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#### Contract

# Lot 1 Account Managed/Venue Ticketing Solution and Lot 2 Self-Service Ticketing Solution

The ACC Liverpool Group Limited

F03: Contract award notice Notice identifier: 2024/S 000-021413 Procurement identifier (OCID): ocds-h6vhtk-03e353 Published 12 July 2024, 12:05pm

# Section I: Contracting authority

## I.1) Name and addresses

The ACC Liverpool Group Limited

Kings Dock, Liverpool Waterfront

UK-Liverpool: Industry specific software package.

L3 4FP

#### Contact

Susan Albanese

#### Email

susan.albanese@accliverpool.com

#### Telephone

+44 7713316246

### Country

United Kingdom

#### **Region code**

UKD72 - Liverpool

#### Internet address(es)

Main address

https://www.accliverpool.com

Buyer's address

https://www.accliverpool.com/

# I.4) Type of the contracting authority

Other type

A company controlled by a local authority within the meaning of Part V Local Government and Housing Act 1989. The authority is Liverpool City Council

# I.5) Main activity

Recreation, culture and religion

# **Section II: Object**

# II.1) Scope of the procurement

# II.1.1) Title

Lot 1 Account Managed/Venue Ticketing Solution and Lot 2 Self-Service Ticketing Solution

Reference number

TT000122

## II.1.2) Main CPV code

• 48100000 - Industry specific software package

# II.1.3) Type of contract

Supplies

### II.1.4) Short description

The ACC Liverpool Group is seeking to establish a contract for the provision of Lot 1 Venue Ticketing Solution and Lot 2 Promoter Self-Serve Agency Ticketing Solution. It is anticipated that the contract will start on 1st July 2024 for an initial period of 3 years with the option, at the sole discretion of The ACC Liverpool Group, to extend the contract for a further 2 periods of 2 years. The estimated value of the contract is £150k per annum excluding VAT.

### II.1.6) Information about lots

This contract is divided into lots: Yes

## II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,260,000

# II.2) Description

# II.2.1) Title

Account Managed/Venue Ticketing Solution

Lot No

1

## II.2.2) Additional CPV code(s)

• 48100000 - Industry specific software package

### II.2.3) Place of performance

NUTS codes

• UKD72 - Liverpool

Main site or place of performance

Liverpool

### II.2.4) Description of the procurement

Lot 1 Venue Ticketing Solution

### II.2.5) Award criteria

Quality criterion - Name: Quallty / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

### II.2.11) Information about options

Options: No

### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# II.2) Description

II.2.1) Title

Self-Service Ticketing Solution

Lot No

2

### II.2.2) Additional CPV code(s)

• 48100000 - Industry specific software package

#### II.2.3) Place of performance

NUTS codes

• UKD72 - Liverpool

Main site or place of performance

Liverpool

#### II.2.4) Description of the procurement

Lot 2 Self-Service Ticketing Solution

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# **Section IV. Procedure**

# IV.1) Description

### IV.1.1) Type of procedure

Open procedure

### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: 2023/S 000-020766

# Section V. Award of contract

# Lot No

1

# Title

Account Managed/Venue Ticketing Solution

A contract/lot is awarded: Yes

# V.2) Award of contract

### V.2.1) Date of conclusion of the contract

25 March 2024

#### V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

AudienceView Ticketing Corporation

200 Wellington Street West

Toronto

M5V 3C7

Country

Canada

NUTS code

• CA - Canada

National registration number

05836899

The contractor is an SME

No

#### V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £700,000

Total value of the contract/lot: £700,000

# Section V. Award of contract

# Lot No

2

# Title

Self-Service Ticketing Solution

A contract/lot is awarded: Yes

# V.2) Award of contract

## V.2.1) Date of conclusion of the contract

9 July 2024

### V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

### V.2.3) Name and address of the contractor

WebTicketManager Ltd

Burley Heyes Arley Road, Appleton

Warrington

WA4 4RS

Country

United Kingdom

#### NUTS code

• UKD72 - Liverpool

National registration number

08057750

The contractor is an SME

Yes

#### V.2.3) Name and address of the contractor

In Demand Technologies Ltd

40 Mill Lane

Wallasey

CH44 5UG

Country

United Kingdom

 $\mathsf{NUTS}\,\mathsf{code}$ 

• UKD72 - Liverpool

National registration number

In Demand

The contractor is an SME

Yes

#### V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £350,000

Total value of the contract/lot: £350,000

# Section VI. Complementary information

# VI.3) Additional information

To view this notice, please click here:

https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=849919904

GO Reference: GO-2024712-PRO-26876057

## VI.4) Procedures for review

#### VI.4.1) Review body

The ACC Liverpool Group Limited

Kings Dock, Liverpool Waterfront

Liverpool

L3 4FP

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+44 1517037215

Country

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