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Contract

Framework agreement to supply ICT goods and services to the education sector and any UK public sector body - Phase 1

enFrame CIC

F03: Contract award notice

Notice identifier: 2022/S 000-021655

Procurement identifier (OCID): ocds-h6vhtk-02f363

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Section I: Contracting authority

I.1) Name and addresses

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NUTS code

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Main address

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Buyer's address

https://www.mytenders.co.uk/search/Search AuthProfile.aspx?ID=AA42785

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Framework agreement to supply ICT goods and services to the education sector and any UK public sector body - Phase 1

Reference number

EN-ICT-1021

II.1.2) Main CPV code

72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Academies Enterprise Trust (AET) and The Elliot Foundation Trust (TEFAT) seek to establish a framework agreement enabling schools, multi-academy trusts and all UK public sector bodies to procure a variety of ICT goods and services, where those goods and services are split into a series of lots and possibly sub-lots, allowing suppliers to respond to single lots/sub-lots, multiple lots/sub-lots, or all lots. The lots range from hardware and software purchases, to procuring a full managed service with a chosen Strategic ICT Partner. There is no limit to the number of suppliers on each lot and no limit to the number of lots you can respond to. We welcome responses from registered companies (including SMEs), consortia, Special Purpose Vehicles and Voluntary Community and Social Enterprise (VCSEs).

The Sponsors (AET and TEFAT) will be procuring a Strategic Partner utilising the framework, which will run in parallel to the framework procurement. These further competitions will be lots 16 and 17 of the framework ITT.

The lots for this phase of the ICT Framework Procurement are Strategic Partnering Services, Support Services, the AET Further Competition, and the TEFAT Further Competition.

enFrame are focussed on ensuring that every procurement is driven by Social Value and fighting climate change, an ethos that is shared with AET and TEFAT. A such, the framework asks what Social Value supplies can offer through delivery of the service that would benefit the trusts, and what they can offer and do to reduce the trusts' carbon footprint.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £500,000,000

II.2) Description

II.2.1) Title

Lot 2: Support Services (Overarching lot)

Lot No

2

- 22121000 Technical publications
- 22470000 Manuals
- 22471000 Computer manuals
- 22472000 Instruction manuals
- 22473000 Technical manuals
- 30237000 Parts, accessories and supplies for computers
- 30237100 Parts of computers
- 48218000 License management software package
- 48219000 Miscellaneous networking software package
- 50000000 Repair and maintenance services
- 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 50312000 Maintenance and repair of computer equipment
- 50312600 Maintenance and repair of information technology equipment
- 50312610 Maintenance of information technology equipment
- 50312620 Repair of information technology equipment
- 50320000 Repair and maintenance services of personal computers
- 50321000 Repair services of personal computers
- 50322000 Maintenance services of personal computers
- 50323000 Maintenance and repair of computer peripherals
- 50323100 Maintenance of computer peripherals
- 50324000 Support services of personal computers

- 50324100 System maintenance services
- 50324200 Preventive maintenance services
- 71621000 Technical analysis or consultancy services
- 72000000 IT services: consulting, software development, Internet and support
- 72100000 Hardware consultancy services
- 72120000 Hardware disaster-recovery consultancy services
- 72150000 Computer audit consultancy and hardware consultancy services
- 72212190 Educational software development services
- 72212200 Networking, Internet and intranet software development services
- 72212210 Networking software development services
- 72212214 Network operating system software development services
- 72212215 Networking developers software development services
- 72212218 License management software development services
- 72212219 Miscellaneous networking software development services
- 72212220 Internet and intranet software development services
- 72212221 Internet browsing software development services
- 72212222 Web server software development services
- 72212223 Electronic mail software development services
- 72212900 Miscellaneous software development services and computer systems
- 72220000 Systems and technical consultancy services
- 72222000 Information systems or technology strategic review and planning services
- 72222100 Information systems or technology strategic review services
- 72222200 Information systems or technology planning services
- 72222300 Information technology services
- 72224000 Project management consultancy services
- 72224100 System implementation planning services

- 72225000 System quality assurance assessment and review services
- 72227000 Software integration consultancy services
- 72228000 Hardware integration consultancy services
- 72246000 Systems consultancy services
- 72250000 System and support services
- 72251000 Disaster recovery services
- 72253000 Helpdesk and support services
- 72253100 Helpdesk services
- 72253200 Systems support services
- 72260000 Software-related services
- 72261000 Software support services
- 72263000 Software implementation services
- 72265000 Software configuration services
- 72266000 Software consultancy services
- 72267000 Software maintenance and repair services
- 72267100 Maintenance of information technology software
- 72268000 Software supply services
- 72300000 Data services
- 72310000 Data-processing services
- 72312100 Data preparation services
- 72313000 Data capture services
- 72314000 Data collection and collation services
- 72315000 Data network management and support services
- 72315100 Data network support services
- 72315200 Data network management services
- 72317000 Data storage services

- 72322000 Data management services
- 72412000 Electronic mail service provider
- 72413000 World wide web (www) site design services
- 72500000 Computer-related services
- 72510000 Computer-related management services
- 72511000 Network management software services
- 72540000 Computer upgrade services
- 72541000 Computer expansion services
- 72541100 Memory expansion services
- 72590000 Computer-related professional services
- 72591000 Development of service level agreements
- 72600000 Computer support and consultancy services
- 72610000 Computer support services
- 72611000 Technical computer support services
- 72700000 Computer network services
- 72710000 Local area network services
- 72720000 Wide area network services

NUTS codes

• UK - United Kingdom

II.2.4) Description of the procurement

Lot 2: Support Services

Support Services is the overarching lot that includes the Support Services and Managed Service sub-lots, which includes managed services, service desk, problem management, asset management and third-party management.

