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Tender

Pathway to Independence Service, Heather Court

London Borough of Havering

F02: Contract notice

Notice identifier: 2021/S 000-021639

Procurement identifier (OCID): ocds-h6vhtk-02dbf6

Published 1 September 2021, 3:01pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Havering

Town Hall, Main Road

ROMFORD

RM13BB

Email

eprocurement@onesource.co.uk

Country

United Kingdom

NUTS code

UKI52 - Barking & Dagenham and Havering

Internet address(es)

Main address

www.havering.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://elfy.fa.em3.oraclecloud.com/fscmUI/faces/PrcPosRegisterSupplier?prcBuld=300000002366037>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Pathway to Independence Service, Heather Court

Reference number

ITTH

II.1.2) Main CPV code

- 55210000 - Youth hostel services

II.1.3) Type of contract

Services

II.1.4) Short description

Havering has a need for supported accommodation for young people who are leaving care, at risk, offending or at risk of offending or misusing substances. Equally, young people leaving the family home after irretrievable family breakdown or abusive situations have needs of supported accommodation within Havering.

Heather Court accommodates young people aged 18 to 25 years of age, providing a valuable resource to support to achieve full independence in Havering and is an important element of the wider portfolio of options for providing young people with supported accommodation.

The aim of this service is to enable young people to move towards independence by providing access to short term accommodation with targeted support to develop appropriate life skills that will enable them to manage successfully in their own accommodation.

The London Borough of Havering is looking for a Service Provider who can demonstrate an innovative, creative and flexible approach to the delivery of targeted support that places the individual at the heart of the process, involves individuals in choices about their support and promotes independence, dignity and choice at all times.

Key service objectives include:

Providing planned, targeted support to help the service user to increase control over their

daily life and develop the necessary skills to move to more independent living such as personal hygiene/health, cooking, meal planning, healthy eating, laundry, cleaning etc.

providing enabling support based on clearly identified individual needs and risk assessments

developing an Individual Support Plan with each service user, clearly identifying individual outcomes, that is reviewed on a regular basis, not less than twice each year or whenever needs and risk assessments identify significant changes

ensuring that no service user is either left at risk without the provision of adequate support or is put at risk by not being provided with support in accordance with their support plan

preserving and improving the health, safety and the welfare of each service user

promoting the ability of each service user to live independently in his/her own home

providing support which is proactive (and preventative) rather than reactive and which therefore identifies cases where service users need additional or reduced services

providing support in a planned and agreed way, clearly seeking outcomes, rather than in an 'ad hoc' on demand way

assisting service users who have increased their skills and require less support to move to more independent living

proactively managing risk with regard to service user lifestyles and activities rather than being paternalistic, protective or risk averse

II.1.5) Estimated total value

Value excluding VAT: £747,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 55250000 - Letting services of short-stay furnished accommodation

II.2.3) Place of performance

NUTS codes

- UKI52 - Barking & Dagenham and Havering

Main site or place of performance

The Resident Accommodation

Heather Court is a purpose built supported accommodation scheme with 15 self-contained one person flats, some communal space and office space & sleep-in room for support staff. The flats are let part furnished and on an assured shorthold tenancy which is renewable every six months (the maximum stay is usually two years). The building is relatively new and the standard of accommodation compares favourably when compared against other properties that are used by Children's Services. The scheme opened in October 2010 and was developed by Look Ahead in partnership with LB Havering Housing, Adult Social Care and Children's Social Services.

II.2.4) Description of the procurement

This is an open procedure procurement with block funded contract at a cost of £149,400 per Annum. The proposed contract is for 3 years with +1 +1 extensions.

The weightings for this Service are 30% for Quality and 70% for Price. Bidders should be aware that, regardless of their price, to be considered for award of this contract they must achieve a qualitative evaluation score 3 out of 5 for each question.

The service being procured will demonstrate a Service Provider who can provide an innovative, creative and flexible approach to the delivery of targeted support that places the individual at the heart of the process, involves individuals in choices about their support and promotes independence, dignity and choice at all times.

In order to participate of the process, bidders should register on Oracle Fusion. The Authority is using the Fusion Procurement Portal for the Procurement Process:

<https://elfy.fa.em3.oraclecloud.com/fscmUI/faces/PrcPosRegisterSupplier?prcBuld=300000002366037>

Bidders should not approach any member of the Authority in relation to the Procurement or the Procurement Process, other than by using the messaging facility on the Procurement Portal.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2022

End date

31 March 2025

This contract is subject to renewal

Yes

Description of renewals

Subject to extension 1 + 1

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 October 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

6 October 2021

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

London Borough of Havering

London

Country

United Kingdom