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Contract

## **Advocacy Services in North Yorkshire**

North Yorkshire County Council

F03: Contract award notice

Notice identifier: 2022/S 000-021462

Procurement identifier (OCID): ocds-h6vhtk-02f4de

Published 4 August 2022, 4:12pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

North Yorkshire County Council

County Hall, Racecourse Lane,

Northallerton

DL7 8AD

#### **Contact**

Tim Wood

#### **Email**

[procurement@northyorks.gov.uk](mailto:procurement@northyorks.gov.uk)

#### **Telephone**

+44 1609533450

#### **Country**

United Kingdom

**NUTS code**

UKE22 - North Yorkshire CC

**National registration number**

8867655

**Internet address(es)**

Main address

<https://www.northyorks.gov.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/104117>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Advocacy Services in North Yorkshire

Reference number

DN579573

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

The Authority wishes to award a contract(s) for Independent Advocacy Services (Lot 1); Independent Health Complaints and Advocacy Service (Lot 2) ; Advocacy Services for Children and Young People (Lot 3) ("the Contract"). This Contract is being tendered as an Open process in accordance with regulation 27 of the Public Contracts Regulations 2015 as amended. The Contract will be for a period of 3 years with an option to extend for a further period of up to 2 years, and then a further extension of up to 2 years. Therefore, the total possible Contract duration is 3 years+2 years+2 years. 2.5. The anticipated annual value of Lot 1 is £609,112 (total contract value £4,263,784); the anticipated annual value of Lot 2 is £121,041 (total contract value £847,287); the anticipated annual value of Lot 3 is £68,000 (total contract value £476,000), therefore the anticipated value of the Contract is £5,587,071.

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £5,618,570

## **II.2) Description**

### **II.2.1) Title**

Independent Advocacy Services (Lot 1)

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKE22 - North Yorkshire CC

#### **II.2.4) Description of the procurement**

North Yorkshire County Council is commissioning an Independent Advocacy Service. This service specification outlines the requirements for a single provider to provide a comprehensive advocacy service for adults. The service will have the following elements;

- Care Act Statutory Advocacy;
- Non-Statutory Advocacy;
- Independent Mental Capacity Advocacy (IMCA);
- Deprivation of Liberty (DoLS) Safeguards Relevant Person's Representative (RPR);
- Independent Mental Health Advocacy (IMHA);

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Independent Health Complaints and Advocacy Service (Lot 2)

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKE22 - North Yorkshire CC

### **II.2.4) Description of the procurement**

The Health and Social Care Act 2012 requires all local authorities with adult social care responsibilities to “make such arrangements as it considers appropriate for the provision of independent advocacy in relation to its area” in the provision of assistance for individuals making or intending to make an NHS complaint. This covers all NHS services, including:

- NHS trusts, including NHS foundation trusts
- primary health care services provided for the NHS by GPs, dentists, opticians.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Advocacy Services for Children and Young People (Lot 3)

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKE22 - North Yorkshire CC

### **II.2.4) Description of the procurement**

The purpose of this service is:

- To provide independent support to children and young people who wish to make a complaint about the services they are receiving from the Council.
- To ensure that the interests of the children and young people who access the service are safeguarded.
- To ensure the safety and wellbeing of vulnerable children and young people and enhance the quality of services provided to them directly or indirectly, by the Council.
- To encourage children and young

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-028017](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Title**

Independent Advocacy Services (Lot 1)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

10 January 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Cloverleaf Advocacy 2000 Ltd

5th Floor, Empire House, Wakefield Road, Dewsbury, WF12 8DJ

Dewsbury

WF12 8DJ

Email

[emma.kleinfeldt@cloverleaf-advocacy.co.uk](mailto:emma.kleinfeldt@cloverleaf-advocacy.co.uk)

Country

United Kingdom

NUTS code

- UKE22 - North Yorkshire CC

National registration number

N/A

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £4,263,783

Total value of the contract/lot: £4,193,651

## **Section V. Award of contract**

### **Contract No**

2

### **Title**

Independent Health Complaints and Advocacy Service (Lot 2)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

10 January 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Cloverleaf Advocacy 2000 Ltd

5th Floor, Empire House, Wakefield Road, Dewsbury, WF12 8DJ

Dewsbury

WF12 8DJ

Email

[emma.kleinfeldt@cloverleaf-advocacy.co.uk](mailto:emma.kleinfeldt@cloverleaf-advocacy.co.uk)

Country

United Kingdom

NUTS code

- UKE22 - North Yorkshire CC

National registration number

N/A

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £847,287

Total value of the contract/lot: £789,180

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## **Section V. Award of contract**

### **Contract No**

3

### **Title**

Advocacy Services for Children and Young People (Lot 3)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

10 January 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

NYAS

Tower Road, Birkenhead

Wirral

CH41 1FF

Email

[tenders@nyas.net](mailto:tenders@nyas.net)

Telephone

+44 6498700

Country

United Kingdom

NUTS code

- UKE22 - North Yorkshire CC

National registration number

1012485

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £476,000

Total value of the contract/lot: £476,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

The Strand

London

Country

United Kingdom

Internet address

<https://courtribunalfinder.service.gov.uk/courts/royal-courts-of-justice>

#### **VI.4.4) Service from which information about the review procedure may be obtained**

The Royal Courts of Justice

The Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

Internet address

<https://courtribunalfinder.service.gov.uk/courts/royal-courts-of-justice>