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Contract

## SMS Solution

FINANCIAL OMBUDSMAN SERVICE LIMITED

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-021818

Procurement identifier (OCID): ocds-h6vhtk-0514ac

Published 15 May 2025, 2:55pm

## Scope

## Description

Provision of a SMS solution

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## Contract 1. SMS Solution

## Supplier

- Sinch Sweden AB

### **Contract value**

- £105,000 excluding VAT
- £126,000 including VAT

Below the relevant threshold

### **Date signed**

13 May 2025

### **Contract dates**

- 13 May 2025 to 12 May 2026
- Possible extension to 12 May 2028
- 3 years

Description of possible extension:

2 x 12 month extensions

### **Main procurement category**

Services

## CPV classifications

- 64212100 - Short Message Service (SMS) services

## Contract locations

- UK - United Kingdom

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## Procedure

### Procedure type

Below threshold - unknown

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## Supplier

### Sinch Sweden AB

Lindhagensgatan 112

Stockholm

112 51

Sweden

Email: [support@sinch.com](mailto:support@sinch.com)

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. SMS Solution

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## Contracting authority

### FINANCIAL OMBUDSMAN SERVICE LIMITED

- Companies House: 03725015
- Public Procurement Organisation Number: PGMH-6717-YZGY

Exchange Tower

London

E14 9SR

United Kingdom

Email: [procurement.enquiries@financial-ombudsman.org.uk](mailto:procurement.enquiries@financial-ombudsman.org.uk)

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - sub-central government