To be successfully awarded a place on the overarching lot, Suppliers must provide responses to, and be successfully awarded a place on each sub-lot under that lot.

Suppliers successfully awarded a place on this lot will be invited to tender for all Further Competitions for this lot and all its sub-lots but will not be invited to bid for the corresponding product or service in Lot 1 unless they bid on Lot 1.

There are 2 sub-lots:

Sub-lot 1: Support Services

Support Services is a sub-lot that will enable Contracting Authorities to procure a range of Support Services including Helpdesk Services, Remote Support and Monitoring, Onsite Support Services, and Ancillary Services.

Support Services is a sub-lot of Lot 2: Support Services. Contracting Authorities wishing to procure support services through Further Competition may choose to procure using Sub-lot 1: Support Services, the overarching Lot 2: Support Services, or Lot 1: Strategic services (the overarching lot that includes several other lots (depending on their other requirements). More information is available in EN-ICT-1021 ITT Vol 1 - Instruction and Guidance for Tenderers Phase 1 - Final.docx and EN-ICT-1021 ITT App 2 – Framework Lots - Final.xlsx.

Suppliers can be awarded a place on an individual sub-lot, the overarching lot, multiple lots, and sub-lots and/or all lots and sub-lots. If a supplier has been awarded a place on the overarching lot, they will be invited to tender for all Further Competitions for that lot and all its sub-lots. If a supplier has been awarded a place on a sub-lot, they will only be invited to tender for Further Competitions for that sub-lot.

Sub-lot 2: Managed Service

Managed Service is a sub-lot that will enable Contracting Authorities to procure a Managed Service including Helpdesk Services, Remote Support and Monitoring, Onsite Support Services, Ancillary Services, and Strategic Services including ICT strategy, Account Management, Contract Management services, and strategic advice, guidance, and support.

Managed Service is a sub-lot of Lot 2 Support Services. Contracting Authorities wishing to procure managed services through Further Competition may choose to procure using Sub-lot 2: Managed Service, the overarching Lot 2: Support Services, or Lot 1: Strategic services (the overarching lot that includes several other lots and sub-lots (depending on their other requirements). More information is available in EN-ICT-1021 ITT Vol 1 - Instruction and Guidance for Tenderers Phase 1 - Final.docx and EN-ICT-1021 ITT App 2 - Framework Lots - Final.xlsx.

Suppliers can be awarded a place on an individual sub-lot, the overarching lot, multiple lots, and sub-lots and/or all lots and sub-lots. If a supplier has been awarded a place on

the overarching lot, they will be invited to tender for all Further Competitions for that lot and all its sub-lots. If a supplier has been awarded a place on a sub-lot, they will only be invited to tender for Further Competitions for that sub-lot.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50 - 70%

Quality criterion - Name: Social Value / Weighting: 0 - 10%

Cost criterion - Name: Cost / Weighting: 30 - 50%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 1: Strategic Partnering Services (No sub-lots)

Lot No

1

- 72253000 Helpdesk and support services
- 72500000 Computer-related services
- 72600000 Computer support and consultancy services
- 22121000 Technical publications
- 22470000 Manuals
- 22471000 Computer manuals
- 22472000 Instruction manuals

- 22473000 Technical manuals
- 30211400 Computer configurations
- 71621000 Technical analysis or consultancy services
- 72000000 IT services: consulting, software development, Internet and support
- 72100000 Hardware consultancy services
- 72110000 Hardware selection consultancy services
- 72130000 Computer-site planning consultancy services
- 72140000 Computer hardware acceptance testing consultancy services
- 72150000 Computer audit consultancy and hardware consultancy services
- 72220000 Systems and technical consultancy services
- 72222000 Information systems or technology strategic review and planning services
- 72222100 Information systems or technology strategic review services
- 72222200 Information systems or technology planning services
- 72222300 Information technology services
- 72223000 Information technology requirements review services
- 72224000 Project management consultancy services
- 72224100 System implementation planning services
- 72224200 System quality assurance planning services
- 72225000 System quality assurance assessment and review services
- 72226000 System software acceptance testing consultancy services
- 72246000 Systems consultancy services
- 72250000 System and support services
- 72300000 Data services
- 72322000 Data management services
- 72510000 Computer-related management services
- 72590000 Computer-related professional services

