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Contract

Independant Sexual Violence Advisory Service

THE OFFICE OF THE POLICE AND CRIME COMMISSIONER FOR HAMPSHIRE AND THE ISLE OF WIGHT

F03: Contract award notice

Notice identifier: 2023/S 000-021704

Procurement identifier (OCID): ocids-h6vhtk-03cd8e

Published 26 July 2023, 4:17pm

Section I: Contracting authority

I.1) Name and addresses

THE OFFICE OF THE POLICE AND CRIME COMMISSIONER FOR HAMPSHIRE AND THE ISLE OF WIGHT

The Long Barn, Dean Estate, Wickham Road

FAREHAM

PO17 5BN

Contact

Steve Parsons

Email

steve.parsons@hants.gov.uk

Telephone

+44 3707795730

Country

United Kingdom

Region code

UKJ36 - Central Hampshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.hants.gov

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Independant Sexual Violence Advisory Service

Reference number

OP21195

II.1.2) Main CPV code

- 75242000 - Public law and order services

II.1.3) Type of contract

Services

II.1.4) Short description

The Independent Sexual Violence Advisor Service (ISVA) is an all-age service for children, young people and adults of any gender, providing practical/emotional support and advice to those who have experienced rape, sexual abuse, assault, violence or sexual exploitation at any point in their lives, irrespective of whether they have reported to the police.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £474,130

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ3 - Hampshire and Isle of Wight

Main site or place of performance

Hampshire and the Isle of Wight

II.2.4) Description of the procurement

Provide a pro-active ISVA service across the Isle of Wight for individuals who have experienced rape or sexual abuse recently or non-recently, irrespective of whether they have reported to the police.

Providing support through risk assessment and safety planning; enabling them to access statutory and other services they may need, ensuring they are kept informed and supported.

Provide an all-age ISVA Service for children, young people and adults of any age and gender.

Provide a minimum of one ISVA for adults and one for children and young people.

Provide consistent access to information, advice, appropriate triage services, effective support and ISVA support across the Isle of Wight.

Take an ACE aware (Adverse Childhood Experiences) and trauma responsive approach to find appropriate ways of coping with the trauma and provide support through their journey of recovery.

Deliver effective ISVA support based on need, age and the presenting issues to improve wellbeing and mental health, develop resilience and enhance coping skills. The nature of support that an ISVA provides will vary from case-to-case and will

depend on the needs of the individual and their particular circumstances.

Enable all adults, children and young people to maximise their capabilities and have control over their lives. To support them to achieve their potential, make meaningful contributions to improved health and quality of life, encouraging and enabling them to keep themselves safe.

Prioritise support to those in crisis requiring immediate emotional support as a result of recent or non-recent rape or sexual abuse and to manage those other victims and survivors who are not able to access prompt support.

Deliver the service in accordance with national guidelines and standards for ISVA provision.

Work in accordance with the Home Office The Role of the Independent Sexual Violence Advisor; Essential Elements (2017) and Skills for Justice National Occupational Standards (NOS) relevant for ISVAs

Implement effective triage and create a common process across all areas for referring into and out of other commissioned support services such as the Victim Care Service, Frankie Worker Service, Sexual Crime Therapeutic Support.

Align the ISVA Service with other commissioned support services such as the Frankie Worker Services to ensure children and young people aged 0-17 years are supported at the earliest opportunity if counselling is required.

Agree common ground, overlaps, gaps, share good practice and strategic aims with other commissioned support service partners. Develop and deliver county-wide aims such as expected service delivery approaches and referral pathways.

Work in partnership with commissioners and other commissioned service providers on a strategic and partnership hub to provide a more joined-up approach between service providers across the geographical area, creating a partnership network of support for

victims/survivors.

To be accessible through a variety of mediums, reflecting the modern technologies available to individuals who require support. This should include, but not be limited to telephone, email, text, web-chat, website and social media as a route for both making contact and providing support.

To be responsive to the cultural needs of the community through awareness raising activity, all stakeholders, including those who may not traditionally access the service to be able to access support and counselling where appropriate.

II.2.5) Award criteria

Quality criterion - Name: As per tender documents / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

1 x 2 year extension, subject to satisfactory performance and available funding.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-014219](#)

Section V. Award of contract

Contract No

OP21195

Title

Independant Sexual Violence Advisory Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 July 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Hampton Trust

Chabut Suite, Ashurst Lodge

Southampton

SO40 7AA

Country

United Kingdom

NUTS code

- UKJ3 - Hampshire and Isle of Wight

Companies House

03182827

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £474,130

Total value of the contract/lot: £474,130

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Hampshire & Isle of Wight Police and Crime Panel

WINCHESTER

SO23 8UJ

Country

United Kingdom