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Planning

## **UHB Digital Experience (DEX) Solution Pre-Market Engagement**

University Hospitals Birmingham NHS Foundation Trust

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-021638

Procurement identifier (OCID): ocds-h6vhtk-047d5b

Published 15 July 2024, 12:01pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

University Hospitals Birmingham NHS Foundation Trust

Mindelsohn Way

Birmingham

B15 2WB

#### **Contact**

Abdul Alim

#### **Email**

[abdul.alim@uhb.nhs.uk](mailto:abdul.alim@uhb.nhs.uk)

#### **Country**

United Kingdom

**Region code**

UKG3 - West Midlands

**Internet address(es)**

Main address

<https://www.uhb.nhs.uk/>

Buyer's address

<https://www.uhb.nhs.uk/>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

UHB Digital Experience (DEX) Solution Pre-Market Engagement

Reference number

PROC.08.0702

#### **II.1.2) Main CPV code**

- 72415000 - World wide web (www) site operation host services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

University Hospitals Birmingham NHS Foundation Trust (UHB) is one of the largest teaching hospital Trusts in England and the West Midlands, serving a regional, national and international population. It includes Birmingham Heartlands Hospital, Birmingham Chest Clinic, Good Hope Hospital, the Queen Elizabeth Hospital Birmingham, Solihull Hospital and various Community Services. We also run a number of smaller satellite units, allowing people to be treated as close to home as possible.

As an NHS organisation, UHB will see and treat more than 2.2 million people every year across our sites UHB currently employs over 20,000 members of staff and we are committed to investing in their development and their health and wellbeing.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

University Hospitals Birmingham NHS Foundation Trust

#### **II.2.4) Description of the procurement**

This Prior Information Notice (PIN) outlines the requirements for a Digital Experience (DEX) solution to be implemented by the Information Technology (IT) Department at University Hospitals Birmingham NHS Foundation Trust (UHB) located in Birmingham and Solihull, England.

The DEX solution must:

- Proactive Equipment Management: Enable the IT department to proactively monitor and manage the health and performance of equipment across UHB facilities.
- Data-Driven Insights: Provide real-time data and analytics to identify potential equipment issues before they impact operations.
- Improved Asset Tracking: Offer asset tracking capabilities to optimise equipment utilisation and streamline maintenance schedules.
- Integration with Existing Systems: Integrate seamlessly with existing IT infrastructure and hospital systems for centralised data management.
- Security and Compliance: Meet all relevant data security and privacy regulations.

Vendor Requirements

- Proven experience deploying DEX solutions in large healthcare settings.
- Strong references from similar deployments in the NHS.
- Expertise in integrating with existing healthcare IT systems.
- Commitment to ongoing support, training, and maintenance.

#### **II.3) Estimated date of publication of contract notice**

31 March 2025

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### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Suppliers wishing to participate in this market engagement exercise and express an interest in this requirement should respond to the questionnaire via the online form on the Health Family Single eCommercial System Portal (Atamis) by 16:00 on Monday 12th August 2024.

<https://health-family.force.com/s/Welcome>

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