

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/021669-2022>

Contract

Direct Payment and Individual Service Funds Support Services

Dorset Council

F03: Contract award notice

Notice identifier: 2022/S 000-021669

Procurement identifier (OCID): ocds-h6vhtk-03370b

Published 8 August 2022, 10:28am

Section I: Contracting authority

I.1) Name and addresses

Dorset Council

Dorset Council, County Hall, Colliton Park

Dorchester

DT1 1XJ

Contact

Mrs Angela Pavey

Email

angela.pavey@dorsetcouncil.gov.uk

Telephone

+44 1305221280

Country

United Kingdom

Region code

UKK25 - Dorset

Internet address(es)

Main address

<https://www.dorsetcouncil.gov.uk>

Buyer's address

<https://www.dorsetcouncil.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Direct Payment and Individual Service Funds Support Services

Reference number

DN607342

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council's ambition is to increase the number of Direct Payments that individuals or their representatives opt to take, to direct their own care and support. We want individuals to be able to make informed choices, and the Council are committed to providing easily accessible, information, advice, and guidance in as wide a variety of formats as possible to ensure we provide the best opportunity for Individuals to consider taking a Direct Payment.

The Council wants to work with a Provider who will:

- make initial contact with the Individual within 2 working days of receiving the referral to arrange a mutually convenient time.
- have commenced support within 5 working days of initial contact.

The Provider needs to be able to deliver all three interrelated elements of the Direct Payment Support service:

(A) Advice Guidance and Support for Direct Payments

(B) Holding Account for Direct Payment recipients

(C) Payroll, HMRC and Pension services for Direct Payment recipients

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £651,420

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK25 - Dorset

II.2.4) Description of the procurement

The Council's ambition is to increase the number of Direct Payments that individuals or their representatives opt to take, to direct their own care and support. We want individuals to be able to make informed choices, and the Council are committed to providing easily accessible, information, advice, and guidance in as wide a variety of formats as possible to ensure we provide the best opportunity for Individuals to consider taking a Direct Payment.

The Council wants to work with a Provider who will:

- make initial contact with the Individual within 2 working days of receiving the referral to arrange a mutually convenient time.
- have commenced support within 5 working days of initial contact.

The Provider needs to be able to deliver all three interrelated elements of the Direct Payment Support service:

(A) Advice Guidance and Support for Direct Payments

(B) Holding Account for Direct Payment recipients

(C) Payroll, HMRC and Pension services for Direct Payment recipients

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 30

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

The initial contract is for 5 years with two options to extend for a further 12 months each.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-012397](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 August 2022

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Compass Disability Services Ltd

Unit 11 - 12 Belvedere Trading Estate

Taunton

TA1 1BH

Country

United Kingdom

NUTS code

- UKK2 - Dorset and Somerset

Internet address

<https://www.dorsetcouncil.gov.uk>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £651,420

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Dorset Council

County Hall, Colliton Park

Dorchester

DT1 1XJ

Country

United Kingdom