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Contract

Communal Cleaning and Window Cleaning Contract

Hightown Housing Association Ltd

F03: Contract award notice

Notice identifier: 2023/S 000-021633

Procurement identifier (OCID): ocds-h6vhtk-03c66c

Published 26 July 2023, 12:05pm

Section I: Contracting authority

I.1) Name and addresses

Hightown Housing Association Ltd

Hightown House, Maylands Avenue

Hemel Hempstead

HP2 4XH

Contact

Procurement Department

Email

procurement@hightownha.org.uk

Telephone

+44 442292392

Fax

+44 1442215978

Country

United Kingdom

Region code

UKH2 - Bedfordshire and Hertfordshire

Internet address(es)

Main address

www.hightownha.org.uk

Buyer's address

www.hightownha.org.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Communal Cleaning and Window Cleaning Contract

Reference number

0219-MS110423

II.1.2) Main CPV code

- 90910000 - Cleaning services

II.1.3) Type of contract

Services

II.1.4) Short description

The Association invites competitive tenders for “Communal Cleaning and Window Cleaning’ over 2 lots as described within the tender documents for a period of 3 years commencing on Tuesday 1st August 2023 as set out in these documents. The contract may be extended for a further period of 3 years at one year intervals subject to satisfactory performance.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £800,000

II.2) Description

II.2.1) Title

Communal Cleaning and Window Cleaning Lot No: 1

Lot No

1

II.2.2) Additional CPV code(s)

- 90910000 - Cleaning services

II.2.3) Place of performance

NUTS codes

- UKH2 - Bedfordshire and Hertfordshire

Main site or place of performance

Bedfordshire and Hertfordshire

II.2.4) Description of the procurement

Communal Cleaning and window Cleaning to include Hightown's Head Office in Hemel Hempstead

II.2.5) Award criteria

Quality criterion - Name: Contract Manager / Weighting: 10

Quality criterion - Name: Staff & Vehicles / Weighting: 4

Quality criterion - Name: KPI's / Weighting: 5

Quality criterion - Name: Health & Safety / Weighting: 4

Quality criterion - Name: Social Value / Weighting: 6

Quality criterion - Name: Case Studies / Weighting: 4

Quality criterion - Name: References / Weighting: 3

Quality criterion - Name: Mobilisation / Weighting: 16

Quality criterion - Name: Hightown House Cleaning / Weighting: 8

Cost criterion - Name: Commercial Price / Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Communal Cleaning and Window Cleaning

Lot No

II.2.2) Additional CPV code(s)

- 90910000 - Cleaning services

II.2.3) Place of performance

NUTS codes

- UKH2 - Bedfordshire and Hertfordshire

Main site or place of performance

Bedfordshire and Hertfordshire

II.2.4) Description of the procurement

Communal Cleaning and Window Cleaning.

II.2.5) Award criteria

Cost criterion - Name: Commercial Price / Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-012836](#)

Section V. Award of contract

Lot No

1

Title

Cleaning Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 July 2023

V.2.2) Information about tenders

Number of tenders received: 10

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Town and Country Cleaners Limited

St Andrews House, Station Road East

Canterbury

CT1 2BJ

Email

Stephen.bourdet@townandcountrycleaners.co.uk

Telephone

+44 1227453878

Country

United Kingdom

NUTS code

- UKH2 - Bedfordshire and Hertfordshire

National registration number

02482612

Internet address

www.townandcountrycleaners.co.uk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £794,832

Section V. Award of contract

Lot No

2

Title

Cleaning Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 July 2023

V.2.2) Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Town and Country Cleaners Limited

St Andrews House, Station Road East

Canterbury

CT1 2BJ

Email

Stephen.bourdet@townandcountrycleaners.co.uk

Telephone

+44 1227453878

Country

United Kingdom

NUTS code

- UKH2 - Bedfordshire and Hertfordshire

National registration number

02482612

Internet address

www.townandcountrycleaners.co.uk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £600,000

Total value of the contract/lot: £580,968

Section VI. Complementary information

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=798136102>

GO Reference: GO-2023726-PRO-23497646

VI.4) Procedures for review

VI.4.1) Review body

Hightown Praetorian & Churches Housing Association

Hightown House, Maylands Avenue

Hemel Hempstead

HP2 4XH

Telephone

+44 1442292392

Country

United Kingdom