

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/021612-2024>

Tender

## **Provision of Wig Services for Portsmouth Hospitals University NHS Trust**

South of England Procurement Centre

F02: Contract notice

Notice identifier: 2024/S 000-021612

Procurement identifier (OCID): ocds-h6vhtk-047d4d

Published 15 July 2024, 11:06am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

South of England Procurement Centre

Queen Alexandra Hospital

Portsmouth

PO63LY

#### **Email**

[hayley.petts@soeprocurement.nhs.uk](mailto:hayley.petts@soeprocurement.nhs.uk)

#### **Country**

United Kingdom

#### **Region code**

UKJ35 - South Hampshire

## **Justification for not providing organisation identifier**

Not on any register

## **Internet address(es)**

Main address

<https://in-tendhost.co.uk/soepsprovider.aspx/Login>

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/soepsprovider.aspx/Login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/soepsprovider.aspx/Login>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://in-tendhost.co.uk/soepsprovider.aspx/Login>

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of Wig Services for Portsmouth Hospitals University NHS Trust

Reference number

C240684

#### **II.1.2) Main CPV code**

- 33711630 - Wigs

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Bidders are invited to participate in the competition for the provision of Wigs Services. Portsmouth Hospitals University NHS Trust Oncology and Dermatology departments provides access to wigs for patients that require the need for a wig due to illness. The service provided is not only the wig itself, but the style consultation, fitting and continued aftercare required. A reliable and easily reachable customer service is essential for answering patient queries in a timely manner and managing referrals/appointments. There needs to be a large and diverse range of wigs to choose from that suits all budgets. It is also important that there is an element of flexibility to respond to fluctuation in demand and urgency for the service.

This will be completed as a framework call off via the NHS Supply Chain Wigs and Accessories - Reference: 2022/S 000-014714, only bidders who are awarded to Lot 1 will be accepted.

#### **II.1.5) Estimated total value**

Value excluding VAT: £200,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKJ31 - Portsmouth

Main site or place of performance

Queen Alexandra Hospital, Southwick Hill Road, Cosham, PO63LY

### **II.2.4) Description of the procurement**

Portsmouth Hospitals University NHS Trust provides secondary care and specialist services to a local population of 675,000 people across Portsmouth and South-East Hampshire. In addition, we offer certain tertiary services to a wider catchment area in excess of two million people such as:

- A designated cancer centre serving a population of 800,000 within the South of Hampshire. We are also part of the Central and South Coast Cancer Network.
- We are home to the Wessex Kidney Centre which is the third largest renal unit in England providing renal services to 2.4million adults across Hampshire and the South of England.

The Trust is a clinically led organisation. Each division is led by a clinician as divisional director, supported by a leadership team, with overall responsibility of their division. Each leadership team is accountable for the quality, performance and financial sustainability of their division and responsible for working together across the other divisions to ensure our strategy is delivered and that we sustain further improvements for our patients.

Portsmouth Hospitals University NHS Trust Oncology and Dermatology departments provides access to wigs for patients that require the need for a wig due to illness. The service provided is not only the wig itself, but the style consultation, fitting and continued aftercare required. A reliable and easily reachable customer service is essential for answering patient queries in a timely manner and managing referrals/appointments. There needs to be a large and diverse range of wigs to choose from that suits all budgets. It is also important that there is an element of flexibility to respond to fluctuation in demand and urgency for the service.

The Macmillan Cancer Information & Support Centre is open Monday to Friday between 10am and 4pm for drop-in and prebooked visits. They offer support and information to people affected by cancer: patients, relatives, friends, carers, health, and social care professionals.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £200,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 October 2024

End date

30 September 2026

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

The contract has the option to extend up to a further 2 years until 30/09/2028.

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

26 July 2024

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

29 July 2024

Local time

9:00am

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Portsmouth Hospitals University NHS Trust

Portsmouth

Country

United Kingdom