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Tender

# **Contract for Remote Concierge Service Maintenance**

City & County of Swansea

UK4: Tender notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-021590

Procurement identifier (OCID): ocds-h6vhtk-0513ff (view related notices)

Published 15 May 2025, 10:23am

## Scope

#### Reference

CCS/25/024

### **Description**

The purpose of the Remote Concierge Service (referred to as RCS) is to enable the Landlord Service, via the Neighbourhood Support Unit (referred to as NSU), to provide a safe and secure environment for all the residents living at Griffith John St (blocks 1 & 2) and Matthew St (blocks 1 & 2). The NSU is a 24-hr service based in a control room at Central Area Housing Office.

#### **Total value (estimated)**

- £45,000 excluding VAT
- £54,000 including VAT

#### Below the relevant threshold

#### **Contract dates (estimated)**

- 4 August 2025 to 3 August 2028
- Possible extension to 3 August 2030
- 5 years

Description of possible extension:

Up to 24 months

### Main procurement category

Services

#### **CPV** classifications

- 35120000 Surveillance and security systems and devices
- 32300000 Television and radio receivers, and sound or video recording or reproducing apparatus
- 32500000 Telecommunications equipment and supplies
- 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

#### **Contract locations**

• UKL18 - Swansea

# **Participation**

# Particular suitability

Small and medium-sized enterprises (SME)

### **Submission**

## **Enquiry deadline**

5 June 2025, 12:00pm

#### **Tender submission deadline**

12 June 2025, 12:00pm

# Submission address and any special instructions

https://etenderwales.bravosolution.co.uk

itt\_117297 - Remote Concierge Service Maintenance

### Tenders may be submitted electronically

Yes

### **Award criteria**

Name	Туре	Weighting
Price	Price	70.00%
Quality	Quality	30.00%

# **Procedure**

# **Procedure type**

Below threshold - open competition

# **Contracting authority**

## City & County of Swansea

• Public Procurement Organisation Number: PYYD-8699-BJGD

Civic Centre

Swansea

SA1 3SN

**United Kingdom** 

Email: procurement@swansea.gov.uk

Website: <a href="http://www.swansea.gov.uk/dobusiness">http://www.swansea.gov.uk/dobusiness</a>

Region: UKL18 - Swansea

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales