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Contract

Lot 1 Account Managed/Venue Ticketing Solution and Lot 2 Self-Service Ticketing Solution

The ACC Liverpool Group Limited

F03: Contract award notice

Notice identifier: 2024/S 000-021413

Procurement identifier (OCID): ocids-h6vhtk-03e353

Published 12 July 2024, 12:05pm

Section I: Contracting authority

I.1) Name and addresses

The ACC Liverpool Group Limited

Kings Dock, Liverpool Waterfront

UK-Liverpool: Industry specific software package.

L3 4FP

Contact

Susan Albanese

Email

susan.albanese@accliverpool.com

Telephone

+44 7713316246

Country

United Kingdom

Region code

UKD72 - Liverpool

Internet address(es)

Main address

<https://www.accliverpool.com>

Buyer's address

<https://www.accliverpool.com/>

I.4) Type of the contracting authority

Other type

A company controlled by a local authority within the meaning of Part V Local Government and Housing Act 1989. The authority is Liverpool City Council

I.5) Main activity

Recreation, culture and religion

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Lot 1 Account Managed/Venue Ticketing Solution and Lot 2 Self-Service Ticketing Solution

Reference number

TT000122

II.1.2) Main CPV code

- 48100000 - Industry specific software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

The ACC Liverpool Group is seeking to establish a contract for the provision of Lot 1 Venue Ticketing Solution and Lot 2 Promoter Self-Serve Agency Ticketing Solution. It is anticipated that the contract will start on 1st July 2024 for an initial period of 3 years with the option, at the sole discretion of The ACC Liverpool Group, to extend the contract for a further 2 periods of 2 years. The estimated value of the contract is £150k per annum excluding VAT.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,260,000

II.2) Description

II.2.1) Title

Account Managed/Venue Ticketing Solution

Lot No

1

II.2.2) Additional CPV code(s)

- 48100000 - Industry specific software package

II.2.3) Place of performance

NUTS codes

- UKD72 - Liverpool

Main site or place of performance

Liverpool

II.2.4) Description of the procurement

Lot 1 Venue Ticketing Solution

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Self-Service Ticketing Solution

Lot No

2

II.2.2) Additional CPV code(s)

- 48100000 - Industry specific software package

II.2.3) Place of performance

NUTS codes

- UKD72 - Liverpool

Main site or place of performance

Liverpool

II.2.4) Description of the procurement

Lot 2 Self-Service Ticketing Solution

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-020766](#)

Section V. Award of contract

Lot No

1

Title

Account Managed/Venue Ticketing Solution

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 March 2024

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

AudienceView Ticketing Corporation

200 Wellington Street West

Toronto

M5V 3C7

Country

Canada

NUTS code

- CA - Canada

National registration number

05836899

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £700,000

Total value of the contract/lot: £700,000

Section V. Award of contract

Lot No

2

Title

Self-Service Ticketing Solution

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 July 2024

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

WebTicketManager Ltd

Burley Heyes Arley Road, Appleton

Warrington

WA4 4RS

Country

United Kingdom

NUTS code

- UKD72 - Liverpool

National registration number

08057750

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

In Demand Technologies Ltd

40 Mill Lane

Wallasey

CH44 5UG

Country

United Kingdom

NUTS code

- UKD72 - Liverpool

National registration number

In Demand

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £350,000

Total value of the contract/lot: £350,000

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=849919904>

GO Reference: GO-2024712-PRO-26876057

VI.4) Procedures for review

VI.4.1) Review body

The ACC Liverpool Group Limited

Kings Dock, Liverpool Waterfront

Liverpool

L3 4FP

Telephone

+44 1517037215

Country

United Kingdom