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Contract

Family Voice and Lived Experience Service

DEPARTMENT FOR LEVELLING UP, HOUSING AND COMMUNITIES

F03: Contract award notice

Notice identifier: 2023/S 000-021817

Procurement identifier (OCID): ocds-h6vhtk-038c80

Published 27 July 2023, 12:55pm

Section I: Contracting authority

I.1) Name and addresses

DEPARTMENT FOR LEVELLING UP, HOUSING AND COMMUNITIES

2 Marsham Street

LONDON

SW1P4DF

Email

commercialtenders@levellingup.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-for-levelling-up-housing-and-communities>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Family Voice and Lived Experience Service

Reference number

CPD4124064

II.1.2) Main CPV code

- 73000000 - Research and development services and related consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

This contract has been awarded and the notice is published for transparency purposes.

The Department for Levelling Up, Housing and Communities (DLUHC), Department for Education (DfE), Department for Work and Pensions (DWP), and Department for Health and Social Care (DHSC), has contracted a provider to work with local authorities, other

local organisations and families within their communities to collect the voice and experience ('Family Voice') of service users within the Early Help System. DLUHC are the Contracting Authority.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £371,516

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This contract has been awarded and the notice is published for transparency purposes.

The Department for Levelling Up, Housing and Communities (DLUHC), Department for Education (DfE), Department for Work and Pensions (DWP), and Department for Health and Social Care (DHSC), has contracted a provider to work with local authorities, other local organisations and families within their communities to collect the voice and experience ('Family Voice') of service users within the Early Help System. DLUHC are the Contracting Authority.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-013263](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 July 2019

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

SafeLives

Suite 2a, Whitefriars, Lewins Mead

Bristol

BS1 2NTN

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

05203237

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £371,516

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Department for Levelling Up, Housing and Communities

2 Marsham Street

London

Country

United Kingdom