2) Main CPV code**

- 75231230 - Prison services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

DoJ NIPS - The Northern Ireland Prison Service wishes to establish a contract with a single Contractor for the provision of a range of services within the Visitors' Centres at Maghaberry Prison, Magilligan Prison and Hydebank Wood College to meet the needs of adults and children visiting relatives and friends in Prison in Northern Ireland. The contract will run for an initial period from the date of award through to 31 March 2028 and will contain options to extend for further periods of up to and including 24 months beyond this

period.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £3,500,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 75231230 - Prison services

#### **II.2.3) Place of performance**

NUTS codes

- UKN0 - Northern Ireland

#### **II.2.4) Description of the procurement**

DoJ NIPS - The Northern Ireland Prison Service wishes to establish a contract with a single Contractor for the provision of a range of services within the Visitors' Centres at Maghaberry Prison, Magilligan Prison and Hydebank Wood College to meet the needs of adults and children visiting relatives and friends in Prison in Northern Ireland. The contract will run for an initial period from the date of award through to 31 March 2028 and will contain options to extend for further periods of up to and including 24 months beyond this period.

#### **II.2.5) Award criteria**

Quality criterion - Name: Qualitative Criteria / Weighting: 60

Cost criterion - Name: Quantitative Criteria / Weighting: 40

#### **II.2.11) Information about options**

Options: Yes

Description of options

The contract will run for an initial period from the date of award through to 31 March 2028 and will contain options to extend for further periods of up to and including 24 months

beyond this period.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Contract Value. The figure indicated in Section II 1.5 represents an estimated contract value. This value reflects the potential scale of the contract and takes into account potential optional extension periods as detailed in the tender documents. This figure does not however take into account the application of indexation. Neither CPD nor the Authority can provide any guarantee as to the level of business under this contract. The Contracting Authority does not bind itself to accept the lowest or any tender. Economic Operators remain responsible for all costs and expenses incurred by them or by any third party acting under instructions from the Economic Operator in connection with taking part in this procurement process regardless of whether such costs arise as a consequence, directly or indirectly of any amendments made to the procurement documents by the Contracting Authority at any time. No legally binding contract shall arise and an Economic Operator shall have no legitimate expectation that a contract will be entered into until such time as entry into the Contract has been confirmed by the Contracting Authority. Economic Operators should note that all dates, time periods and figures in relation to values and volumes specified in this notice and the procurement documents are approximate only and the Contracting Authority reserves the right to change any or all of them.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-040672](#)

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## Section V. Award of contract

### Contract No

1

### Title

Contract

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

15 May 2025

#### V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

withheld for security reasons

N/A

Email

[justcie.cpd@finance-ni.gov.uk](mailto:justcie.cpd@finance-ni.gov.uk)

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £3,500,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Neither CPD nor the Northern Ireland Prison Service can provide any guarantee as to the level of business under this contract. The. estimated contract values are broad estimates only; they include additional quantum for unforeseen demand and to future proof.. The estimates are not deemed to be a condition of contract nor a guarantee of minimum demand or uptake. No compensation will. be payable to a contractor should the actual demand be less than that. stated. Contract monitoring: the successful Contractor(s). performance on the contract will be regularly monitored. Contractors not delivering on contract requirements is a serious matter. It. means the public purse is not getting what it is paying for. If a Contractor fails to reach satisfactory levels of contract performance they. will be given a specified time to improve. If, after the specified time, they still fail to reach satisfactory levels of contract performance, the. matter will be escalated to senior management in CPD for further action. If this occurs and their performance still does not improve to.. satisfactory levels within the specified period, it may be regarded as an act of grave professional misconduct and they may be issued. with a notice of written warning and notice of unsatisfactory performance, and this contract may be terminated. The issue of a notice of. written warning and notice of unsatisfactory performance will result in the Contractor being excluded from all procurement competitions. being undertaken by Centres of Procurement Expertise on behalf of bodies covered by the Northern Ireland Procurement Policy for a. period of up to 3 years from the date of issue of the notice. The Authority expressly reserves the rights: (i) not to award any contract as. a result of the procurement process commenced by publication of this notice; (ii) to make whatever

changes it may see fit to the content. and structure of the tendering competition; (iii) to award (a) contract(s) in respect of any part(s) of the services covered by this notice; and. (iv) to award contract(s) in stages. And under no circumstances will the Authority be liable for any costs incurred by Candidates..

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

The UK does not have any such bodies with responsibility for appeal/mediation procedures. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015 as amended.

N/A

Email

[justcie.cpd@finance-ni.gov.uk](mailto:justcie.cpd@finance-ni.gov.uk)

Country

United Kingdom