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Tender

Sexual Assault Referral Service to Beds, Cambs, Essex, Herts Norfolk and Suffolk

7 Force Commercial Services

F02: Contract notice

Notice identifier: 2023/S 000-021449

Procurement identifier (OCID): ocids-h6vhtk-035f54

Published 25 July 2023, 12:05pm

Section I: Contracting authority

I.1) Name and addresses

7 Force Commercial Services

Suffolk Constabulary

Martlesham Heath

IP5 3QS

Contact

Jade More

Email

jade.more@beds.police.uk

Country

United Kingdom

Region code

UKH1 - East Anglia

Internet address(es)

Main address

<https://7force.force.com>

Buyer's address

<https://7force.force.com>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://7force.force.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://7force.force.com/login>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Sexual Assault Referral Service to Beds, Cambs, Essex, Herts Norfolk and Suffolk

Reference number

7F 2022 C108

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Police and Crime Commissioners for Bedfordshire, Cambridgeshire, Essex, Norfolk and Suffolk and NHS England are seeking bids from suitable providers for a Sexual Assault Referral Service delivered from the respective Sexual Assault Referral Centres. Sexual Assault Referral Services provide medical, practical, and emotional support to survivors/victims (this term is used interchangeably) of rape and serious sexual assault. The needs of victims coming into the SARC will vary depending on the circumstances of the offence and their personal wishes and therefore so will the service required of the provider. The provision of any service must be victim-led. Victims should be given a voice and choice at every stage of their experience.

SARCs must deliver high quality victim focused experiences to some of the most vulnerable people in our communities. The successful provider, will at all times, treat the people seen, with the upmost dignified manner and respect.

II.1.5) Estimated total value

Value excluding VAT: £31,520,968

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community
- 85100000 - Health services
- 85140000 - Miscellaneous health services
- 85312000 - Social work services without accommodation
- 85120000 - Medical practice and related services
- 98000000 - Other community, social and personal services
- 85141220 - Advisory services provided by nurses
- 85110000 - Hospital and related services
- 85141000 - Services provided by medical personnel
- 85141200 - Services provided by nurses
- 85320000 - Social services

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

6 Counties Sexual Assault Referral Services Sites as detailed in the Specification

II.2.4) Description of the procurement

The Police and Crime Commissioners for Bedfordshire, Cambridgeshire, Essex, Norfolk and Suffolk and NHS England are seeking bids from suitable providers for a Sexual Assault Referral Service delivered from the respective Sexual Assault Referral Centres. Sexual Assault Referral Services provide medical, practical, and emotional support to survivors/victims (this term is used interchangeably) of rape and serious sexual assault. The needs of victims coming into the SARC will vary depending on the circumstances of the offence and their personal wishes and therefore so will the service required of the provider. The provision of any service must be victim-led. Victims should be given a voice and choice at every stage of their experience.

SARCs must deliver high quality victim focused experiences to some of the most vulnerable people in our communities. The successful provider, will at all times, treat the people seen, with the upmost dignified manner and respect.

The service must be delivered in an inclusive, non-judgemental way that encourages all victims to access and is sensitive to the bespoke needs and nuances of each survivor. There are significant challenges in commissioning services across the Sexual Assault Referral Services settings both financial and cross-organisational involving a complex process of working across pathways and at times conflicting priorities. It is important that where possible there is a shared understanding of opportunities for quality and value and shared approach to the management of the provider performance.

Therefore, it follows that any Provider must prioritise work to engage with local partnership working arrangements and build links with third sector partners. This investment will enable them to positively influence the pathways of support for SARC service users to ensure they are seamless; and to harness 'added value' from partners for the benefit of the SARC service user group.

This Opportunity is for a 4-year initial contract with 3 x 12-month options to extend, totalling 7 years.

The maximum budget for this service is:

Initial Term for a 6 County Service:

£16,895,889 (including annual increase)

3 x 12-month extension options:

£14,625,079 (including annual increase)

7-year total: 31,520,949 (including annual increase)

Please note: The Authorities have selected to publish the MAXIMUM budget available, costs beyond this budget may not be considered.

Tender Dates:

Tender Release: 24th July 2023

Tender Clarification Period: 24th July 2023 – 21st August 2023

Deadline for ITT return: 30th August 2023

Tender Evaluations period: 04th September 2023 – 19th September 2023

Tender Response Clarification Day (onsite): 12th September 2023

Contract Award subject to standstill (10 days) 6th November 2023 – 17th November 2023

Contract Award: 17th November 2023

Contract Mobilisation: 27th November 2023

Contract Start Date: 1st April 2024

Award Criteria:

Detailed in the Invitation to Tender:

Quality:65%

Price: 20%

Social Value:15%

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65%

Cost criterion - Name: Commercial (Price) / Weighting: 20%

Cost criterion - Name: Social Value (Price) / Weighting: 15%

II.2.6) Estimated value

Value excluding VAT: £31,520,949

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2024

End date

31 March 2028

This contract is subject to renewal

Yes

Description of renewals

3 x 12 month options to extend

This Opportunity is for a 4-year initial contract with 3 x 12-month options to extend, totalling 7 years.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As detailed in the Invitation to Tender Documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-022747](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

29 August 2023

Local time

1:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 29 December 2023

IV.2.7) Conditions for opening of tenders

Date

30 August 2023

Local time

12:00pm

Place

The 7 Force Commercial Services Portal enables you to see all available tendering opportunities. It also allows you to communicate directly with us on any tenders you are part of. First time users will need to register by following https://7force.force.com/ProSpend_eSourcing_Community_Registration?locale=uk . Once signed up, you will be able to access your account <https://7force.force.com/login>

Information about authorised persons and opening procedure

As detailed in the ITT

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

VI.4.2) Body responsible for mediation procedures

7 Force Commercial Services

Suffolk Constabulary

Martlesham Heath

IP5 3QS

Email

7forceprocurement@ecis.police.uk

Country

United Kingdom

Internet address

<https://7force.force.com>

VI.4.4) Service from which information about the review procedure may be obtained

7 Force Commercial Services

Suffolk Constabulary

Martlesham Heath

IP5 3QS

Email

7forceprocurement@ecis.police.uk

Country

United Kingdom

Internet address

<https://7force.force.com>