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Tender

Provision of Sports and Leisure Management System & Associated Services

Leicester City Council

F02: Contract notice

Notice identifier: 2022/S 000-021510

Procurement identifier (OCID): ocids-h6vhtk-035932

Published 5 August 2022, 10:02am

The closing date and time has been changed to:

20 September 2022, 10:00am

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

Leicester City Council

City Hall, 115 Charles Street

Leicester

LE1 1FZ

Contact

Mrs Pamela Chirara

Email

pamela.chirara@leicester.gov.uk

Telephone

+44 1164543502

Country

United Kingdom

Region code

UKF21 - Leicester

Internet address(es)

Main address

<http://www.leicester.gov.uk>

Buyer's address

<http://www.leicester.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=d89bcfd5-9714-ed11-8117-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=d89bcfd5-9714-ed11-8117-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Sports and Leisure Management System & Associated Services

Reference number

DN626608

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Council's Sports Service (Active Leicester) is looking to procure a sports management and electronic point of sale system. The required system will need to be able to manage bookings, memberships, invoices, Direct Debits, assets, and to enable the facilities to receive, record and reconcile income. Additionally, the system will need to provide a means of managing access control into the various centres, by integrating with our current access control solutions.

The system must also support our digital transformation agenda and enable us to grasp the next level in transformation, by improving the customer experience on and offline. The service wants a stronger emphasis on online functionality, therefore the ability for customers to transact online via an app and self-service web portal is crucial.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF21 - Leicester

II.2.4) Description of the procurement

The Council's Sports Service (Active Leicester) is looking to procure a sports management and electronic point of sale system. The required system will need to be able to manage bookings, memberships, invoices, Direct Debits, assets, and to enable the facilities to receive, record and reconcile income. Additionally, the system will need to provide a means of managing access control into the various centres, by integrating with our current access control solutions.

The system must also support our digital transformation agenda and enable us to grasp the next level in transformation, by improving the customer experience on and offline. The service wants a stronger emphasis on online functionality, therefore the ability for customers to transact online via an app and self-service web portal is crucial.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

84

This contract is subject to renewal

Yes

Description of renewals

Initial term of 3 years with the option to extend for a further 4 years in 2+1+1 year periods

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

6 September 2022

Local time

10:00am

Changed to:

Date

20 September 2022

Local time

10:00am

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

6 September 2022

Local time

10:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Construction and Technology Court (Queens Bench Division)

Birmingham

B4 6DS

Country

United Kingdom