This is a published notice on the Find a Tender service: <u>https://www.find-tender.service.gov.uk/Notice/021799-2025</u>

Pipeline Contact Centre Services

DBS

UK1: Pipeline notice - Procurement Act 2023 - <u>view information about notice types</u> Notice identifier: 2025/S 000-021799 Procurement identifier (OCID): ocds-h6vhtk-0514a1 Published 15 May 2025, 2:36pm

Scope

Description

Contact Centre Services for DBS

Contract dates (estimated)

- 1 October 2030 to 30 September 2034
- Possible extension to 30 September 2036
- 6 years

Main category

Services

CPV classifications

• 79512000 - Call centre

Contract locations

• UKD - North West (England)

Submission

Publication date of tender notice (estimated)

2 January 2030

Procedure

Above or below total value threshold

Above or equal to threshold

Contracting authority

DBS

• Public Procurement Organisation Number: PJXX-6763-PBZL

10 Princes Parade, Liverpool

Merseyside

L3 1QY

United Kingdom

Email: <u>dbscommercial@dbs.gov.uk</u>

Region: UKD72 - Liverpool

Organisation type: Public authority - sub-central government