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Contract

South East Coast Ambulance - Emergency 999 Service

NHS Surrey Heartlands ICB

F03: Contract award notice

Notice identifier: 2024/S 000-021424

Procurement identifier (OCID): ocds-h6vhtk-047cfc

Published 12 July 2024, 12:58pm

Section I: Contracting authority

I.1) Name and addresses

NHS Surrey Heartlands ICB

Block C, 1st Floor,Dukes Court, Duke Street

WOKING

KT229AE

Contact

Peter Carvalho

Email

peter.carvalho@nhs.net

Telephone

+44 3005612500

Country

United Kingdom

Region code

UKJ26 - East Surrey

NHS Organisation Data Service

QXU

Internet address(es)

Main address

www.surreyheartlands.org

I.4) Type of the contracting authority

Other type

NHS

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

South East Coast Ambulance - Emergency 999 Service

Reference number

SECAmb 999 2024-2025

II.1.2) Main CPV code

- 85143000 - Ambulance services

II.1.3) Type of contract

Services

II.1.4) Short description

Delivery of the following 24/7 response services 365 days per year:

- 999-responses, including healthcare and other professional activity.
- Emergency Operations / Clinical Co-ordination Centres.
- Hazardous Area Response Team (HART) and similar services to support EPRR. Such services are detailed separately in accordance with the current published national specification.

The service is provided for people with life threatening emergencies and urgent health care needs. It is accessed through the following routes:

- Direct access via a 999 call for ambulance service assistance by a person who is in the geographical area of the South East Coast Ambulance Service NHS Foundation Trust.
- A request from a healthcare professional (HCP) for the urgent transfer of a patient to a healthcare setting on the grounds of an urgent clinical need, such as medically expected patients who have been assessed by the HCP and require transportation to an acute facility within specified timescales.
- Calls received via a Computer Aided Dispatch (CAD) link or direct line from other emergency services (e.g., other ambulance services, police, or fire services).
- NHS 111 calls passed to the 999 ambulance service.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £290,706,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

Main site or place of performance

Frimley, Kent, Sussex and Surrey

II.2.4) Description of the procurement

Description of the services to be provided:

999 Emergency Services (as previously mentioned and below)

Delivery of the following 24/7 response services 365 days per year:

- 999-responses, including healthcare and other professional activity.
- Emergency Operations / Clinical Co-ordination Centres.
- Hazardous Area Response Team (HART) and similar services to support EPRR. Such services are detailed separately in accordance with the current published national specification.

The service is provided for people with life threatening emergencies and urgent health care needs. It is accessed through the following routes:

- Direct access via a 999 call for ambulance service assistance by a person who is in the geographical area of the South East Coast Ambulance Service NHS Foundation Trust.
- A request from a healthcare professional (HCP) for the urgent transfer of a patient to a healthcare setting on the grounds of an urgent clinical need, such as medically expected patients who have been assessed by the HCP and require transportation to an acute facility within specified timescales.
- Calls received via a Computer Aided Dispatch (CAD) link or direct line from other emergency services (e.g., other ambulance services, police, or fire services).
- NHS 111 calls passed to the 999 ambulance service.

PSR Direct Award Process A has been used to appoint this contract with the following rationale as per the PSR Regulations 6(3) and Reg

- SECamb is the existing provider of the health care services to which the proposed contracting arrangements relate.

- Surrey Heartlands ICB is satisfied that the health care services to which the proposed contracting arrangements relate are capable of being provided only by the existing provider due to the nature of the health care services, which in this case is the provision of Emergency 999 services across Surrey, Frimley, Kent and Sussex.
- There are no legal/outstanding major issues with the current service or service provider from a quality perspective.
- SECamb remain an integral part of the ICS and are system partners both locally and cross county.
- Service developments and future works such as Integrated Hub work is only viable with the existing provider, SECamb.

The lifetime value of the contract is £290,706,000 for the period 1st April 2024 to 31st March 2025.

Details of the award decision-makers are:

FKMSS Strategic Ambulance Commissioning Group (SCG)

FKMSS SECamb Contract Review Meeting (CRM)

FKMSS Ambulance Commissioners Group

No Conflicts or Potential Conflicts of Interest were declared.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.14) Additional information

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

SECAmb 999 2024-2025

Title

South East Coast Ambulance - Emergency 999 Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 June 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

South East Coast Ambulance Service

Nexus House, 4 Gatwick Rd

Crawley

RH10 9BG

Country

United Kingdom

NUTS code

- UKJ - South East (England)

NHS Organisation Data Service

RYD

Internet address

<https://www.secamb.nhs.uk/>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £290,706,000

Total value of the contract/lot: £290,706,000

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

Award decision-makers are:

FKMSS Strategic Ambulance Commissioning Group (SCG)

FKMSS SECamb Contract Review Meeting (CRM)

FKMSS Ambulance Commissioners Group

No conflicts of interest have been raised in relation to this contract award.

VI.4) Procedures for review

VI.4.1) Review body

NHS Surrey Heartlands ICB and FKMSS Strategic Ambulance Commissioning Group (SCG)

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Woking

GU21 5BH

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