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Contract

NW2023-27 Tier 3.5 - 4 Enhanced Psychological Services NHS Norfolk & Waveney ICB

NHS Norfolk & Waveney Integrated Care Board

F03: Contract award notice

Notice identifier: 2024/S 000-021642

Procurement identifier (OCID): ocds-h6vhtk-04441d

Published 15 July 2024, 12:08pm

Section I: Contracting authority

I.1) Name and addresses

NHS Norfolk & Waveney Integrated Care Board

County Hall, Martineau Ln

Norwich

NR1 2DH

Email

david.bailey1@nhs.net

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/

Buyer's address

https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NW2023-27 Tier 3.5 - 4 Enhanced Psychological Services NHS Norfolk & Waveney ICB

Reference number

NW2023-27

II.1.2) Main CPV code

• 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

During the Covid-19 pandemic a staff support hub was set up in Norfolk & Waveney as part of a national initiative to provide additional mental health support to health & social care staff who were struggling with the impact of Covid. National funding for these hubs ceased in March 2023, with each ICS required to provide health & social care staff a

similar level of support to the Covid hubs on an on-going basis.

Following a review of existing service provision, commissioners have identified the need to develop tier 3.5 - 4 enhanced psychological services (EPS) to complement existing tier 1-3 provision. The service is targeted at staff with more complex clinical presentations that typically require a higher degree of face-to-face interventions. The tier 3.5 - 4 enhanced psychological services will primarily support individual staff with their mental health but will also occasionally be offered to their wider teams.

The transitional funding provided by the local ICB expires at the end of the '23/'24 financial year, with each ICS organisation required to fund support for its own staff with effect from April '24. A combination of existing service provision and financial constraints means that the EPS service will only be commissioned by 3 of the 5 local NHS trusts (Norfolk & Norwich, James Paget, and Norfolk Community Health & Care), as well as the ICB. This procurement seeks to establish a common service, with each trust contracting separately with the chosen provider.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

• UKH1 - East Anglia

Main site or place of performance

Norfolk and Waveney

II.2.4) Description of the procurement

NHS Norfolk and Waveney ICB on behalf of the NHS Norfolk and Waveney Integrated Care System seek competitive bids for the Provision of Tier 3.5 - 4 Enhanced Psychological Services.

During the Covid-19 pandemic a staff support hub was set up in Norfolk & Waveney as part of a national initiative to provide additional mental health support to health & social care staff who were struggling with the impact of Covid. National funding for these hubs ceased in March 2023, with each ICS required to provide health & social care staff a similar level of support to the Covid hubs on an on-going basis.

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The contract will be for a period of 3 years with a contract value between £350,000 - £500,000 over the full 3-year contract period.

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 65

Cost criterion - Name: Price / Weighting: 35

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: <u>2024/S 000-006441</u>

Section V. Award of contract

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS Arden and GEM CSU

St John's House, East Street

Leicester

LE1 6NB

Country

United Kingdom

Internet address

https://www.ardengemcsu.nhs.uk/