- 72591000 Development of service level agreements
- 72800000 Computer audit and testing services
- 72810000 Computer audit services
- 72820000 Computer testing services
- 79418000 Procurement consultancy services
- 79419000 Evaluation consultancy services
- 79420000 Management-related services
- 79421000 Project-management services other than for construction work
- 79421100 Project-supervision services other than for construction work
- 79421200 Project-design services other than for construction work
- 30237000 Parts, accessories and supplies for computers
- 30237100 Parts of computers
- 48218000 License management software package
- 48219000 Miscellaneous networking software package
- 50000000 Repair and maintenance services
- 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 50312000 Maintenance and repair of computer equipment
- 50312600 Maintenance and repair of information technology equipment
- 50312610 Maintenance of information technology equipment
- 50312620 Repair of information technology equipment
- 50320000 Repair and maintenance services of personal computers
- 50321000 Repair services of personal computers
- 50322000 Maintenance services of personal computers
- 50323000 Maintenance and repair of computer peripherals
- 50323100 Maintenance of computer peripherals

- 50324000 Support services of personal computers
- 50324100 System maintenance services
- 50324200 Preventive maintenance services
- 72120000 Hardware disaster-recovery consultancy services
- 72212190 Educational software development services
- 72212200 Networking, Internet and intranet software development services
- 72212210 Networking software development services
- 72212214 Network operating system software development services
- 72212215 Networking developers software development services
- 72212218 License management software development services
- 72212219 Miscellaneous networking software development services
- 72212220 Internet and intranet software development services
- 72212221 Internet browsing software development services
- 72212223 Electronic mail software development services
- 72212900 Miscellaneous software development services and computer systems
- 72228000 Hardware integration consultancy services
- 72251000 Disaster recovery services
- 72253100 Helpdesk services
- 72253200 Systems support services
- 72260000 Software-related services
- 72261000 Software support services
- 72263000 Software implementation services
- 72265000 Software configuration services
- 72266000 Software consultancy services
- 72267000 Software maintenance and repair services
- 72310000 Data-processing services

- 72312100 Data preparation services
- 72313000 Data capture services
- 72314000 Data collection and collation services
- 72315000 Data network management and support services
- 72315100 Data network support services
- 72315200 Data network management services
- 72317000 Data storage services
- 72412000 Electronic mail service provider
- 72413000 World wide web (www) site design services
- 72511000 Network management software services
- 72540000 Computer upgrade services
- 72541000 Computer expansion services
- 72541100 Memory expansion services
- 72611000 Technical computer support services
- 72700000 Computer network services
- 72710000 Local area network services

NUTS codes

• UK - United Kingdom

II.2.4) Description of the procurement

Lot 1: Strategic Partnering Services enables Contracting Authorities to procure a Strategic Partner to meet all their ICT needs including a full or hybrid managed service or support service, outsource planning, contractual management, tactical and strategic support, partnering services and value-add, and Net Zero and low carbon support, as well as a combination of/or all products and services that can be procured using the other framework lots/sub-lots.

To be successfully awarded a place on Lot 1: Strategic Partnering Services, Suppliers should answer all questions in this lot. Suppliers wishing to be awarded a place on all

framework lots and sub-lots are required to provide responses for each individual lot including lot 1. If successful, they will be invited to bid on the Further Competitions for all Contracting Authorities using the framework. Questions AQ2 – AQ14 in Lot 1 correspond to the lots on the framework. When responding to Lot 1, Bidders who have provided responses to one or more individual lots and/or sub-lots may refer to the answers provided in those sub-lots. They will only be required to provide the additional information requested in these questions. More information is available in EN-ICT-1021 ITT Vol 1 - Instruction and Guidance for Tenderers Phase 1 - Final.docx and EN-ICT-1021 ITT App 2 – Framework Lots – Final.xlsx.

Suppliers bidding on Lot 1.1: AET Further Competition and/or Lot 1.2: TEFAT Further Competition must respond to Lot 1: Strategic Partnering Services as well as Lot 1.1 and/or Lot 1.2. They will only be considered for the Sponsors' Further Competition lots if they have successfully been awarded a place on Lot 1.

This lot has no sub-lots.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50 - 70%

Quality criterion - Name: Social Value / Weighting: 0 - 10%

Cost criterion - Name: Cost / Weighting: 30 - 50%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 Sub-lot 1: Support Services - Support Services

Lot No

- 22121000 Technical publications
- 22470000 Manuals
- 22471000 Computer manuals
- 22472000 Instruction manuals
- 22473000 Technical manuals
- 30237000 Parts, accessories and supplies for computers
- 30237100 Parts of computers
- 50000000 Repair and maintenance services
- 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 50312000 Maintenance and repair of computer equipment
- 50312600 Maintenance and repair of information technology equipment
- 50312610 Maintenance of information technology equipment
- 50312620 Repair of information technology equipment
- 50320000 Repair and maintenance services of personal computers
- 50321000 Repair services of personal computers
- 50322000 Maintenance services of personal computers
- 50323000 Maintenance and repair of computer peripherals
- 50323100 Maintenance of computer peripherals
- 50324000 Support services of personal computers
- 50324100 System maintenance services
- 50324200 Preventive maintenance services
- 72220000 Systems and technical consultancy services
- 72222300 Information technology services
- 72250000 System and support services

- 72253000 Helpdesk and support services
- 72253100 Helpdesk services
- 72253200 Systems support services
- 72261000 Software support services
- 72263000 Software implementation services
- 72265000 Software configuration services
- 72266000 Software consultancy services
- 72267000 Software maintenance and repair services
- 72267100 Maintenance of information technology software
- 72268000 Software supply services
- 72300000 Data services
- 72310000 Data-processing services
- 72500000 Computer-related services
- 72510000 Computer-related management services
- 72511000 Network management software services
- 72540000 Computer upgrade services
- 72541000 Computer expansion services
- 72541100 Memory expansion services
- 72590000 Computer-related professional services
- 72600000 Computer support and consultancy services
- 72610000 Computer support services
- 72611000 Technical computer support services
- 72700000 Computer network services
- 72710000 Local area network services
- 72720000 Wide area network services
- 48218000 License management software package

