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Contract

## **Family Voice and Lived Experience Service**

DEPARTMENT FOR LEVELLING UP, HOUSING AND COMMUNITIES

F03: Contract award notice

Notice identifier: 2023/S 000-021817

Procurement identifier (OCID): ocds-h6vhtk-038c80

Published 27 July 2023, 12:55pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

DEPARTMENT FOR LEVELLING UP, HOUSING AND COMMUNITIES

2 Marsham Street

LONDON

SW1P4DF

#### **Email**

[commercialtenders@levellingup.gov.uk](mailto:commercialtenders@levellingup.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/department-for-levelling-up-housing-and-communities>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Family Voice and Lived Experience Service

Reference number

CPD4124064

**II.1.2) Main CPV code**

- 73000000 - Research and development services and related consultancy services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

This contract has been awarded and the notice is published for transparency purposes.

The Department for Levelling Up, Housing and Communities (DLUHC), Department for Education (DfE), Department for Work and Pensions (DWP), and Department for Health and Social Care (DHSC), has contracted a provider to work with local authorities, other

local organisations and families within their communities to collect the voice and experience ('Family Voice') of service users within the Early Help System. DLUHC are the Contracting Authority.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £371,516

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

This contract has been awarded and the notice is published for transparency purposes.

The Department for Levelling Up, Housing and Communities (DLUHC), Department for Education (DfE), Department for Work and Pensions (DWP), and Department for Health and Social Care (DHSC), has contracted a provider to work with local authorities, other local organisations and families within their communities to collect the voice and experience ('Family Voice') of service users within the Early Help System. DLUHC are the Contracting Authority.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-013263](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

19 July 2019

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

SafeLives

Suite 2a, Whitefriars, Lewins Mead

Bristol

BS1 2NTN

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

05203237

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £371,516

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Department for Levelling Up, Housing and Communities

2 Marsham Street

London

Country

United Kingdom