

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/021755-2024>

Contract

## **AT1281 Luton Rising DART Ticketing Website**

Luton Council on behalf of Luton Rising

F03: Contract award notice

Notice identifier: 2024/S 000-021755

Procurement identifier (OCID): ocds-h6vhtk-04524b

Published 16 July 2024, 9:57am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Luton Council on behalf of Luton Rising

Town Hall, George Street

Luton

LU1 2BQ

#### **Contact**

Mrs Caroline Sturman

#### **Email**

[caroline.sturman@luton.gov.uk](mailto:caroline.sturman@luton.gov.uk)

#### **Country**

United Kingdom

**Region code**

UKH21 - Luton

**Internet address(es)**

Main address

<http://www.luton.gov.uk>

Buyer's address

<http://www.luton.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

AT1281 Luton Rising DART Ticketing Website

Reference number

DN712340

**II.1.2) Main CPV code**

- 72212224 - Web page editing software development services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Luton DART, which was launched in March 2023, and is a fast transit system that will link London Luton Airport with Luton Airport Parkway station and is capable of moving passengers to/from airport in four minutes. The project included the creation of a terminal station building and platforms, a multi-storey car park, with drop off and pick up areas, a public transport interchange, and provision for retail and commercial space.

Clearly the aim of DART is to ameliorate passenger interchange between the station and airport terminal previously served by bus, which will not only benefit airport passengers, but improve access and social inclusion, serve airport businesses and their staff, and contribute to long-term economic growth and employment.

Luton DART is seeking to improve the existing website and its digital ticketing capabilities, so it is better positioned to develop the market, increase mode share to rail and reduce carbon emissions.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £683,865

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKH21 - Luton

#### **II.2.4) Description of the procurement**

Luton DART, which was launched in March 2023, and is a fast transit system that will link London Luton Airport with Luton Airport Parkway station and is capable of moving passengers to/from airport in four minutes. The project included the creation of a terminal station building and platforms, a multi-storey car park, with drop off and pick up areas, a public transport interchange, and provision for retail and commercial space.

Clearly the aim of DART is to ameliorate passenger interchange between the station and airport terminal previously served by bus, which will not only benefit airport passengers, but

improve access and social inclusion, serve airport businesses and their staff, and contribute to long-term economic growth and employment.

Another key aim of the project was to support seamless journeys e.g. St Pancras, to London Luton Airport in 32 minutes, develop other rail markets e.g., in the East Midlands and achieve mode share targets by rail to reduce carbon emissions.

Luton DART is seeking to improve the existing website and its digital ticketing capabilities, so it is better positioned to develop the market, increase mode share to rail and reduce carbon emissions.

## **II.2.5) Award criteria**

Cost criterion - Name: See tender documents / Weighting: 100

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

# **Section IV. Procedure**

## **IV.1) Description**

### **IV.1.1) Type of procedure**

Open procedure

### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

## **IV.2) Administrative information**

### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-012194](#)

---

## **Section V. Award of contract**

### **Contract No**

AT1281 Luton Rising - DART Ticketing Website

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

16 July 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

RE: INTERNET SYSTEMS LIMITED T/A RE: SYSTEMS

HULL

Country

United Kingdom

NUTS code

- UKH21 - Luton

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £683,865

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

HIGH COURT OF JUSTICE

LONDON

Country

United Kingdom