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Tender

## **Lone Worker Security - Mobile Application**

Lincolnshire Community Health Services NHS Trust  
NHS Lincolnshire Integrated Care Board  
LIVES  
Lincolnshire Partnership NHS Foundation Trust  
Lincolnshire Community Health Services NHS Trust  
United Lincolnshire Hospitals Nhs Trust  
Lincolnshire Care Association  
Lincolnshire Community Voluntary Service  
Lincolnshire Resilience Forum  
St Barnabas Hospice

F02: Contract notice

Notice identifier: 2023/S 000-021717

Procurement identifier (OCID): ocds-h6vhtk-03b5bc

Published 26 July 2023, 5:20pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Lincolnshire Community Health Services NHS Trust

Beech House, Witham Park, Waterside South

Lincoln

LN5 7JH

#### **Contact**

Paul Oke

**Email**

[paul.oke@ulh.nhs.uk](mailto:paul.oke@ulh.nhs.uk)

**Telephone**

+44 1522512512

**Country**

United Kingdom

**Region code**

UKF30 - Lincolnshire

**Internet address(es)**

Main address

<https://www.lincolnshirecommunityhealthservices.nhs.uk>

Buyer's address

<https://www.lincolnshirecommunityhealthservices.nhs.uk>

**I.1) Name and addresses**

NHS Lincolnshire Integrated Care Board

Unit 16 The Point Lions Way, Sleaford NG34 8GG

Sleaford

NG34 8GG

**Email**

[paul.oke@ulh.nhs.uk](mailto:paul.oke@ulh.nhs.uk)

**Country**

United Kingdom

**Region code**

UKF30 - Lincolnshire

**Internet address(es)**

Main address

<https://lincolnshire.icb.nhs.uk/>

Buyer's address

<https://lincolnshire.icb.nhs.uk/>

**I.1) Name and addresses**

LIVES

Units 5 - 8 Birch Court, Boston Road Industrial Estate, Horncastle, LN9 6SB

Horncastle

LN9 6SB

**Email**

[paul.oke@ulh.nhs.uk](mailto:paul.oke@ulh.nhs.uk)

**Country**

United Kingdom

**Region code**

UKF30 - Lincolnshire

**Internet address(es)**

Main address

<https://www.lives.org.uk/who-we-are/>

Buyer's address

<https://www.lives.org.uk/who-we-are/>

**I.1) Name and addresses**

Lincolnshire Partnership NHS Foundation Trust

Gervas House, Long Leys Road, Lincoln, LN1 1FS

Lincoln

LN1 1FS

**Email**

[paul.oke@ulh.nhs.uk](mailto:paul.oke@ulh.nhs.uk)

**Country**

United Kingdom

**Region code**

UKF30 - Lincolnshire

**Internet address(es)**

Main address

<https://www.lpft.nhs.uk/>

Buyer's address

<https://www.lpft.nhs.uk/>

**I.1) Name and addresses**

Lincolnshire Community Health Services NHS Trust

Lincolnshire Community Health Services NHS Trust, Beech House, Waterside South,  
Lincoln, LN5 7JH

Lincoln

LN5 7JH

**Email**

[paul.oke@ulh.nhs.uk](mailto:paul.oke@ulh.nhs.uk)

**Country**

United Kingdom

**Region code**

UKF30 - Lincolnshire

**Internet address(es)**

Main address

<https://www.lincolnshirecommunityhealthservices.nhs.uk/about-us>

Buyer's address

<https://www.lincolnshirecommunityhealthservices.nhs.uk/about-us>

**I.1) Name and addresses**

United Lincolnshire Hospitals Nhs Trust

Lincoln County Hospital, Greetwell Road

Lincoln

LN2 5QY

**Email**

[paul.oke@ulh.nhs.uk](mailto:paul.oke@ulh.nhs.uk)

**Country**

United Kingdom

**Region code**

UKF30 - Lincolnshire

**Internet address(es)**

Main address

<https://www.ulh.nhs.uk/>

Buyer's address

<https://www.ulh.nhs.uk/>

### **I.1) Name and addresses**

Lincolnshire Care Association

2 Lime Kiln Way, Greetwell Road, Lincoln, LN2 4US

Lincoln

LN2 4US

#### **Email**

[paul.oke@ulh.nhs.uk](mailto:paul.oke@ulh.nhs.uk)

