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Tender

Security Services for Victims of Domestic Abuse

Birmingham City Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-021783

Procurement identifier (OCID): ocds-h6vhtk-051494 ([view related notices](#))

Published 15 May 2025, 2:20pm

Scope

Reference

P1288

Description

Birmingham City Council invites suitably qualified and experienced suppliers to tender for the provision of a specialist security service for victims of domestic abuse. The purpose of the contract is to support individuals at risk of homelessness due to domestic abuse by implementing tailored security measures, allowing them to remain safely in their homes.

Services required include but are not limited to:

- Installation of security measures such as locks, panic alarms, fencing, fireproof letterboxes, and reinforced doors.
- Home security assessments within 3 working days of referral.
- Completion of minor works within 10 working days and major works within 25 working days of authorisation.

- Safeguarding reporting and compliance with relevant policies and standards, including Secured by Design and the Birmingham Domestic Abuse Prevention Strategy.
- Delivery of social value commitments, including employment and community engagement initiatives.

The contract will commence 1st September 2025 for a duration of 4 years.

The Council will be using its free to use e-tendering system (in-tend) for the administration of this procurement process and potential suppliers must register with the system to be able to express an interest. If you wish to express an interest in this opportunity please click on the following link to access <https://in-tendhost.co.uk/birminghamcc/> and submit your details to register. You will then be able to log on which will enable you to download all relevant Invitation to Tender (ITT) documentation.

If you are unable to register with In-tend or have any questions or problems on how to use this web site please either email us at: cps@birmingham.gov.uk

Your completed tender submission should be returned by noon on 16th June 2025 via the 'in-tend' system <https://in-tendhost.co.uk/birminghamcc>

Total value (estimated)

- £2,600,000 excluding VAT
- £3,119,999 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 September 2025 to 1 September 2029
- 4 years, 1 day

Main procurement category

Services

CPV classifications

- 31625000 - Burglar and fire alarms
- 35121000 - Security equipment
- 35121300 - Security fittings
- 44521100 - Locks
- 44521110 - Door locks
- 44521120 - Electronic security lock
- 44521130 - Enhanced security lock
- 79710000 - Security services
- 98395000 - Locksmith services

Contract locations

- UKG31 - Birmingham

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

6 June 2025, 12:00pm

Tender submission deadline

16 June 2025, 12:00pm

Submission address and any special instructions

The Tender submission must be fully completed and signed by the Tenderer. All Tender submissions must be submitted by Tenderers via the 'in-tend' system: <https://in-tendhost.co.uk/birminghamcc> by the date and time detailed in the Procurement Timetable

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

5 August 2025

Award criteria

Name	Description	Type
Simple description	The contract will be awarded to a single provider based on the most advantageous tender (MAT), assessed against: • Quality (50%) - service delivery, organisation, customer care, and contract management. • Social Value (20%) - commitments to local employment, sustainability, and ethical procurement. • Price (30%) - overall cost-effectiveness.	Price

Weighting description

The contract will be awarded to a single provider based on the most advantageous tender (MAT), assessed against:

- Quality (50%) - service delivery, organisation, customer care, and contract management.
- Social Value (20%) - commitments to local employment, sustainability, and ethical procurement.
- Price (30%) - overall cost-effectiveness.

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Birmingham City Council

- Public Procurement Organisation Number: PCJJ-4826-QMLZ

Council House, 1 Victoria Square

Birmingham

B1 1BB

United Kingdom

Contact name: Commercial and Procurement Services

Email: etendering@birmingham.gov.uk

Website: <https://in-tendhost.co.uk/birminghamcc/>

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government