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Planning

Defibrillation Device Supply, Install and Maintenance

FIRST GREATER WESTERN LIMITED

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-021721

Procurement identifier (OCID): ocids-h6vhtk-051460

Published 15 May 2025, 1:05pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Scope

Description

Background:

First Greater Western Limited, trading as "Great Western Railway" (GWR), provides high speed, commuter, regional and branch line train services. We help over 100 million

passengers reach their destinations every year - across South Wales, the West Country, the Cotswolds, and large parts of Southern England.

Find out more here: <https://www.gwr.com/about-us>

GWR are looking to better understand the market and from responses received to this notice may choose to complete a procurement exercise in the next six months for:

Defibrillation Device - Supply, Install and Maintenance.

Total value (estimated)

- £350,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 30 September 2028
- Possible extension to 30 September 2030
- 5 years

Main procurement category

Goods

Additional procurement category

Services

CPV classifications

- 33182000 - Cardiac support devices
- 51400000 - Installation services of medical and surgical equipment
- 51500000 - Installation services of machinery and equipment

Contract locations

- UKI - London
 - UKK - South West (England)
-

Engagement

Engagement deadline

13 June 2025

Engagement process description

GWR are looking to better understand the market and from responses received to this notice may choose to complete a procurement exercise in the next six months for:

Defibrillation Device - Supply, Install and Maintenance.

Scope

A draft specification is available on request.

The specification outlines the requirements for the supply, installation, maintenance, and ongoing support of Automated External Defibrillators (AEDs) for use on trains and within depot/station facilities across the GWR network. The aim is to ensure the provision of reliable, user-friendly, and effective life-saving equipment to enhance the safety and well-being of passengers and staff.

The scope of the specification includes:

- Supply and installation of 110 AED devices and any necessary accessories,
 - o 93 AED installed on GWRs Hitachi 800 Trains
 - o 17 AED devices to be installed in depots/stations across the GWR network.
- Annual Service / Maintenance Agreement, including remote active monitoring for AED devices, and engineer attendance within 48h for guaranteed uptime,
- Remote monitoring of AEDs through 4G connectivity or better
- Technical support and training for GWR staff
- Compliant with relevant standards, regulations and insurance requirements.

Contract

The estimated budget is: £350,000 Inc VAT

The contract lifetime: 5 years

Contact

For more information or if you feel you could offer this service/supply of goods and would like to be informed when a procurement is published, please contact:

Ben.Boatman@gwr.com

This preliminary market engagement notice will expire on: 13.06.25 at 17:00

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Procedure

Special regime

Utilities

Contracting authority

FIRST GREATER WESTERN LIMITED

- Companies House: 05113733
- Public Procurement Organisation Number: PXVG-2764-GZCQ

Milford House 1 Milford Street

Wiltshire

SN1 1HL

United Kingdom

Email: procurement@gwr.com

Region: UKK14 - Swindon

Organisation type: Private utility