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Contract

Contruent Enterprise (PRISM) system support (2025)

High Speed Two (HS2) Limited

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-021565

Procurement identifier (OCID): ocds-h6vhtk-05054f ([view related notices](#))

Published 15 May 2025, 9:54am

Scope

Description

HS2 requires the provision of software support services for its Contruent Enterprise (PRISM) system, an integrated project lifecycle management system which provides secure, role-based access to budgeting, progress and performance measurement, earned value cost and schedule analysis, change control and cost forecasting. This contract is to provide support for the bespoke reports and customised technical environment made to the standard Contruent offering. To transfer knowledge and upskill to HS2 resources to enable self-sufficiency moving forwards. Provide training to new users. The software is proprietary software and therefore can't be provided by another supplier.

Contract 1. Contruent Enterprise (PRISM) system support (2025)

Supplier

- [CONTRUENT LIMITED](#)

Contract value

- £778,344 excluding VAT
- £934,012.80 including VAT

Above the relevant threshold

Date signed

8 May 2025

Contract dates

- 9 May 2025 to 8 May 2027
- Possible extension to 8 May 2029
- 4 years

Description of possible extension:

24 months in 12 month intervals.

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

extension period.

CPV classifications

- 72250000 - System and support services

Key performance indicators

Name	Description	Reporting frequency
Resolution Time	Resolution time for all P1 incidents assigned during a calendar month must be less than four (4) hours. Resolution time is measured from the time the call is assigned.	1 months
Invoices	All invoices should be accurately submitted with all associated evidence and information on a monthly basis, in accordance with the invoicing requirements.	1 months
Risks	All operational and non-operational risks are mitigated, resolved or closed	3 months

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Utilities

Direct award justification

Single supplier - intellectual property or exclusive rights

The software is proprietary software and therefore can't be provided by another supplier.

Supplier

CONTRUENT LIMITED

- Companies House: 07695394

The Galleries Charters Road

Ascot

SL59QJ

United Kingdom

Email: contractandproposals@contruent.com

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

High Speed Two (HS2) Limited

- Public Procurement Organisation Number: PMNV-3857-LNLV

Two Snowhill, Snow Hill Queensway

Birmingham

B4 6GA

United Kingdom

Email: scc@hs2.org.uk

Website: <https://www.hs2.org.uk/>

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government