- 48219000 Miscellaneous networking software package
- 71621000 Technical analysis or consultancy services
- 72000000 IT services: consulting, software development, Internet and support
- 72100000 Hardware consultancy services
- 72120000 Hardware disaster-recovery consultancy services
- 72150000 Computer audit consultancy and hardware consultancy services
- 72222000 Information systems or technology strategic review and planning services
- 72222100 Information systems or technology strategic review services
- 72222200 Information systems or technology planning services
- 72224100 System implementation planning services
- 72224000 Project management consultancy services
- 72246000 Systems consultancy services
- 72227000 Software integration consultancy services
- 72228000 Hardware integration consultancy services
- 72251000 Disaster recovery services
- 72260000 Software-related services
- 72312100 Data preparation services
- 72313000 Data capture services
- 72314000 Data collection and collation services
- 72315000 Data network management and support services
- 72315100 Data network support services
- 72315200 Data network management services
- 72317000 Data storage services
- 72322000 Data management services
- 72412000 Electronic mail service provider
- 72413000 World wide web (www) site design services

• 72591000 - Development of service level agreements

II.2.3) Place of performance

NUTS codes

• UK - United Kingdom

II.2.4) Description of the procurement

This is a sub-lot of lot 2: Support Services

Sub-lot 1: Support Services

Support Services is a sub-lot that will enable Contracting Authorities to procure a range of Support Services including Helpdesk Services, Remote Support and Monitoring, Onsite Support Services, and Ancillary Services.

Support Services is a sub-lot of Lot 2: Support Services. Contracting Authorities wishing to procure support services through Further Competition may choose to procure using Sub-lot 1: Support Services, the overarching Lot 2: Support Services, or Lot 1: Strategic services (the overarching lot that includes several other lots (depending on their other requirements). More information is available in EN-ICT-1021 ITT Vol 1 - Instruction and Guidance for Tenderers Phase 1 - Final.docx and EN-ICT-1021 ITT App 2 - Framework Lots - Final.xlsx.

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50 - 70%

Quality criterion - Name: Social Value / Weighting: 0 - 10%

Cost criterion - Name: Cost / Weighting: 30 - 50%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 Sub-lot 2: Support Services - Managed Service

Lot No

4

- 22121000 Technical publications
- 22470000 Manuals
- 22471000 Computer manuals
- 22472000 Instruction manuals
- 22473000 Technical manuals
- 30237000 Parts, accessories and supplies for computers
- 30237100 Parts of computers
- 48218000 License management software package
- 48219000 Miscellaneous networking software package
- 50000000 Repair and maintenance services
- 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 50312000 Maintenance and repair of computer equipment
- 50312600 Maintenance and repair of information technology equipment
- 50312610 Maintenance of information technology equipment
- 50312620 Repair of information technology equipment
- 50320000 Repair and maintenance services of personal computers
- 50321000 Repair services of personal computers

- 50322000 Maintenance services of personal computers
- 50323000 Maintenance and repair of computer peripherals
- 50323100 Maintenance of computer peripherals
- 50324000 Support services of personal computers
- 50324100 System maintenance services
- 50324200 Preventive maintenance services
- 71621000 Technical analysis or consultancy services
- 72000000 IT services: consulting, software development, Internet and support
- 72100000 Hardware consultancy services
- 72120000 Hardware disaster-recovery consultancy services
- 72150000 Computer audit consultancy and hardware consultancy services
- 72212190 Educational software development services
- 72212200 Networking, Internet and intranet software development services
- 72212210 Networking software development services
- 72212214 Network operating system software development services
- 72212215 Networking developers software development services
- 72212218 License management software development services
- 72212219 Miscellaneous networking software development services
- 72212220 Internet and intranet software development services
- 72212221 Internet browsing software development services
- 72212223 Electronic mail software development services
- 72212900 Miscellaneous software development services and computer systems
- 72220000 Systems and technical consultancy services
- 72222000 Information systems or technology strategic review and planning services
- 72222100 Information systems or technology strategic review services
- 72222200 Information systems or technology planning services

- 72222300 Information technology services
- 72224000 Project management consultancy services
- 72224100 System implementation planning services
- 72225000 System quality assurance assessment and review services
- 72227000 Software integration consultancy services
- 72228000 Hardware integration consultancy services
- 72246000 Systems consultancy services
- 72250000 System and support services
- 72251000 Disaster recovery services
- 72253000 Helpdesk and support services
- 72253100 Helpdesk services
- 72253200 Systems support services
- 72260000 Software-related services
- 72261000 Software support services
- 72263000 Software implementation services
- 72265000 Software configuration services
- 72266000 Software consultancy services
- 72267000 Software maintenance and repair services
- 72267100 Maintenance of information technology software
- 72268000 Software supply services
- 72310000 Data-processing services
- 72312100 Data preparation services
- 72313000 Data capture services
- 72314000 Data collection and collation services
- 72315000 Data network management and support services
- 72315100 Data network support services

