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Tender

## **NHS Continuing Healthcare Services for Norfolk and Waveney W9**

NHS Norfolk & Waveney Integrated Care Board

F02: Contract notice

Notice identifier: 2023/S 000-021444

Procurement identifier (OCID): ocids-h6vhtk-03e9f3

Published 25 July 2023, 11:53am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Norfolk & Waveney Integrated Care Board

County Hall, Martineau Ln

Norwich

NR1 2DH

#### **Email**

[agem.norfolkprocurement@nhs.net](mailto:agem.norfolkprocurement@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKH15 - Norwich and East Norfolk

#### **Internet address(es)**

Main address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

Buyer's address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

### **I.4) Type of the contracting authority**

Body governed by public law

### **I.5) Main activity**

Health

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

NHS Continuing Healthcare Services for Norfolk and Waveney W9

#### II.1.2) Main CPV code

- 85100000 - Health services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

Due to a change in e-tendering system utilised by the Contracting Authority, this notice is being published to maintain the principles of the original process and enable providers, who have not already been successfully accredited and awarded a contract following the publication of the initial notice in August 2021 (FTS Ref: 2021/S 000-019005, <https://www.find-tender.service.gov.uk/Notice/019005-2021>), to express an interest and submit an application.

Providers who already hold a contract relating to this service do not need to re-submit / re-apply.

This Procurement is being advertised in accordance with the requirements of the Public Contracts Regulations 2015 (as amended) (the “Regulations”) to the extent that the Regulations relate to services within the scope of Schedule 3 thereto (Social and Other Specific Services). The Commissioner and AGCSU are, therefore, bound only by those parts of the Regulations applying to Schedule 3 services (also known as the “Light Touch Regime”).

NHS Norfolk & Waveney Clinical Commissioning Group (referred to as the Commissioner) is inviting suitably qualified and experienced providers to express their interest in delivering the NHS Continuing Healthcare Services in three lots under an Any Qualified Provider (AQP) framework, by responding to this opportunity as required and described in this document, and within the published tender.

The Procurement Process is described within the documentation published available via the e-tendering portal.

Instructions on how to register on the eProcurement portal and access procurement documentation and further details relating to this process/window can be accessed via the following link:

<https://health-family.force.com/s/Welcome>

And searching for the opportunity using the details below:

Project reference: C192243 (Please note, this project number relates to this window only. It will change for each subsequent window opened)

Project Name: NHS Continuing Healthcare Services for Norfolk and Waveney W9

Any contract awarded as a result of this process will be on a zero value, zero volume basis.

### **II.1.5) Estimated total value**

Value excluding VAT: £1

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Lot 1: NHS CHC for Norfolk and Waveney - Nursing Homes W9

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKH1 - East Anglia

### **II.2.4) Description of the procurement**

NHS Norfolk & Waveney ICB invite Nursing Homes across the NHS Norfolk and Waveney ICB footprint (and bordering areas), to join a Preferred Provider list for Continuing Healthcare services. The Service is for adults who are eligible for NHS Continuing Healthcare. Service Users placed using this Contract will have needs that may include but not be limited to End of Life, Learning Disabilities, Mental Health, Dementia, Physical Disabilities, Brain Injury, and Frailty. To meet the care needs of a wide range of people, the ICB encourages applications from Nursing Homes with a broad range of specialisms and services. Placements are more commonly long term but may include shorter term and respite arrangements plus rapid care for individuals approaching the end of their life.

Contracts awarded following publication of the initial notice/window relating to this service were for a maximum period of 3 years with an option to extend for a further 2 years, commencing on 1st November 2021.

Contracts awarded after the 1st November 2021 will be from the point of award until the 31st October 2024, with the option to extend for a further 24 months subject to satisfactory performance.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £1

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2: NHS CHC Services for Norfolk and Waveney - Residential Homes W9

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKH1 - East Anglia

### **II.2.4) Description of the procurement**

NHS Norfolk & Waveney ICB invite Residential Homes across the NHS Norfolk and Waveney ICB footprint (and bordering areas), to join a Preferred Provider list for Continuing Healthcare services. The Service is for adults who are eligible for NHS Continuing Healthcare. Service Users placed using this Contract will have needs that may include but not be limited to End of Life, Learning Disabilities, Mental Health, Dementia, Physical Disabilities, Brain Injury, and Frailty. To meet the care needs of a wide range of people, the ICB encourages applications from Residential Homes with a broad range of specialisms and services, but particularly those with specialisms in care for those living with Dementia or presenting with challenging behaviours. Placements are more commonly long term but may include shorter term and respite arrangements.

Contracts awarded following publication of the initial notice/window relating to this service were for a maximum period of 3 years with an option to extend for a further 2 years, commencing on 1st November 2021.

Contracts awarded after the 1st November 2021 will be from the point of award until the 31st October 2024, with the option to extend for a further 24 months subject to satisfactory performance.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £1

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Lot 3: NHS CHC Services for Norfolk and Waveney - Domiciliary Services W9

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

#### **II.2.3) Place of performance**

NUTS codes

- UKH1 - East Anglia

#### **II.2.4) Description of the procurement**

Norfolk & Waveney Domiciliary Care Provision for NHS Continuing Healthcare (NHS CHC) is for packages of care for adults who are eligible for NHS Continuing Healthcare. Individuals placed will have needs that may include but not be limited to End of Life, Learning Disabilities, Mental Health, Dementia, Physical Disabilities, Brain Injury, and Frailty. The purpose of delivering NHS CHC within the domiciliary setting is to provide care at home for individuals with a primary health care need who are eligible for NHS CHC. This includes enabling individuals to achieve the best possible quality of life whatever their disease or disability, ethnic background, or sexual orientation. This will be achieved through the application of a holistic person-centered approach to care which is integrated seamlessly with all other health services, especially GP primary medical services, specialist palliative care services, mental health, learning disabilities and community social care.

Contracts awarded following publication of the initial notice/window relating to this service were for a maximum period of 3 years with an option to extend for a further 2 years, commencing on 1st November 2021.

Contracts awarded after the 1st November 2021 will be from the point of award until the 31st October 2024, with the option to extend for a further 24 months subject to satisfactory performance.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £1

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No



**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

3 October 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

3 October 2023

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>