

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/021717-2023>

Tender

Lone Worker Security - Mobile Application

Lincolnshire Community Health Services NHS Trust

NHS Lincolnshire Integrated Care Board

LIVES

Lincolnshire Partnership NHS Foundation Trust

Lincolnshire Community Health Services NHS Trust

United Lincolnshire Hospitals Nhs Trust

Lincolnshire Care Association

Lincolnshire Community Voluntary Service

Lincolnshire Resilience Forum

St Barnabas Hospice

F02: Contract notice

Notice identifier: 2023/S 000-021717

Procurement identifier (OCID): ocds-h6vhtk-03b5bc

Published 26 July 2023, 5:20pm

Section I: Contracting authority

I.1) Name and addresses

Lincolnshire Community Health Services NHS Trust

Beech House, Witham Park, Waterside South

Lincoln

LN5 7JH

Contact

Paul Oke

Email

paul.oke@ulh.nhs.uk

Telephone

+44 1522512512

Country

United Kingdom

Region code

UKF30 - Lincolnshire

Internet address(es)

Main address

<https://www.lincolnshirecommunityhealthservices.nhs.uk>

Buyer's address

<https://www.lincolnshirecommunityhealthservices.nhs.uk>

I.1) Name and addresses

NHS Lincolnshire Integrated Care Board

Unit 16 The Point Lions Way, Sleaford NG34 8GG

Sleaford

NG34 8GG

Email

paul.oke@ulh.nhs.uk

Country

United Kingdom

Region code

UKF30 - Lincolnshire

Internet address(es)

Main address

<https://lincolnshire.icb.nhs.uk/>

Buyer's address

<https://lincolnshire.icb.nhs.uk/>

I.1) Name and addresses

LIVES

Units 5 - 8 Birch Court, Boston Road Industrial Estate, Horncastle, LN9 6SB

Horncastle

LN9 6SB

Email

paul.oke@ulh.nhs.uk

Country

United Kingdom

Region code

UKF30 - Lincolnshire

Internet address(es)

Main address

<https://www.lives.org.uk/who-we-are/>

Buyer's address

<https://www.lives.org.uk/who-we-are/>

I.1) Name and addresses

Lincolnshire Partnership NHS Foundation Trust

Gervas House, Long Leys Road, Lincoln, LN1 1FS

Lincoln

LN1 1FS

Email

paul.oke@ulh.nhs.uk

Country

United Kingdom

Region code

UKF30 - Lincolnshire

Internet address(es)

Main address

<https://www.lpft.nhs.uk/>

Buyer's address

<https://www.lpft.nhs.uk/>

I.1) Name and addresses

Lincolnshire Community Health Services NHS Trust

Lincolnshire Community Health Services NHS Trust, Beech House, Waterside South,
Lincoln, LN5 7JH

Lincoln

LN5 7JH

Email

paul.oke@ulh.nhs.uk

Country

United Kingdom

Region code

UKF30 - Lincolnshire

Internet address(es)

Main address

<https://www.lincolnshirecommunityhealthservices.nhs.uk/about-us>

Buyer's address

<https://www.lincolnshirecommunityhealthservices.nhs.uk/about-us>

I.1) Name and addresses

United Lincolnshire Hospitals Nhs Trust

Lincoln County Hospital, Greetwell Road

Lincoln

LN2 5QY

Email

paul.oke@ulh.nhs.uk

Country

United Kingdom

Region code

UKF30 - Lincolnshire

Internet address(es)

Main address

<https://www.ulh.nhs.uk/>

Buyer's address

<https://www.ulh.nhs.uk/>

I.1) Name and addresses

Lincolnshire Care Association

2 Lime Kiln Way, Greetwell Road, Lincoln, LN2 4US

Lincoln

LN2 4US

Email

paul.oke@ulh.nhs.uk

Country

United Kingdom

Region code

UKF30 - Lincolnshire

Internet address(es)

Main address

<https://www.linca.org.uk/>

Buyer's address

<https://www.linca.org.uk/>

I.1) Name and addresses

Lincolnshire Community Voluntary Service

Council Offices St. Peters Hill, Grantham NG31 6PZ

Grantham

NG31 6PZ

Email

paul.oke@ulh.nhs.uk

Country

United Kingdom

Region code

UKF30 - Lincolnshire

Internet address(es)

Main address

<https://www.lincolnshirecvs.org.uk/>

Buyer's address

<https://www.lpft.nhs.uk/>

I.1) Name and addresses

Lincolnshire Resilience Forum

Lincolnshire Resilience Forum Secretariat Lincolnshire County Emergency Centre South
Park Avenue Lincoln, LN5 8EL

Lincoln

LN5 8EL

Email

paul.oke@ulh.nhs.uk

Country

United Kingdom

Region code

UKF30 - Lincolnshire

Internet address(es)

Main address

<https://lincolnshireresilienceforum.org>

Buyer's address

<https://lincolnshireresilienceforum.org>

I.1) Name and addresses

St Barnabas Hospice

36 Nettleham Road, Lincoln, LN2 1RE

Lincoln

LN2 1RE

Email

paul.oke@ulh.nhs.uk

Country

United Kingdom

Region code

UKF30 - Lincolnshire

Internet address(es)

Main address

<https://stbarnabashospice.co.uk>

Buyer's address

<https://stbarnabashospice.co.uk>

I.2) Information about joint procurement

The contract involves joint procurement

In the case of joint procurement involving different countries, state applicable national procurement law

UK legislation applies

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Lone Worker Security - Mobile Application

Reference number

1305/NHS/T/C/C185493

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Authority seek a supplier to provide a lone worker application solution and support services. The key objectives are:

- (a) A software application solution that enables smartphones to be used as lone worker devices, must be accessible on all phones i.e. Android, IOS, Windows
- (b) A supporting system that can track every user, store user details, where users are located, where they are going to, what their specialism is and what qualifications they have.
- (c) Access to an emergency call centre that is manned 24/7.
- (d) Ability for application to be available on personal devices as well as Authority provided devices

II.1.5) Estimated total value

Value excluding VAT: £600,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF30 - Lincolnshire

Main site or place of performance

<http://www.lincolnshirecommunityhealthservices.nhs.uk/>

II.2.4) Description of the procurement

The Authority seek a supplier to provide a lone worker application solution and support services. The key objectives are:

- (a) A software application solution that enables smartphones to be used as lone worker devices, must be accessible on all phones i.e. Android, IOS, Windows
- (b) A supporting system that can track every user, store user details, where users are located, where they are going to, what their specialism is and what qualifications they have.
- (c) Access to an emergency call centre that is manned 24/7.
- (d) Ability for application to be available on personal devices as well as Authority provided devices

II.2.5) Award criteria

Price

II.2.6) Estimated value

Value excluding VAT: £600,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-008610](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

30 August 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 28 December 2023

IV.2.7) Conditions for opening of tenders

Date

26 July 2023

Local time

5:00pm

Place

Lincoln

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

United Lincolnshire Hospitals NHS Trust

Beech House

Lincoln

LN5 7JH

Country

United Kingdom

Internet address

<https://www.lincolnshirecommunityhealthservices.nhs.uk/about-us>

VI.4.2) Body responsible for mediation procedures

United Lincolnshire Hospitals NHS Trust

Beech House

Lincoln

LN5 7JH

Country

United Kingdom

Internet address

<https://www.lincolnshirecommunityhealthservices.nhs.uk/about-us>