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Tender

Contract for SEND Case Management IT system

Durham County Council

F02: Contract notice

Notice identifier: 2022/S 000-021585

Procurement identifier (OCID): ocds-h6vhtk-035963

Published 5 August 2022, 2:47pm

Section I: Contracting authority

I.1) Name and addresses

Durham County Council

County Hall

DURHAM

DH15UQ

Email

rob.huck@durham.gov.uk

Country

United Kingdom

Region code

UKC14 - Durham CC

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.durham.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.nepo.org

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.nepo.org

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Contract for SEND Case Management IT system

Reference number

NEPO (Pro Contract Reference Number: DN626741)

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

This contract is for the provision of a Commercial Off the Shelf (COTS) SEND Case Management IT system which will be an on-premise solution hosted by the Council. The system will be modern and intuitive and will provide the required functionality for Council staff alongside partners and families to manage Special Educational Needs and Disabilities (SEND) Provision including the efficient and effective management of Education Health Care Plans (EHCP's) to improve outcomes for families and schools across the SEND partnership

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC1 - Tees Valley and Durham

II.2.4) Description of the procurement

This contract is for the provision of a Commercial Off the Shelf (COTS) SEND Case Management IT system which will be an on-premise solution hosted by the Council. The

system will be modern and intuitive and will provide the required functionality for Council staff alongside partners and families to manage Special Educational Needs and Disabilities (SEND) Provision including the efficient and effective management of Education Health Care Plans (EHCP's) to improve outcomes for families and schools across the SEND partnership

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

120

This contract is subject to renewal

Yes

Description of renewals

This contract is for an initial period of 60 months with further optional extensions of 1 * 36 months and 1 * 24 months.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

22 September 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

22 September 2022

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Durham County Council

County Hall

Durham

DH1 5UL

Country

United Kingdom