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Pipeline

Contact Centre Services

DBS

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-021799

Procurement identifier (OCID): ocds-h6vhtk-0514a1

Published 15 May 2025, 2:36pm

Scope

Description

Contact Centre Services for DBS

Contract dates (estimated)

- 1 October 2030 to 30 September 2034
- Possible extension to 30 September 2036
- 6 years

Main category

Services

CPV classifications

- 79512000 - Call centre

Contract locations

- UKD - North West (England)

Submission

Publication date of tender notice (estimated)

2 January 2030

Procedure

Above or below total value threshold

Above or equal to threshold

Contracting authority

DBS

- Public Procurement Organisation Number: PJXX-6763-PBZL

10 Princes Parade, Liverpool

Merseyside

L3 1QY

United Kingdom

Email: dbscommercial@dbs.gov.uk

Region: UKD72 - Liverpool

Organisation type: Public authority - sub-central government