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Tender

ASC0278 - Healthwatch

Leicester City Council
Leicestershire County Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-021702

Procurement identifier (OCID): ocids-h6vhtk-0359bc

Published 8 August 2022, 11:55am

Section I: Contracting authority

I.1) Name and addresses

Leicester City Council

City Hall, 115 Charles Street

Leicester

LE1 1FZ

Contact

Mr Ashok Chotalia

Email

procurement-asc@leicester.gov.uk

Telephone

+44 1164542383

Country

United Kingdom

Region code

UKF21 - Leicester

Internet address(es)

Main address

<http://www.leicester.gov.uk>

Buyer's address

<http://www.leicester.gov.uk>

I.1) Name and addresses

Leicestershire County Council

County Hall

Leicester

Contact

Mr Ashok Chotalia

Email

procurement-asc@leicester.gov.uk

Telephone

+44 1164542383

Country

United Kingdom

Region code

UKF22 - Leicestershire CC and Rutland

Internet address(es)

Main address

<http://www.leicestershire.gov.uk>

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=2f8e59ac-f216-ed11-8117-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=2f8e59ac-f216-ed11-8117-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ASC0278 - Healthwatch

Reference number

DN595733

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Leicester City Council invites Tenders from suitably qualified and experienced organisations for the provision of the Healthwatch Leicester and Leicestershire service to be commissioned by Leicester City Council for itself and Leicestershire County Council.

The Health and Social Care Act (March 2012) required local authorities to establish local Healthwatch services in their localities. The Councils are required to purchase a local Healthwatch service from a social enterprise or body corporate. The statutory functions of Healthwatch include:-

- a. promoting and supporting the involvement of local people in the provision of local health and social care services.
- b. Scrutinise local health and social care services
- c. obtaining the views and experiences of people accessing local health and social care services
- d. making recommendations about how local health and social care services could be improved
- e. signposting people to information about local health and care services
- f. having a seat on Leicester City and Leicestershire County Health & Wellbeing Boards

The proposed Contract shall be held by Leicester City Council and will be for an initial period of 3 years to commence on 1st April 2023, with an option to extend, subject to satisfactory performance outcomes for a further 2 years to 31st March 2028, taking the contract term to a maximum of 5 years.

The contract value is a maximum of £300,000 per annum or £1.5 million for the full term of the contract.

The Authority will hold an online Tender Information Session conducted via Microsoft Teams on 18th August 2022 10:00 am to 12.00 pm.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF21 - Leicester
- UKF22 - Leicestershire CC and Rutland

II.2.4) Description of the procurement

Leicester City Council and Leicestershire County Council are seeking to purchase a local Healthwatch service from a social enterprise or body corporate. The statutory functions of Healthwatch include:-

- a. promoting and supporting the involvement of local people in the provision of local health and social care services.
- b. Scrutinise local health and social care services
- c. obtaining the views and experiences of people accessing local health and social care services
- d. making recommendations about how local health and social care services could be improved
- e. signposting people to information about local health and care services
- f. having a seat on Leicester City and Leicestershire County Health & Wellbeing Boards

II.2.6) Estimated value

Value excluding VAT: £1,500,000

II.2.7) Duration of the contract or the framework agreement

Duration in months

60

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.11) Main features of the award procedure

As detailed in the Invitation to Tender documentation.

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 September 2022

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Construction and Technology Court (Queens Bench Division)

Birmingham

B4 6DS

Telephone

+44 1216814441

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Leicester City Council

City Hall, 115 Charles Street

Leicester

LE1 1FZ

Email

procurement-asc@leicester.gov.uk

Telephone

+44 1164542383

Country

United Kingdom