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Tender

DWP Disaster Emergency Payments Service (DEPS)

Department for Work and Pensions

F02: Contract notice

Notice identifier: 2022/S 000-021488

Procurement identifier (OCID): ocds-h6vhtk-0342e1

Published 4 August 2022, 7:23pm

Section I: Contracting authority

I.1) Name and addresses

Department for Work and Pensions

Quarry House, Quarry Hill

Leeds

LS2 &UA

Email

Lydia.Chung@dwp.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-for-work-pensions>

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://dwp.bravosolution.co.uk/web/login.shtml>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://dwp.bravosolution.co.uk/web/login.shtml>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

DWP Disaster Emergency Payments Service (DEPS)

Reference number

ITT_21728

II.1.2) Main CPV code

- 66000000 - Financial and insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

This is an Invitation to Tender for DWP's Disaster Emergency Payments Service (DEPS).

The contract is due to commence on 1 December 2022.

The potential solution must be able to support DWP with a payment infrastructure to address a catastrophic event which prevents DWP from preparing and issuing payments files. The Department could be vulnerable to external risk such as cyber security threats which could result in the estate environment not being able to access the data and potentially unable to process and create the payment files. The potential solution which will be operating outside of DWP estate is crucial for the Department's risk mitigation strategy.

DWP makes circa. 2.5m payments per day and pays over £3.7bn per week.

Clarification questions may be submitted from 04/08/2022 up to 18/08/2022. For transparency, clarification questions and responses will be shared with all interested suppliers, all sensitive information will be removed prior to wider publication.

Please Note: The Authority reserves the right to withdraw the tender at any time and not to award a contract. Any costs incurred in the preparation and submitting of a bid and any subsequent activity connected to this tender exercise will be met by the Supplier, not the Authority.

II.1.5) Estimated total value

Value excluding VAT: £2,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 66110000 - Banking services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

DWP expects to follow a one stage Open Market Tender process. Estimated timeline:

Tender Publication: 04/08/2022

Deadline for Supplier Responses to ITT: 05/09/2022

Supplier Clarification: 04/08/2022 - 18/08/2022

Evaluation Period Commences: 06/09/2022

Evaluation Period Complete: 19/09/2022

Successful/Unsuccessful Bidders Notified: 29/09/2022

Standstill Period Commences (Alcatel): 30/09/2022

Standstill Period Ends (Alcatel) 11/10/2022

Contract Signature: 12/10/2022 – 19/10/2022

Go Live: 1 December 2022

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £2,500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-015419](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 September 2022

Local time

11:59pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

5 September 2022

Local time

11:59pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

Suppliers Instructions:

How to Express Interest in this Tender:

1. Register on the eSourcing portal (this is only required once):

<https://dwp.bravosolution.co.uk> & click the link to register - Accept the terms & conditions & click 'continue' - Enter your correct business & user details - Note your chosen username & click 'Save'. You will receive an email with your password (keep this secure)

2. Express an Interest in the tender - Login to the portal with the username/password - Click the 'PQQs / ITTs Open To All Suppliers' link. (These are Pre-Qualification Questionnaires or Invitations to Tender open to any registered supplier) - Click on the relevant exercise to access the content. - Click the 'Express Interest' button at the top of the page. - This will move the PQQ /ITT into your 'My PQQs/ My ITTs' page. (A secure area reserved for your projects only) -You can now access any attachments by clicking 'Buyer Attachments' in the 'PQQ/ ITT Details' box

3. Responding to the tender - Click 'My Response' under 'PQQ/ ITT Details', you can choose to 'Create Response' or to 'Decline to Respond' (please give a reason if declining) - You can now use the 'Messages' function to communicate with the buyer and seek any clarification - Note the deadline for completion. Follow the onscreen instructions to complete the PQQ/ ITT - There may be a mixture of online & offline actions to complete (detailed online help available). To submit your reply use the 'Submit Response' button (top of the page).

For further assistance please consult the online help, or the eTendering help desk.

DWP expressly reserves the rights(i)to use a reverse auction; (ii)to cancel this procurement at any stage; (iii)to not award any contract as a result of the procurement process commenced by publication of this notice; (iv)and in no circumstances will DWP be liable for any costs incurred by potential suppliers.

VI.4) Procedures for review

VI.4.1) Review body

Department for Work and Pensions

London

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/department-for-work-pensions/about/procurement#commercial-complaints-process>