- 72315200 Data network management services
- 72317000 Data storage services
- 72322000 Data management services
- 72412000 Electronic mail service provider
- 72413000 World wide web (www) site design services
- 72500000 Computer-related services
- 72510000 Computer-related management services
- 72511000 Network management software services
- 72540000 Computer upgrade services
- 72541000 Computer expansion services
- 72541100 Memory expansion services
- 72590000 Computer-related professional services
- 72591000 Development of service level agreements
- 72600000 Computer support and consultancy services
- 72610000 Computer support services
- 72611000 Technical computer support services
- 72700000 Computer network services
- 72710000 Local area network services
- 72720000 Wide area network services
- 72212222 Web server software development services
- 72300000 Data services

NUTS codes

• UK - United Kingdom

II.2.4) Description of the procurement

This is a sub-lot of Lot 2: Support Services

Sub-lot 2: Managed Service

Managed Service is a sub-lot that will enable Contracting Authorities to procure a Managed Service including Helpdesk Services, Remote Support and Monitoring, Onsite Support Services, Ancillary Services, and Strategic Services including ICT strategy, Account Management, Contract Management services, and strategic advice, guidance, and support.

Managed Service is a sub-lot of Lot 2 Support Services. Contracting Authorities wishing to procure managed services through Further Competition may choose to procure using Sub-lot 2: Managed Service, the overarching Lot 2: Support Services, or Lot 1: Strategic services (the overarching lot that includes several other lots and sub-lots (depending on their other requirements). More information is available in EN-ICT-1021 ITT Vol 1 - Instruction and Guidance for Tenderers Phase 1 - Final.docx and EN-ICT-1021 ITT App 2 - Framework Lots - Final.xlsx.

Suppliers can be awarded a place on an individual sub-lot, the overarching lot, multiple lots, and sub-lots and/or all lots and sub-lots. If a supplier has been awarded a place on the overarching lot, they will be invited to tender for all Further Competitions for that lot and all its sub-lots. If a supplier has been awarded a place on a sub-lot, they will only be invited to tender for Further Competitions for that sub-lot.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50 - 70%

Quality criterion - Name: Social Value / Weighting: 0 - 10%

Cost criterion - Name: Cost / Weighting: 30 - 50%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 1.1: Academies Enterprise Trust (AET) Further Competition

Lot No

16

- 72000000 IT services: consulting, software development, Internet and support
- 22121000 Technical publications
- 22470000 Manuals
- 22473000 Technical manuals
- 30237100 Parts of computers
- 48219000 Miscellaneous networking software package
- 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 50312000 Maintenance and repair of computer equipment
- 50312600 Maintenance and repair of information technology equipment
- 50312610 Maintenance of information technology equipment
- 50312620 Repair of information technology equipment
- 50320000 Repair and maintenance services of personal computers
- 50321000 Repair services of personal computers
- 50322000 Maintenance services of personal computers
- 50323000 Maintenance and repair of computer peripherals
- 50324000 Support services of personal computers
- 71621000 Technical analysis or consultancy services
- 72100000 Hardware consultancy services
- 72120000 Hardware disaster-recovery consultancy services
- 72220000 Systems and technical consultancy services
- 72222000 Information systems or technology strategic review and planning services
- 72222100 Information systems or technology strategic review services

- 72222200 Information systems or technology planning services
- 72222300 Information technology services
- 72224000 Project management consultancy services
- 72224100 System implementation planning services
- 72225000 System quality assurance assessment and review services
- 72227000 Software integration consultancy services
- 72228000 Hardware integration consultancy services
- 72246000 Systems consultancy services
- 72250000 System and support services
- 72251000 Disaster recovery services
- 72253000 Helpdesk and support services
- 72253100 Helpdesk services
- 72253200 Systems support services
- 72260000 Software-related services
- 72261000 Software support services
- 72263000 Software implementation services
- 72265000 Software configuration services
- 72266000 Software consultancy services
- 72267000 Software maintenance and repair services
- 72267100 Maintenance of information technology software
- 72268000 Software supply services
- 72314000 Data collection and collation services
- 72315000 Data network management and support services
- 72315100 Data network support services
- 72315200 Data network management services
- 72317000 Data storage services

- 72322000 Data management services
- 72500000 Computer-related services
- 72510000 Computer-related management services
- 72511000 Network management software services
- 72540000 Computer upgrade services
- 72541000 Computer expansion services
- 72541100 Memory expansion services
- 72590000 Computer-related professional services
- 72591000 Development of service level agreements
- 72600000 Computer support and consultancy services
- 72610000 Computer support services
- 72611000 Technical computer support services
- 72700000 Computer network services
- 72710000 Local area network services
- 72720000 Wide area network services
- 50323100 Maintenance of computer peripherals
- 50324100 System maintenance services
- 50324200 Preventive maintenance services
- 72150000 Computer audit consultancy and hardware consultancy services

NUTS codes

UK - United Kingdom

II.2.4) Description of the procurement

Lot 1.1: AET Further Competition

This is the Further competition for Academies Enterprise Trust (AET) based on Lot 1: Strategic Partnering Services and trust specific requirements to procure a Strategic

