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Tender

Provision of Wig Services for Portsmouth Hospitals University NHS Trust

South of England Procurement Centre

F02: Contract notice

Notice identifier: 2024/S 000-021612

Procurement identifier (OCID): ocids-h6vhtk-047d4d

Published 15 July 2024, 11:06am

Section I: Contracting authority

I.1) Name and addresses

South of England Procurement Centre

Queen Alexandra Hospital

Portsmouth

PO63LY

Email

hayley.petts@soeprocurement.nhs.uk

Country

United Kingdom

Region code

UKJ35 - South Hampshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://in-tendhost.co.uk/soepsprovider.aspx/Login>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/soepsprovider.aspx/Login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/soepsprovider.aspx/Login>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://in-tendhost.co.uk/soepsprovider.aspx/Login>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Wig Services for Portsmouth Hospitals University NHS Trust

Reference number

C240684

II.1.2) Main CPV code

- 33711630 - Wigs

II.1.3) Type of contract

Supplies

II.1.4) Short description

Bidders are invited to participate in the competition for the provision of Wigs Services. Portsmouth Hospitals University NHS Trust Oncology and Dermatology departments provides access to wigs for patients that require the need for a wig due to illness. The service provided is not only the wig itself, but the style consultation, fitting and continued aftercare required. A reliable and easily reachable customer service is essential for answering patient queries in a timely manner and managing referrals/appointments. There needs to be a large and diverse range of wigs to choose from that suits all budgets. It is also important that there is an element of flexibility to respond to fluctuation in demand and urgency for the service.

This will be completed as a framework call off via the NHS Supply Chain Wigs and Accessories - Reference: 2022/S 000-014714, only bidders who are awarded to Lot 1 will be accepted.

II.1.5) Estimated total value

Value excluding VAT: £200,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ31 - Portsmouth

Main site or place of performance

Queen Alexandra Hospital, Southwick Hill Road, Cosham, PO63LY

II.2.4) Description of the procurement

Portsmouth Hospitals University NHS Trust provides secondary care and specialist services to a local population of 675,000 people across Portsmouth and South-East Hampshire. In addition, we offer certain tertiary services to a wider catchment area in excess of two million people such as:

- A designated cancer centre serving a population of 800,000 within the South of Hampshire. We are also part of the Central and South Coast Cancer Network.
- We are home to the Wessex Kidney Centre which is the third largest renal unit in England providing renal services to 2.4million adults across Hampshire and the South of England.

The Trust is a clinically led organisation. Each division is led by a clinician as divisional director, supported by a leadership team, with overall responsibility of their division. Each leadership team is accountable for the quality, performance and financial sustainability of their division and responsible for working together across the other divisions to ensure our strategy is delivered and that we sustain further improvements for our patients.

Portsmouth Hospitals University NHS Trust Oncology and Dermatology departments provides access to wigs for patients that require the need for a wig due to illness. The service provided is not only the wig itself, but the style consultation, fitting and continued aftercare required. A reliable and easily reachable customer service is essential for answering patient queries in a timely manner and managing referrals/appointments. There needs to be a large and diverse range of wigs to choose from that suits all budgets. It is also important that there is an element of flexibility to respond to fluctuation in demand and urgency for the service.

The Macmillan Cancer Information & Support Centre is open Monday to Friday between 10am and 4pm for drop-in and prebooked visits. They offer support and information to people affected by cancer: patients, relatives, friends, carers, health, and social care professionals.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £200,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 October 2024

End date

30 September 2026

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The contract has the option to extend up to a further 2 years until 30/09/2028.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

26 July 2024

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

29 July 2024

Local time

9:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Portsmouth Hospitals University NHS Trust

Portsmouth

Country

United Kingdom