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Contract

Contract for Legal Services Case Management, Time Recording and Court Bundling system

Durham County Council

F03: Contract award notice

Notice identifier: 2022/S 000-021807

Procurement identifier (OCID): ocds-h6vhtk-032ff6

Published 9 August 2022, 8:36am

Section I: Contracting authority

I.1) Name and addresses

Durham County Council

County Hall

DURHAM

DH15UQ

Email

rob.huck@durham.gov.uk

Country

United Kingdom

Region code

UKC14 - Durham CC

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.durham.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Contract for Legal Services Case Management, Time Recording and Court Bundling system

Reference number

DN609137

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

This contract is for the provision of a Case Management, Time Recording and Court Bundling system to be used within Durham County Council's Legal Services. The system will be hosted by the Supplier. The system must be a Commercial Off the Shelf (COTS) system requiring little to no development to meet the Council's stated requirements outlined within the Tender documents by the stipulated Go Live date

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £315,962.50

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC1 - Tees Valley and Durham

II.2.4) Description of the procurement

This contract is for the provision of a Case Management, Time Recording and Court Bundling system to be used within Durham County Council's Legal Services. The system will be hosted by the Supplier. The system must be a Commercial Off the Shelf (COTS) system requiring little to no development to meet the Council's stated requirements outlined within the Tender documents by the stipulated Go Live date

II.2.5) Award criteria

Quality criterion - Name: Technical Question - Project Management and Implementation / Weighting: 10%

Quality criterion - Name: Technical Question - Ongoing Training, Support, System Management and Product Development / Weighting: 5%

Quality criterion - Name: Desirable System Requirements / Weighting: 10%

Quality criterion - Name: System Demonstration - Full System Demo / Weighting: 15%

Quality criterion - Name: System Demonstration - Court Bundling / Weighting: 10%

Quality criterion - Name: System Demonstration - Management Information, Reporting & System Administration / Weighting: 5%

Price - Weighting: 35%

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-010584](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 July 2022

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Civica UK Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

1628868

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £315,962.50

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court of England and Wales

London

Country

United Kingdom