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Contract

## **Capula Maintenance & Support agreement - 2025 only**

Sellafield Limited - Hinton

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-021729

Procurement identifier (OCID): ocds-h6vhtk-050a7c ([view related notices](#))

Published 15 May 2025, 1:11pm

### **Scope**

### **Reference**

C21952

### **Description**

Project Management and Administration for the duration of the contract. This includes all financing, project reviews, single point of contact for SL, resource allocation and engineering skill assessments and development. Inclusive call handling via our service desk available between the service hours of; 08:00 -17:30 Monday - Friday excluding public holidays. Dedicated I.T. engineering staff training with detailed knowledge of the supported systems and applications. Targeted SLA response to fault calls measured against defined metrics for resolution. Quarterly service reporting and on-line management meeting. Included services: Application support, Database support, On site callout (up to 8 site visits included in costs), Specialist application support related to the systems developed and implemented by Capula. Physical server support. Virtual server support. File maintenance. Capacity planning and management to ensur

## **Contract 2. Capula Maintenance & Support agreement**

### **Supplier**

- [Capula Ltd](#)

### **Contract value**

- £875,000 excluding VAT
- £1,093,750 including VAT

Above the relevant threshold

### **Date signed**

13 May 2025

### **Contract dates**

- 14 May 2025 to 31 March 2028
- Possible extension to 31 March 2030
- 4 years, 10 months, 18 days

Description of possible extension:

Potential of a 2 year extension subject to performance and governance.

## **Main procurement category**

Services

## **CPV classifications**

- 72416000 - Application service providers

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## **Other information**

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Direct award

### **Direct award justification**

Single supplier - intellectual property or exclusive rights

The supplier has either built or modified the applications in question and are the only SMEs that have the skills and IPR required to provide change, incident and maintenance support for said applications.

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## Supplier

### Capula Ltd

- Public Procurement Organisation Number: PXXX-1346-PQPZ

Orion House, Stone Business Park, Stone, Staffordshire

Stone

ST15 0LT

United Kingdom

Email: [tony.martin@capula.com](mailto:tony.martin@capula.com)

Website: <https://capula.com>

Region: UKG24 - Staffordshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

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## Contracting authority

## **Sellafield Limited - Hinton**

- Public Procurement Organisation Number: PWYP-8439-MZWY

Hinton House, Birchwood Park Avenue

Warrington

WA3 6GR

United Kingdom

Email: [kevin.cape@sellafieldsites.com](mailto:kevin.cape@sellafieldsites.com)

Website: <https://www.gov.uk/government/organisations/sellafield-ltd>

Region: UKD61 - Warrington

Organisation type: Public authority - sub-central government