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Planning

UHB Digital Experience (DEX) Solution Pre-Market Engagement

University Hospitals Birmingham NHS Foundation Trust

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-021638

Procurement identifier (OCID): ocds-h6vhtk-047d5b

Published 15 July 2024, 12:01pm

Section I: Contracting authority

I.1) Name and addresses

University Hospitals Birmingham NHS Foundation Trust

Mindelsohn Way

Birmingham

B15 2WB

Contact

Abdul Alim

Email

abdul.alim@uhb.nhs.uk

Country

United Kingdom

Region code

UKG3 - West Midlands

Internet address(es)

Main address

<https://www.uhb.nhs.uk/>

Buyer's address

<https://www.uhb.nhs.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

UHB Digital Experience (DEX) Solution Pre-Market Engagement

Reference number

PROC.08.0702

II.1.2) Main CPV code

- 72415000 - World wide web (www) site operation host services

II.1.3) Type of contract

Services

II.1.4) Short description

University Hospitals Birmingham NHS Foundation Trust (UHB) is one of the largest teaching hospital Trusts in England and the West Midlands, serving a regional, national and international population. It includes Birmingham Heartlands Hospital, Birmingham Chest Clinic, Good Hope Hospital, the Queen Elizabeth Hospital Birmingham, Solihull Hospital and various Community Services. We also run a number of smaller satellite units, allowing people to be treated as close to home as possible.

As an NHS organisation, UHB will see and treat more than 2.2 million people every year across our sites UHB currently employs over 20,000 members of staff and we are committed to investing in their development and their health and wellbeing.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

University Hospitals Birmingham NHS Foundation Trust

II.2.4) Description of the procurement

This Prior Information Notice (PIN) outlines the requirements for a Digital Experience (DEX) solution to be implemented by the Information Technology (IT) Department at University Hospitals Birmingham NHS Foundation Trust (UHB) located in Birmingham and Solihull, England.

The DEX solution must:

- Proactive Equipment Management: Enable the IT department to proactively monitor and manage the health and performance of equipment across UHB facilities.
- Data-Driven Insights: Provide real-time data and analytics to identify potential equipment issues before they impact operations.
- Improved Asset Tracking: Offer asset tracking capabilities to optimise equipment utilisation and streamline maintenance schedules.
- Integration with Existing Systems: Integrate seamlessly with existing IT infrastructure and hospital systems for centralised data management.
- Security and Compliance: Meet all relevant data security and privacy regulations.

Vendor Requirements

- Proven experience deploying DEX solutions in large healthcare settings.
- Strong references from similar deployments in the NHS.
- Expertise in integrating with existing healthcare IT systems.
- Commitment to ongoing support, training, and maintenance.

II.3) Estimated date of publication of contract notice

31 March 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section VI. Complementary information

VI.3) Additional information

Suppliers wishing to participate in this market engagement exercise and express an interest in this requirement should respond to the questionnaire via the online form on the Health Family Single eCommercial System Portal (Atamis) by 16:00 on Monday 12th August 2024.

<https://health-family.force.com/s/Welcome>

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