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Award

Service and support Agreement covering CCTV, Automatic Passenger Counting, Media screens and Single Point Sign On

NORTHERN TRAINS LIMITED

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-021803

Procurement identifier (OCID): ocds-h6vhtk-0512d8 ([view related notices](#))

Published 15 May 2025, 2:42pm

Scope

Description

The original contract covered AD Comms supplying the hardware for the CCTV, Automatic Passenger Counting, Media screens and Single Point Sign On. The hardware fitted across the 260 units is specific to the OEM. While NTL will still need to maintain and replace aspects of the hardware, the largest proportion of ongoing costs with the supplier is for the back-office and hosting support, which is bespoke to the OEM due to intellectual property rights (IPR).

This extension to the original agreement is in place to ensure operationality and cyber security provisions remain protected as as AD Comms provide the backoffice support and software systems for these system to remain in place.

Contract 1

Supplier

- Alan Dick Communications Ltd

Contract value

- £7,350,000 excluding VAT
- £8,820,000 including VAT

Above the relevant threshold

Award decision date

15 May 2025

Standstill period

- End: 27 May 2025
- 8 working days

Earliest date the contract will be signed

30 May 2025

Contract dates (estimated)

- 30 May 2025 to 31 March 2027

- Possible extension to 31 March 2030
- 4 years, 10 months, 2 days

Description of possible extension:

3 X 1 year extensions subject to agreement by both parties.

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber

Procedure

Procedure type

Direct award

Special regime

Utilities

Supplier

Alan Dick Communications Ltd

- Companies House: 7780713
- Public Procurement Organisation Number: PDRB-2256-QMPW

11 Billet Lane

Scunthorpe

DN15 9YH

United Kingdom

Email: tenders@adcomms.ltd

Website: <http://adcomms.ltd>

Region: UKE13 - North and North East Lincolnshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

NORTHERN TRAINS LIMITED

- Companies House: 03076444
- Public Procurement Organisation Number: PZCJ-2164-HJQZ

George Stephenson House

York

YO1 6JT

United Kingdom

Email: procurement@northernrailway.co.uk

Region: UKE21 - York

Organisation type: Public authority - central government