

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/021793-2025>

Award

## Housing Repair Management System

WALSALL HOUSING GROUP LIMITED

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-021793

Procurement identifier (OCID): ocds-h6vhtk-05149c ([view related notices](#))

Published 15 May 2025, 2:30pm

## Scope

## Description

MRI Repairs - Housing Repair Management System

---

## Contract 1. Housing Repair Management System

## Supplier

- MRI SOFTWARE LIMITED

## **Contract value**

- £315,659 excluding VAT
- £378,791 including VAT

Above the relevant threshold

## **Earliest date the contract will be signed**

10 June 2025

## **Contract dates (estimated)**

- 1 July 2025 to 30 June 2028
- Possible extension to 30 June 2029
- 4 years

Description of possible extension:

Optional one year extension

## **Main procurement category**

Goods

## **Options**

The right to additional purchases while the contract is valid.

additional options related to the system may be taken.

## **CPV classifications**

- 48000000 - Software package and information systems

## **Contract locations**

- UKG - West Midlands (England)

---

## **Participation**

### **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

---

## **Other information**

### **Conflicts assessment prepared/revised**

Yes

---

## **Procedure**

### **Procedure type**

## Direct award

### Direct award justification

- Single supplier - technical reasons
- Additional or repeat goods, services or works - extension or partial replacement
- Additional or repeat goods, services or works - further goods, services or works following a competitive procedure

The direct award is compliant with the Procurement Act 2023 with the below justification from Schedule 5 applicable and relevant as a tender exercise was previously conducted for the services:

The contracting authority wishes to buy additional or to partly replace existing goods, services or works which are the same or compatible with existing provisions (both those already supplied or that are contracted to be supplied). In this case, a direct award may be made where a change of supplier would result in the contracting authority receiving goods, services or works that are different from, or incompatible with, the existing goods, services or works, and that difference or incompatibility would result in disproportionate technical difficulties in operation or maintenance.

---

## Supplier

### MRI SOFTWARE LIMITED

- Companies House: 03341304
- Public Procurement Organisation Number: PWRQ-7158-PXCR

9 King Street

London

EC2V 8EA

United Kingdom

Email: [tenders@mrsoftware.com](mailto:tenders@mrsoftware.com)

Website: <http://www.mrisoftware.com>

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Housing Repair Management System

---

## Contracting authority

### **WALSALL HOUSING GROUP LIMITED**

- Companies House: 04015633
- Public Procurement Organisation Number: PYHD-5721-XWDQ

100 Hatherton Street

Walsall

WS1 1AB

United Kingdom

Email: [Procurement@whgrp.co.uk](mailto:Procurement@whgrp.co.uk)

Region: UKG38 - Walsall

Organisation type: Public authority - sub-central government