Partner. This Further Competition will be run concurrently with the other framework lots, but suppliers will only be considered for this lot if they have been successfully awarded a place on Lot 1: Strategic Partnering Services.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65%

Cost criterion - Name: Cost / Weighting: 35%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 1.2: The Elliot Foundation Trust (TEFAT) Further Competition

Lot No

17

- 72000000 IT services: consulting, software development, Internet and support
- 22121000 Technical publications
- 22470000 Manuals
- 22473000 Technical manuals
- 30237000 Parts, accessories and supplies for computers
- 30237100 Parts of computers
- 48219000 Miscellaneous networking software package
- 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

- 50312000 Maintenance and repair of computer equipment
- 50312600 Maintenance and repair of information technology equipment
- 50312610 Maintenance of information technology equipment
- 50312620 Repair of information technology equipment
- 50320000 Repair and maintenance services of personal computers
- 50321000 Repair services of personal computers
- 50322000 Maintenance services of personal computers
- 50323000 Maintenance and repair of computer peripherals
- 50323100 Maintenance of computer peripherals
- 50324000 Support services of personal computers
- 50324100 System maintenance services
- 50324200 Preventive maintenance services
- 71621000 Technical analysis or consultancy services
- 72100000 Hardware consultancy services
- 72120000 Hardware disaster-recovery consultancy services
- 72150000 Computer audit consultancy and hardware consultancy services
- 72220000 Systems and technical consultancy services
- 72222000 Information systems or technology strategic review and planning services
- 72222100 Information systems or technology strategic review services
- 72222200 Information systems or technology planning services
- 72222300 Information technology services
- 72224000 Project management consultancy services
- 72224100 System implementation planning services
- 72225000 System quality assurance assessment and review services
- 72227000 Software integration consultancy services
- 72228000 Hardware integration consultancy services

- 72246000 Systems consultancy services
- 72250000 System and support services
- 72251000 Disaster recovery services
- 72253000 Helpdesk and support services
- 72253100 Helpdesk services
- 72253200 Systems support services
- 72260000 Software-related services
- 72261000 Software support services
- 72263000 Software implementation services
- 72265000 Software configuration services
- 72266000 Software consultancy services
- 72267000 Software maintenance and repair services
- 72267100 Maintenance of information technology software
- 72268000 Software supply services
- 72314000 Data collection and collation services
- 72315000 Data network management and support services
- 72315100 Data network support services
- 72315200 Data network management services
- 72317000 Data storage services
- 72322000 Data management services
- 72500000 Computer-related services
- 72510000 Computer-related management services
- 72540000 Computer upgrade services
- 72541000 Computer expansion services
- 72541100 Memory expansion services
- 72590000 Computer-related professional services

- 72591000 Development of service level agreements
- 72600000 Computer support and consultancy services
- 72610000 Computer support services
- 72611000 Technical computer support services
- 72700000 Computer network services
- 72710000 Local area network services
- 72720000 Wide area network services

NUTS codes

• UK - United Kingdom

II.2.4) Description of the procurement

Lot 1.2: TEFAT Further Competition

This is the Further competition for The Elliot Foundation Trust (TEFAT) based on Lot 1: Strategic Partnering Services and trust specific requirements to procure a Strategic Partner. This Further Competition will be run concurrently with the other framework lots, but suppliers will only be considered for this lot if they have been successfully awarded a place on Lot 1: Strategic Partnering Services.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Cost criterion - Name: Cost / Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.6) Information about electronic auction

An electronic auction will be used

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: 2021/S 000-027637

Section V. Award of contract

Lot No

1

Title

Lot 1: Strategic Partnering Services (No sub-lots)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 March 2022

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 6

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Sweethaven Limited

Sweethaven House, 1a Trehaven Parade

Reigate

RH2 7LL

Telephone

+44 7590017913

Country

United Kingdom

NUTS code

• UKJ2 - Surrey, East and West Sussex

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Joskos Solutions

611 Highgate Studios, Highgate Road

London
NW51TL
Telephone
+44 2074246960
Country
United Kingdom
NUTS code
UK - United Kingdom
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Dataspire Solutions Ltd
Lowry Mill, Lees Street
Lowry Mill, Lees Street Manchester
Manchester
Manchester M27 6DB
Manchester M27 6DB Telephone
Manchester M27 6DB Telephone +44 3456031233
Manchester M27 6DB Telephone +44 3456031233 Country
Manchester M27 6DB Telephone +44 3456031233 Country United Kingdom
Manchester M27 6DB Telephone +44 3456031233 Country United Kingdom NUTS code

V.2.3) Name and address of the contractor

Medhurst Communications Limited

17 Brunel Way, Segensworth East

Fareham

PO15 5TX

Telephone

+99 1489563000

Country

United Kingdom

NUTS code

• UKJ3 - Hampshire and Isle of Wight

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

RM Education Ltd

142B Park Drive, Milton Park

Abingdon

OX14 4SE

Telephone

+44 8450700300

Country

United Kingdom

NUTS code

• UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Specialist Computer Centres SCC

James House, Warwick Road, Tyseley

Birmingham/West Midlands

B11 2LE

Telephone

+44 8453550101

Country

United Kingdom

NUTS code

• UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £500,000,000

Section V. Award of contract

Lot No

3

Title

Lot 2 Sub-lot 1: Support Services - Support Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 March 2022

