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Contract

Advocacy Services in North Yorkshire

North Yorkshire County Council

F03: Contract award notice

Notice identifier: 2022/S 000-021462

Procurement identifier (OCID): ocds-h6vhtk-02f4de

Published 4 August 2022, 4:12pm

Section I: Contracting authority

I.1) Name and addresses

North Yorkshire County Council

County Hall, Racecourse Lane,

Northallerton

DL7 8AD

Contact

Tim Wood

Email

procurement@northyorks.gov.uk

Telephone

+44 1609533450

Country

United Kingdom

NUTS code

UKE22 - North Yorkshire CC

National registration number

8867655

Internet address(es)

Main address

<https://www.northyorks.gov.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/104117>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Advocacy Services in North Yorkshire

Reference number

DN579573

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Authority wishes to award a contract(s) for Independent Advocacy Services (Lot 1); Independent Health Complaints and Advocacy Service (Lot 2) ; Advocacy Services for Children and Young People (Lot 3) (“the Contract”). This Contract is being tendered as an Open process in accordance with regulation 27 of the Public Contracts Regulations 2015 as amended. The Contract will be for a period of 3 years with an option to extend for a further period of up to 2 years, and then a further extension of up to 2 years. Therefore, the total possible Contract duration is 3 years+2 years+2 years. 2.5. The anticipated annual value of Lot 1 is £609,112 (total contract value £4,263,784); the anticipated annual value of Lot 2 is £121,041 (total contract value £847,287); the anticipated annual value of Lot 3 is £68,000 (total contract value £476,000), therefore the anticipated value of the Contract is £5,587,071.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £5,618,570

II.2) Description

II.2.1) Title

Independent Advocacy Services (Lot 1)

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKE22 - North Yorkshire CC

II.2.4) Description of the procurement

North Yorkshire County Council is commissioning an Independent Advocacy Service. This service specification outlines the requirements for a single provider to provide a comprehensive advocacy service for adults. The service will have the following elements;

- Care Act Statutory Advocacy;
- Non-Statutory Advocacy;
- Independent Mental Capacity Advocacy (IMCA);
- Deprivation of Liberty (DoLS) Safeguards Relevant Person's Representative (RPR);
- Independent Mental Health Advocacy (IMHA);

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Independent Health Complaints and Advocacy Service (Lot 2)

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKE22 - North Yorkshire CC

II.2.4) Description of the procurement

The Health and Social Care Act 2012 requires all local authorities with adult social care responsibilities to “make such arrangements as it considers appropriate for the provision of independent advocacy in relation to its area” in the provision of assistance for individuals making or intending to make an NHS complaint. This covers all NHS services, including:

- NHS trusts, including NHS foundation trusts
- primary health care services provided for the NHS by GPs, dentists, opticians.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Advocacy Services for Children and Young People (Lot 3)

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKE22 - North Yorkshire CC

II.2.4) Description of the procurement

The purpose of this service is:

- To provide independent support to children and young people who wish to make a complaint about the services they are receiving from the Council.
- To ensure that the interests of the children and young people who access the service are safeguarded.
- To ensure the safety and wellbeing of vulnerable children and young people and enhance the quality of services provided to them directly or indirectly, by the Council.
- To encourage children and young

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-028017](#)

Section V. Award of contract

Contract No

1

Title

Independent Advocacy Services (Lot 1)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 January 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Cloverleaf Advocacy 2000 Ltd

5th Floor, Empire House, Wakefield Road, Dewsbury, WF12 8DJ

Dewsbury

WF12 8DJ

Email

emma.kleinfeldt@cloverleaf-advocacy.co.uk

Country

United Kingdom

NUTS code

- UKE22 - North Yorkshire CC

National registration number

N/A

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £4,263,783

Total value of the contract/lot: £4,193,651

Section V. Award of contract

Contract No

2

Title

Independent Health Complaints and Advocacy Service (Lot 2)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 January 2022

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Cloverleaf Advocacy 2000 Ltd

5th Floor, Empire House, Wakefield Road, Dewsbury, WF12 8DJ

Dewsbury

WF12 8DJ

Email

emma.kleinfeldt@cloverleaf-advocacy.co.uk

Country

United Kingdom

NUTS code

- UKE22 - North Yorkshire CC

National registration number

N/A

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £847,287

Total value of the contract/lot: £789,180

Section V. Award of contract

Contract No

3

Title

Advocacy Services for Children and Young People (Lot 3)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 January 2022

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

NYAS

Tower Road, Birkenhead

Wirral

CH41 1FF

Email

tenders@nyas.net

Telephone

+44 6498700

Country

United Kingdom

NUTS code

- UKE22 - North Yorkshire CC

National registration number

1012485

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £476,000

Total value of the contract/lot: £476,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

The Strand

London

Country

United Kingdom

Internet address

<https://courtribunalfinder.service.gov.uk/courts/royal-courts-of-justice>

VI.4.4) Service from which information about the review procedure may be obtained

The Royal Courts of Justice

The Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

Internet address

<https://courtribunalfinder.service.gov.uk/courts/royal-courts-of-justice>

