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Tender

Laundering of Reusable Gowns

Royal Papworth Hospital NHS Foundation Trust

F02: Contract notice

Notice identifier: 2024/S 000-021493

Procurement identifier (OCID): ocids-h6vhtk-047d17

Published 12 July 2024, 3:13pm

Section I: Contracting authority

I.1) Name and addresses

Royal Papworth Hospital NHS Foundation Trust

Papworth Road Cambridge Biomedical Campus Cambridge

Cambridge

CB2 0AY

Contact

Ellie Whitehead

Email

ellie.whitehead5@nhs.net

Country

United Kingdom

Region code

UKH12 - Cambridgeshire CC

Internet address(es)

Main address

<https://www.royalpapworth.nhs.uk>

Buyer's address

<https://www.royalpapworth.nhs.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Laundering of Reusable Gowns

II.1.2) Main CPV code

- 98311200 - Laundry-operation services

II.1.3) Type of contract

Services

II.1.4) Short description

The Royal Papworth Hospital are seeking to place a contract for the Laundering, light repairing and splashproof treatment of their non-sterile gowns. These gowns are critical to keep staff and Patients safe, used throughout the hospital in various wards. We launder and treat around 2300 to 2800 gowns a week. The logistics of moving, delivering and packaging the gowns is to be included within this agreement. We anticipate this contract to be for 3 years with two, 12-month options to extend.

1) Requirements

- a) The supplier shall provide all management, labour, materials, tools, equipment, and transportation to ensure the laundering and protective coating are provided to all gowns.
- b) The supplier shall be responsible for the collection and delivery of the gown, as well as the return of gowns that are beyond repair. If any gowns are lost or damaged during the supplier's performance, repair or replacement shall be rendered at the expense of the supplier.
- c) The supplier assumes liability for any and all property entrusted to them during the laundering process and shall be obligated to protect this property until transferred back to the hospital. The supplier must hold the correct liability insurance.
- d) The supplier shall plan for, collect, and process the estimated gown quantities as advised in this specification while meeting the collection and delivery requirements.
- e) The cleaning requirements are explained in detail throughout this document.
- f) The supplier shall have a suitable laundry facility with both a clean and sanitary laundry area. The supplier shall maintain separate areas for contaminated area and cleaning area.
- g) The supplier shall allow annual site audits with no prior warning to support the Authorities requirements with regards to Modern Slavery.

2) Collection and Delivery

The supplier shall collect and deliver the gowns twice every week on the same day at a time agreed upon contract in the morning only. The supplier will need to use an access key to collect the gowns from the hospital and deliver the laundered gowns. An access key will be provided at the start of the contract. During peak periods additional collections and deliveries may be required this will be requested by the hospital only when required. Due to the size of our yard, we have some restrictions for larger lorries, we are restricted to 18 Tonners, fixed bodied.

Collection will be from:

Papworth Hospital, Papworth Road, Trumpington, Cambridge, CB20AY.

The supplier is required to ensure the continual service and maintenance of their fleet through regular inspections, timely repairs, adherence to safety and operational guidelines to maintain the established standard and compliance with regulatory requirements.

3) Performance

The below KPI's help to monitor the services efficiency, reliability and quality, which are crucial to a successful service delivery.

Turnaround time: The average time taken from when the laundry is picked up to when it is delivered back. Measuring the efficiency and speed of the laundering service, ensuring timely availability of the reusable gowns.

II.1.5) Estimated total value

Value excluding VAT: £600

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 98311100 - Laundry-management services

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

II.2.4) Description of the procurement

Procurement for the service of laundering and splash proofing of reusable gowns

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £600,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 October 2024

End date

30 September 2029

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

16 August 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 31 December 2024

IV.2.7) Conditions for opening of tenders

Date

12 July 2024

Local time

8:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Courts of Justice

London Road

Southampton

SO15 2XQ

Country

United Kingdom