#### **Country**

United Kingdom

#### **Region code**

UKF30 - Lincolnshire

#### **Internet address(es)**

Main address

<https://www.linca.org.uk/>

Buyer's address

<https://www.linca.org.uk/>

### **I.1) Name and addresses**

Lincolnshire Community Voluntary Service

Council Offices St. Peters Hill, Grantham NG31 6PZ

Grantham

NG31 6PZ

**Email**

[paul.oke@ulh.nhs.uk](mailto:paul.oke@ulh.nhs.uk)

**Country**

United Kingdom

**Region code**

UKF30 - Lincolnshire

**Internet address(es)**

Main address

<https://www.lincolnshirecvs.org.uk/>

Buyer's address

<https://www.lpft.nhs.uk/>

**I.1) Name and addresses**

Lincolnshire Resilience Forum

Lincolnshire Resilience Forum Secretariat Lincolnshire County Emergency Centre South  
Park Avenue Lincoln, LN5 8EL

Lincoln

LN5 8EL

**Email**

[paul.oke@ulh.nhs.uk](mailto:paul.oke@ulh.nhs.uk)

**Country**

United Kingdom

**Region code**

UKF30 - Lincolnshire

**Internet address(es)**

Main address

<https://lincolnshireresilienceforum.org>

Buyer's address

<https://lincolnshireresilienceforum.org>

**I.1) Name and addresses**

St Barnabas Hospice

36 Nettleham Road, Lincoln, LN2 1RE

Lincoln

LN2 1RE

**Email**

[paul.oke@ulh.nhs.uk](mailto:paul.oke@ulh.nhs.uk)

**Country**

United Kingdom

**Region code**

UKF30 - Lincolnshire

**Internet address(es)**

Main address

<https://stbarnabashospice.co.uk>

Buyer's address

<https://stbarnabashospice.co.uk>

**I.2) Information about joint procurement**

The contract involves joint procurement

In the case of joint procurement involving different countries, state applicable national procurement law

UK legislation applies

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

### **I.4) Type of the contracting authority**

Body governed by public law

### **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

## Lone Worker Security - Mobile Application

Reference number

1305/NHS/T/C/C185493

### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

### **II.1.3) Type of contract**

Supplies

### **II.1.4) Short description**

The Authority seek a supplier to provide a lone worker application solution and support services. The key objectives are:

- (a) A software application solution that enables smartphones to be used as lone worker devices, must be accessible on all phones i.e. Android, IOS, Windows
- (b) A supporting system that can track every user, store user details, where users are located, where they are going to, what their specialism is and what qualifications they have.
- (c) Access to an emergency call centre that is manned 24/7.
- (d) Ability for application to be available on personal devices as well as Authority provided devices

### **II.1.5) Estimated total value**

Value excluding VAT: £600,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKF30 - Lincolnshire

Main site or place of performance

<http://www.lincolnshirecommunityhealthservices.nhs.uk/>

#### **II.2.4) Description of the procurement**

The Authority seek a supplier to provide a lone worker application solution and support services. The key objectives are:

- (a) A software application solution that enables smartphones to be used as lone worker devices, must be accessible on all phones i.e. Android, IOS, Windows
- (b) A supporting system that can track every user, store user details, where users are located, where they are going to, what their specialism is and what qualifications they have.
- (c) Access to an emergency call centre that is manned 24/7.
- (d) Ability for application to be available on personal devices as well as Authority provided devices

#### **II.2.5) Award criteria**

Price

#### **II.2.6) Estimated value**

Value excluding VAT: £600,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-008610](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

30 August 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 28 December 2023

**IV.2.7) Conditions for opening of tenders**

Date

26 July 2023

Local time

5:00pm

Place

Lincoln

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

United Lincolnshire Hospitals NHS Trust

Beech House

Lincoln

LN5 7JH

Country

United Kingdom

Internet address

<https://www.lincolnshirecommunityhealthservices.nhs.uk/about-us>

#### **VI.4.2) Body responsible for mediation procedures**

United Lincolnshire Hospitals NHS Trust

Beech House

Lincoln

LN5 7JH

Country

United Kingdom

Internet address

<https://www.lincolnshirecommunityhealthservices.nhs.uk/about-us>

