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Tender

## **Sexual Assault Referral Service to Beds, Cambs, Essex, Herts Norfolk and Suffolk**

7 Force Commercial Services

F02: Contract notice

Notice identifier: 2023/S 000-021449

Procurement identifier (OCID): ocds-h6vhtk-035f54

Published 25 July 2023, 12:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

7 Force Commercial Services

Suffolk Constabulary

Martlesham Heath

IP5 3QS

#### **Contact**

Jade More

#### **Email**

[jade.more@beds.police.uk](mailto:jade.more@beds.police.uk)

#### **Country**

United Kingdom

#### **Region code**

UKH1 - East Anglia

**Internet address(es)**

Main address

<https://7force.force.com>

Buyer's address

<https://7force.force.com>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://7force.force.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://7force.force.com/login>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Sexual Assault Referral Service to Beds, Cambs, Essex, Herts Norfolk and Suffolk

Reference number

7F 2022 C108

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Police and Crime Commissioners for Bedfordshire, Cambridgeshire, Essex, Norfolk and Suffolk and NHS England are seeking bids from suitable providers for a Sexual Assault Referral Service delivered from the respective Sexual Assault Referral Centres. Sexual Assault Referral Services provide medical, practical, and emotional support to survivors/victims (this term is used interchangeably) of rape and serious sexual assault. The needs of victims coming into the SARC will vary depending on the circumstances of the offence and their personal wishes and therefore so will the service required of the provider. The provision of any service must be victim-led. Victims should be given a voice and choice at every stage of their experience.

SARCs must deliver high quality victim focused experiences to some of the most vulnerable people in our communities. The successful provider, will at all times, treat the people seen, with the upmost dignified manner and respect.

#### **II.1.5) Estimated total value**

Value excluding VAT: £31,520,968

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

**II.2.2) Additional CPV code(s)**

- 75200000 - Provision of services to the community
- 85100000 - Health services
- 85140000 - Miscellaneous health services
- 85312000 - Social work services without accommodation
- 85120000 - Medical practice and related services
- 98000000 - Other community, social and personal services
- 85141220 - Advisory services provided by nurses
- 85110000 - Hospital and related services
- 85141000 - Services provided by medical personnel
- 85141200 - Services provided by nurses
- 85320000 - Social services

**II.2.3) Place of performance**

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

6 Counties Sexual Assault Referral Services Sites as detailed in the Specification

**II.2.4) Description of the procurement**

The Police and Crime Commissioners for Bedfordshire, Cambridgeshire, Essex, Norfolk and Suffolk and NHS England are seeking bids from suitable providers for a Sexual Assault Referral Service delivered from the respective Sexual Assault Referral Centres. Sexual Assault Referral Services provide medical, practical, and emotional support to survivors/victims (this term is used interchangeably) of rape and serious sexual assault. The needs of victims coming into the SARC will vary depending on the circumstances of the offence and their personal wishes and therefore so will the service required of the provider. The provision of any service must be victim-led. Victims should be given a voice and choice at every stage of their experience.

SARCs must deliver high quality victim focused experiences to some of the most vulnerable people in our communities. The successful provider, will at all times, treat the people seen, with the upmost dignified manner and respect.

The service must be delivered in an inclusive, non-judgemental way that encourages all victims to access and is sensitive to the bespoke needs and nuances of each survivor. There are significant challenges in commissioning services across the Sexual Assault Referral Services settings both financial and cross-organisational involving a complex process of working across pathways and at times conflicting priorities. It is important that where possible there is a shared understanding of opportunities for quality and value and shared approach to the management of the provider performance.

Therefore, it follows that any Provider must prioritise work to engage with local partnership working arrangements and build links with third sector partners. This investment will enable them to positively influence the pathways of support for SARC service users to ensure they are seamless; and to harness 'added value' from partners for the benefit of the SARC service user group.

This Opportunity is for a 4-year initial contract with 3 x 12-month options to extend, totalling 7 years.

The maximum budget for this service is:

Initial Term for a 6 County Service:

£16,895,889 (including annual increase)

3 x 12-month extension options:

£14,625,079 (including annual increase)

7-year total: 31,520,949 (including annual increase)

Please note: The Authorities have selected to publish the MAXIMUM budget available, costs beyond this budget may not be considered.

Tender Dates:

Tender Release: 24th July 2023

Tender Clarification Period: 24th July 2023 – 21st August 2023

Deadline for ITT return: 30th August 2023

Tender Evaluations period: 04th September 2023 – 19th September 2023

Tender Response Clarification Day (onsite): 12th September 2023

Contract Award subject to standstill (10 days) 6th November 2023 – 17th November 2023

Contract Award: 17th November 2023

Contract Mobilisation: 27th November 2023

Contract Start Date: 1st April 2024

Award Criteria:

Detailed in the Invitation to Tender:

Quality: 65%

Price: 20%

Social Value: 15%

## **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 65%

Cost criterion - Name: Commercial (Price) / Weighting: 20%

Cost criterion - Name: Social Value (Price) / Weighting: 15%

**II.2.6) Estimated value**

Value excluding VAT: £31,520,949

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2024

End date

31 March 2028

This contract is subject to renewal

Yes

Description of renewals

3 x 12 month options to extend

This Opportunity is for a 4-year initial contract with 3 x 12-month options to extend, totalling 7 years.

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

As detailed in the Invitation to Tender Documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-022747](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

29 August 2023

Local time

1:00pm

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 29 December 2023

**IV.2.7) Conditions for opening of tenders**

Date

30 August 2023

Local time

12:00pm

Place

The 7 Force Commercial Services Portal enables you to see all available tendering opportunities. It also allows you to communicate directly with us on any tenders you are part of. First time users will need to register by following

[https://7force.force.com/ProSpend\\_eSourcing\\_Community\\_Registration?locale=uk](https://7force.force.com/ProSpend_eSourcing_Community_Registration?locale=uk) .

Once signed up, you will be able to access your account <https://7force.force.com/login>

Information about authorised persons and opening procedure

As detailed in the ITT



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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

#### **VI.4.2) Body responsible for mediation procedures**

7 Force Commercial Services

Suffolk Constabulary

Martlesham Heath

IP5 3QS

Email

[7forceprocurement@ecis.police.uk](mailto:7forceprocurement@ecis.police.uk)

Country

United Kingdom

Internet address

<https://7force.force.com>

**VI.4.4) Service from which information about the review procedure may be obtained**

7 Force Commercial Services

Suffolk Constabulary

Martlesham Heath

IP5 3QS

Email

[7forceprocurement@ecis.police.uk](mailto:7forceprocurement@ecis.police.uk)

Country

United Kingdom

Internet address

<https://7force.force.com>