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 8

Number of tenders received from tenderers from other EU Member States: 12

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Savvy IT Limited

Suite 118, iCenter, Howard Way

Newport Pagnell

MK16 9PY

Telephone

+44 7828955189

Country

United Kingdom

NUTS code

UK - United Kingdom
 The contractor is an SME
 Yes

V.2.3) Name and address of the contractor

Praestantia Technology

Suite 4, The Courtyard

Taunton

TA41EQ

Telephone

+99 3301244731

Country

United Kingdom

NUTS code

• UKK23 - Somerset

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

EasiPC Services Ltd

28 Charter Gate, Quarry Park Close Moulton Park

Northampton, Northamptonshire

NN3 6QB

Telephone

+99 1604286682

Country

United Kingdom

NUTS code

• UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sweethaven Limited

Sweethaven House, 1a Trehaven Parade

Reigate

RH2 7LL

Telephone

+99 7590017913

Country

United Kingdom

NUTS code

• UKJ2 - Surrey, East and West Sussex

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Academia Ltd

Unit 1, Progression Centre, Mark Road

Hemel Hempstead

HP2 7DW Telephone +99 1992703900 Country **United Kingdom NUTS** code • UKI - London The contractor is an SME No V.2.3) Name and address of the contractor **Joskos Solutions** 611 Highgate Studios, Highgate Road London NW51TL Telephone +99 2074246960 Country **United Kingdom NUTS** code • UK - United Kingdom The contractor is an SME Yes V.2.3) Name and address of the contractor

Specialist Computer Centres SCC James House, Warwick Road, Tyseley Birmingham/West Midlands B11 2LE Telephone +44 8453550101 Country **United Kingdom NUTS** code • UK - United Kingdom The contractor is an SME No V.2.3) Name and address of the contractor Turn IT On Ltd Unit 1F, Network Point, Range Road Witney **OX29 0YN** Telephone +99 1865597620 Country **United Kingdom**

NUTS code

• UK - United Kingdom

The contractor is an SME Yes V.2.3) Name and address of the contractor **Dataspire Solutions Ltd** Lowry Mill, Lees Street Manchester M27 6DB Telephone +99 3456031233 Country **United Kingdom NUTS** code • UKD3 - Greater Manchester The contractor is an SME Yes V.2.3) Name and address of the contractor Medhurst Communications Limited 17 Brunel Way, Segensworth East Fareham PO15 5TX Telephone +99 1489563000

Country

United Kingdom

NUTS code

• UKJ3 - Hampshire and Isle of Wight

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Telefónica Tech

Concourse Building 3, Queens Road

Belfast

BT3 9DT

Telephone

+44 2890454433

Country

United Kingdom

NUTS code

• UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Dataspire Solutions Ltd

Lowry Mill, Lees Street

Manchester

M27 6DB

Telephone
+99 3456031233
Country
United Kingdom
NUTS code
UKD36 - Greater Manchester North West
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
RM Education Ltd
142B Park Drive, Milton Park
Abingdon
OX14 4SE
Telephone
+99 8450700300
Country
United Kingdom
NUTS code
UK - United Kingdom
The contractor is an SME
No
V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £100,000,000

Section V. Award of contract

Lot No

4

Title

Lot 2 Sub-lot 2: Support Services - Managed Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 March 2022

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 8

Number of tenders received from tenderers from other EU Member States: 12

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Savvy IT Limited

Suite 118, iCenter, Howard Way

Newport Pagnell

MK16 9PY

Telephone

Reigate RH2 7LL Telephone +99 7590017913 Country **United Kingdom NUTS** code • UKJ2 - Surrey, East and West Sussex The contractor is an SME Yes V.2.3) Name and address of the contractor Academia Ltd Unit 1, Progression Centre, Mark Road Hemel Hempstead HP2 7DW Telephone +99 1992703900 Country **United Kingdom NUTS** code • UKI - London The contractor is an SME

No

V.2.3) Name and address of the contractor

Joskos Solutions

611 Highgate Studios, Highgate Road

London

NW51TL

Telephone

+99 2074246960

Country

United Kingdom

NUTS code

• UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Specialist Computer Centres SCC

James House, Warwick Road, Tyseley

Birmingham/West Midlands

B11 2LE

Telephone

+44 8453550101

Country

United Kingdom

NUTS code

• UK - United Kingdom The contractor is an SME No V.2.3) Name and address of the contractor Turn IT On Ltd Unit 1F, Network Point, Range Road Witney **OX29 0YN** Telephone +99 1865597620 Country **United Kingdom** NUTS code • UK - United Kingdom The contractor is an SME Yes V.2.3) Name and address of the contractor **Dataspire Solutions Ltd** Lowry Mill, Lees Street Manchester M27 6DB Telephone

+99 3456031233

Country

United Kingdom

NUTS code

• UKD3 - Greater Manchester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Medhurst Communications Limited

