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Award

Provision of 24/7 Intensive Supported Accommodation Service in Newport for Verified Rough Sleeper / Vulnerably Housed People

Newport City Council

F15: Voluntary ex ante transparency notice

Notice identifier: 2021/S 000-021428

Procurement identifier (OCID): ocids-h6vhtk-02db23

Published 31 August 2021, 11:45am

Section I: Contracting authority/entity

I.1) Name and addresses

Newport City Council

Civic Centre

Newport

NP20 4UR

Contact

Joanne James

Email

procurement@newport.gov.uk

Telephone

+44 1633656656

Country

United Kingdom

NUTS code

UKL21 - Monmouthshire and Newport

Internet address(es)

Main address

www.newport.gov.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0273

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Provision of 24/7 Intensive Supported Accommodation Service in Newport for Verified Rough Sleeper / Vulnerably Housed People

Reference number

NCC-2021-039

II.1.2) Main CPV code

- 85310000 - Social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The new service will provide a 24/7 staffed supported accommodation service in Newport for six repeat homeless / vulnerably housed people with extremely complex needs. The service will include the provision of suitable accommodation and a staff team experienced in working with this group of individuals. It is expected that most if not all individuals supported will also have care needs. The service is recovery focused and will deliver intensive support to maintain mental health and manage substance misuse to prevent relapse and hospital admissions and social service and housing presentations with a view that service users may move to step down accommodation / services when they are ready.

The service will commence in early Autumn 2021.

The service will be funded via the Welsh Government's Housing Support Grant.

The contract with Newport City Council will be for a period of five years with a possible extension of a further five years subject to review of the market, whether funding is available and contract management.

The value of this contract for the initial 5 year period is 1,485,000.00 GBP excl of Vat, i.e. 297,000.00 GBP excl of Vat per annum. The contract value per annum for the possible extension of 5 years is a maximum of 297,000.00 GBP excl of Vat. Therefore the total value as detailed in II.1.7 is for the initial 5 year contract period and the possible 5 year extension period.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,970,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85310000 - Social work services

II.2.3) Place of performance

NUTS codes

- UKL21 - Monmouthshire and Newport

II.2.4) Description of the procurement

The new service will provide a 24/7 staffed support and accommodation service in Newport for six repeat homeless / vulnerably housed people with extremely complex needs. The service will be ready to accept placements and provide accommodation from early Autumn 2021.

Access to the service will be via the Council's Supported Housing Gateway. The service is recovery focused and will deliver intensive support to maintain mental health and manage substance misuse to prevent relapse and hospital admissions and social service and housing presentations. Staffing levels will reflect the complex needs, associated risks and vulnerability of the mix of people who may be placed within the service. It is anticipated that a significant number, if not all, the service users will have care needs; this will be subject to individual assessment and will not form part of the HSG contract. The service provider will be registered to deliver domiciliary care services where required under separate arrangement with the Council.

The individuals supported will all have complex needs including with mental health, learning difficulties and substance misuse, who may be repeat homeless, living in hostels, at risk of eviction or in hospital settings. A common feature of this group will be issues of self-neglect in terms of medication, personal hygiene and nutrition and will have extremely limited options in terms of housing and support. For the people currently being considered for the service, the impact to themselves and services in Newport is significant; all have repeated support applications, homelessness presentations and placements within existing support provision resulting in hardship for the individual and huge resource implications to statutory and voluntary sector agencies working within the city.

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

Gateway Support & Care is recognised, after sourcing of the market, as the only provider at this time who:

- one, has the skillset and experience of supporting the complex needs of the clients who would use this service to achieve the outcomes that are required
- and two, are also supplying the accommodation within Newport when no other providers who were approached were able or willing to do so i.e., RSLs, etc

The contract will be for a five-year period and a further extension of a possible five years to offer stability and consistency to clients who use it, and will also allow Newport City Council to garner interest in developing the market. The extension of a possible five years will only be granted after the market has been reviewed, whether funding is available and a review of contract management.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract/concession

Contract No

NCC-2021-039

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

22 July 2021

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Gateway Support and Care LTD

24 Brynderwen Road

Newport

NP198LQ

Telephone

+44 7432662790

Country

United Kingdom

NUTS code

- UKL21 - Monmouthshire and Newport

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Initial estimated total value of the contract/lot/concession: £1,485,000

Total value of the contract/lot/concession: £1,485,000

Section VI. Complementary information

VI.3) Additional information

(WA Ref:112621)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom