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Tender

## **Provision of Sports and Leisure Management System & Associated Services**

Leicester City Council

F02: Contract notice

Notice identifier: 2022/S 000-021510

Procurement identifier (OCID): ocids-h6vhtk-035932

Published 5 August 2022, 10:02am

The closing date and time has been changed to:

**20 September 2022, 10:00am**

See the [change notice](#).

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Leicester City Council

City Hall, 115 Charles Street

Leicester

LE1 1FZ

#### **Contact**

Mrs Pamela Chirara

#### **Email**

[pamela.chirara@leicester.gov.uk](mailto:pamela.chirara@leicester.gov.uk)

**Telephone**

+44 1164543502

**Country**

United Kingdom

**Region code**

UKF21 - Leicester

**Internet address(es)**

Main address

<http://www.leicester.gov.uk>

Buyer's address

<http://www.leicester.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=d89bcfd5-9714-ed11-8117-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=d89bcfd5-9714-ed11-8117-005056b64545>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of Sports and Leisure Management System & Associated Services

Reference number

DN626608

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The Council's Sports Service (Active Leicester) is looking to procure a sports management and electronic point of sale system. The required system will need to be able to manage bookings, memberships, invoices, Direct Debits, assets, and to enable the facilities to receive, record and reconcile income. Additionally, the system will need to provide a means of managing access control into the various centres, by integrating with our current access control solutions.

The system must also support our digital transformation agenda and enable us to grasp the next level in transformation, by improving the customer experience on and offline. The service wants a stronger emphasis on online functionality, therefore the ability for customers to transact online via an app and self-service web portal is crucial.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKF21 - Leicester

#### **II.2.4) Description of the procurement**

The Council's Sports Service (Active Leicester) is looking to procure a sports management and electronic point of sale system. The required system will need to be able to manage bookings, memberships, invoices, Direct Debits, assets, and to enable the facilities to receive, record and reconcile income. Additionally, the system will need to provide a means of managing access control into the various centres, by integrating with our current access control solutions.

The system must also support our digital transformation agenda and enable us to grasp the next level in transformation, by improving the customer experience on and offline. The service wants a stronger emphasis on online functionality, therefore the ability for customers to transact online via an app and self-service web portal is crucial.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

84

This contract is subject to renewal

Yes

Description of renewals

Initial term of 3 years with the option to extend for a further 4 years in 2+1+1 year periods

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union

funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

6 September 2022

Local time

10:00am

Changed to:

Date

20 September 2022

Local time

10:00am

See the [change notice](#).

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

6 September 2022

Local time

10:00am

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### **Section VI. Complementary information**

#### **VI.1) Information about recurrence**

This is a recurrent procurement: No

#### **VI.4) Procedures for review**

##### **VI.4.1) Review body**

Construction and Technology Court (Queens Bench Division)

Birmingham

B4 6DS

Country

United Kingdom