17 Brunel Way, Segensworth East

Fareham

PO15 5TX

Telephone

+99 1489563000

Country

United Kingdom

NUTS code

• UKJ3 - Hampshire and Isle of Wight

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Telefónica Tech

Concourse Building 3, Queens Road

Belfast

BT3 9DT Telephone +44 2890454433 Country **United Kingdom NUTS** code • UK - United Kingdom The contractor is an SME No V.2.3) Name and address of the contractor **Dataspire Solutions Ltd** Lowry Mill, Lees Street Manchester M27 6DB Telephone +99 3456031233 Country **United Kingdom NUTS** code • UKD36 - Greater Manchester North West The contractor is an SME Yes

V.2.3) Name and address of the contractor

RM Education Ltd

142B Park Drive, Milton Park

Abingdon

OX14 4SE

Telephone

+99 8450700300

Country

United Kingdom

NUTS code

• UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £100,000,000

Section V. Award of contract

Lot No

2

Title

Lot 2: Support Services (Overarching lot)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 March 2022

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from SMEs: 8

Number of tenders received from tenderers from other EU Member States: 12

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Savvy IT Limited

Suite 118, iCenter, Howard Way

Newport Pagnell

MK16 9PY

Telephone

+99 7828955189 Country **United Kingdom NUTS** code • UK - United Kingdom The contractor is an SME Yes V.2.3) Name and address of the contractor Praestantia Technology Suite 4, The Courtyard **Taunton** TA41EQ Telephone +99 3301244731 Country **United Kingdom NUTS** code • UKK23 - Somerset The contractor is an SME Yes V.2.3) Name and address of the contractor Sweethaven Limited Sweethaven House, 1a Trehaven Parade

Reigate
RH2 7LL
Telephone
+99 7590017913
Country
United Kingdom
NUTS code
UKJ2 - Surrey, East and West Sussex
The contractor is an SME
Yes
V.2.3) Name and address of the contractor
Academia Ltd
Academia Ltd Unit 1, Progression Centre , Mark Road
Unit 1, Progression Centre, Mark Road
Unit 1, Progression Centre, Mark Road Hemel Hempstead
Unit 1, Progression Centre , Mark Road Hemel Hempstead HP2 7DW
Unit 1, Progression Centre , Mark Road Hemel Hempstead HP2 7DW Telephone
Unit 1, Progression Centre, Mark Road Hemel Hempstead HP2 7DW Telephone +99 1992703900
Unit 1, Progression Centre, Mark Road Hemel Hempstead HP2 7DW Telephone +99 1992703900 Country
Unit 1, Progression Centre, Mark Road Hemel Hempstead HP2 7DW Telephone +99 1992703900 Country United Kingdom

No

V.2.3) Name and address of the contractor

Joskos Solutions

611 Highgate Studios, Highgate Road

London

NW51TL

Telephone

+99 2074246960

Country

United Kingdom

NUTS code

• UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Specialist Computer Centres SCC

James House, Warwick Road, Tyseley

Birmingham/West Midlands

B11 2LE

Telephone

+44 8453550101

Country

United Kingdom

NUTS code

• UK - United Kingdom The contractor is an SME No V.2.3) Name and address of the contractor Turn IT On Ltd Unit 1F, Network Point, Range Road Witney **OX29 0YN** Telephone +99 1865597620 Country **United Kingdom** NUTS code • UK - United Kingdom The contractor is an SME Yes V.2.3) Name and address of the contractor **Dataspire Solutions Ltd** Lowry Mill, Lees Street Manchester M27 6DB Telephone

+99 3456031233

Country United Kingdom

NUTS code

UKD3 - Greater Manchester

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Medhurst Communications Limited

17 Brunel Way, Segensworth East

Fareham

PO15 5TX

Telephone

+99 1489563000

Country

United Kingdom

NUTS code

• UKJ3 - Hampshire and Isle of Wight

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Telefónica Tech

Concourse Building 3, Queens Road

Belfast

BT3 9DT Telephone +44 2890454433 Country **United Kingdom NUTS** code • UK - United Kingdom The contractor is an SME No V.2.3) Name and address of the contractor **Dataspire Solutions Ltd** Lowry Mill, Lees Street Manchester M27 6DB Telephone +99 3456031233 Country **United Kingdom NUTS** code • UKD36 - Greater Manchester North West The contractor is an SME Yes

V.2.3) Name and address of the contractor

RM Education Ltd

142B Park Drive, Milton Park

Abingdon

OX14 4SE

Telephone

+99 8450700300

Country

United Kingdom

NUTS code

• UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £100,000,000

Section V. Award of contract

Lot No

16

Title

Lot 1.1: Academies Enterprise Trust (AET) Further Competition

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 July 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 2

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

RM Education Ltd

142B Park Drive, Milton Park

Abingdon

OX14 4SE

Telephone

+99 8450700300

Country

United Kingdom

NUTS code

• UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,000,000

Section V. Award of contract

Lot No

17

Title

Lot 1.2: The Elliot Foundation Trust (TEFAT) Further Competition

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 August 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

RM Education Ltd

142B Park Drive, Milton Park

Abingdon

OX14 4SE

Telephone

+99 8450700300

Country

United Kingdom

NUTS code

• UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,000,000

Section VI. Complementary information

VI.3) Additional information

The marked up versions of EN-ICT-1021 ITT Vol 6.1 Managed Services Contract and Guidance Notes - Final.docx for TEFAT and AET will be uploaded in a few days.

(MT Ref:227050)

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Internet address

https://www.gov.uk/government/publications/public-procurement-review-service-scopeand-remit