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Tender

CRM - Business Engagement Platform

Birmingham City University

F02: Contract notice

Notice identifier: 2022/S 000-021706

Procurement identifier (OCID): ocds-h6vhtk-0359c0

Published 8 August 2022, 12:05pm

Section I: Contracting authority

I.1) Name and addresses

Birmingham City University

Joseph Priestley Building, Cardigan Street

Birmingham

B4 7BD

Email

jamie.cupper@bcu.ac.uk

Telephone

+44 1213317677

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.bcu.ac.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Birmingham:-IT-services:-consulting%2C-software-development%2C-Internet-and-support./348H6GC9VY>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Other type

Education

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CRM - Business Engagement Platform

Reference number

IT120

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

To select a provider to support the implementation of a CRM Business Engagement Platform

II.1.5) Estimated total value

Value excluding VAT: £1

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

Main site or place of performance

Birmingham

II.2.4) Description of the procurement

To select a provider to support the implementation of a CRM Business Engagement Platform

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

7 September 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

7 September 2022

Local time

12:01pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Birmingham:-IT-services:-consulting%2C-software-development%2C-Internet-and-support./348H6GC9VY>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/348H6GC9VY>

GO Reference: GO-202288-PRO-20752459

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Strand

London

WS2A 2LL

Telephone

+44 1213317677

Country

United Kingdom

Internet address

<https://www.bcu.ac.uk/>