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Tender

## **Research Services**

Wales & West Utilities Ltd

F05: Contract notice – utilities

Notice identifier: 2021/S 000-021660

Procurement identifier (OCID): ocds-h6vhtk-02dc0b

Published 1 September 2021, 3:41pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

Wales & West Utilities Ltd

Wales & West House, Spooner Close, Coedkernew

NEWPORT

NP108FZ

#### **Contact**

Rebecca Taylor

#### **Email**

[rebecca.taylor@wwutilities.co.uk](mailto:rebecca.taylor@wwutilities.co.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKL - Wales

**Internet address(es)**

Main address

<https://www.wwutilities.co.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.wwutilities.co.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.wwutilities.co.uk/>

**I.6) Main activity**

Production, transport and distribution of gas and heat

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Research Services

Reference number

WWU1188

#### **II.1.2) Main CPV code**

- 73210000 - Research consultancy services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Wales & West Utilities is seeking to commission market research to inform its current and future decision-making over the next 3-5 years. During the period, research may also be commissioned to inform its Business Plan for the regulatory period from 2026.

Currently, this market research is not specifically defined, but Wales & West Utilities would like to put in place a framework of suppliers able to deliver the requirements as they arise.

Potential service providers should have experience of working with the utility sector and a good understanding of how the energy industry and specifically the gas sector is structured. Wales & West Utilities wants to commission research that engages with audiences in the UK and most commonly with audiences in our geographical operating area of Wales and south west England. Research will most frequently involve domestic consumers and subsets of this group. On occasion, research may be commissioned with representatives of SME's or specific groups of SME's or business sectors such as the public, private or voluntary sectors.

The requirement will be divided into lots and tenders may be submitted for all lots:

Lot 1 - General secondary research insight services - Typically desk research and unlikely to include direct interviews

Lot 2 - Stakeholder including customer qualitative research services

Lots 3 - Stakeholder including customer quantitative research services including use of advanced statistical methods and analysis.

Wales & West Utilities is looking to award a 3 year contract with the option to extend for up to 2 years.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Award will be made on a lot by lot basis

### **II.2) Description**

#### **II.2.1) Title**

Lot 1 - General secondary research insight services

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 73210000 - Research consultancy services

#### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

#### **II.2.4) Description of the procurement**

Wales & West Utilities is seeking to commission market research to inform its current and future decision-making over the next 3-5 years. During the period, research may also be commissioned to inform its Business Plan for the regulatory period from 2026.

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Lots 3 - Stakeholder including customer quantitative research services including use of advanced statistical methods and analysis.

Wales & West Utilities is looking to award a 3 year contract with the option to extend for up to 2 years.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

24 months in two 12 month increments

#### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2 - Stakeholder including customer qualitative research services

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 73210000 - Research consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

### **II.2.4) Description of the procurement**

Wales & West Utilities is seeking to commission market research to inform its current and future decision-making over the next 3-5 years. During the period, research may also be commissioned to inform its Business Plan for the regulatory period from 2026.

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Wales & West Utilities is looking to award a 3 year contract with the option to extend for up to 2 years.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

24 months in two 12 month increments

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2) Description**

#### **II.2.1) Title**

Lot 3 - Stakeholder including customer quantitative research services including use of advanced statistical methods and analysis.

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 73210000 - Research consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

### **II.2.4) Description of the procurement**

Wales & West Utilities is seeking to commission market research to inform its current and future decision-making over the next 3-5 years. During the period, research may also be commissioned to inform its Business Plan for the regulatory period from 2026.

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This contract is subject to renewal

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#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Please note this sourcing event will be run via our e-sourcing procurement portal - Bravo Solution.

[www.sourcing4www.bravosolution.co.uk](http://www.sourcing4www.bravosolution.co.uk)

Suppliers are required to be registered on WWU's Bravo portal to allow participation in this sourcing event.

Please note that there is a PQQ/ITT running in tandem with the OJEU notice, this will close on Monday 4th October 2021.

### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

If required details will be provided in the tender documentation.

### **III.1.6) Deposits and guarantees required**

If required details will be provided in the tender documentation.

### **III.1.7) Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

If required details will be provided in the tender documentation.

### **III.1.8) Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

If required details will be provided in the tender documentation.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

30 September 2021

Local time

9:00am

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 3-5 years

### **VI.3) Additional information**

Participants wanting to participate in this sourcing activity must request access to the tender documents by e-mailing [Rebecca.Taylor@wwutilities.co.uk](mailto:Rebecca.Taylor@wwutilities.co.uk) before the deadline of

30th September 2021

Please include the following information in your email:

- 1) Full company name;
- 2) Main contact details (name, job title, email address, and telephone numbers).
- 3) Please confirm that you have experience within the Utilities industry

Please note the the tender will be run via our procurement portal Bravo which requires suppliers to be registered to participate, failure to register will result in the supplier not being able to participate in the sourcing event.

Please note that there is a PQQ/ITT running in tandem with the OJEU notice, this will close on Monday 4th October 2021.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Wales and West Utilities

Newport

Email

[rebecca.taylor@wwutilities.co.uk](mailto:rebecca.taylor@wwutilities.co.uk)

Country

United Kingdom