

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/021411-2025>

Award

Acumen Insight

NORTHERN GAS NETWORKS LIMITED

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-021411

Procurement identifier (OCID): ocds-h6vhtk-050c9d ([view related notices](#))

Published 14 May 2025, 3:50pm

Scope

Description

NGN have a Evergreen Contract in place with Acumen who have developed bespoke systems and support the Site Safety Hub and NRSWA mobile applications for NGN. Acumen have further developed the Apps and Services tailored to NGN requirements to include NGN 'NRSWA' Smart Phone Application for Android & NGN 'Safety Hub' Smart Phone Application for Android. NGN data is hosted, stored and backed up by Acumen.

Contract 1. Acumen Insight

Supplier

- ACUMEN INSIGHTS LTD

Contract value

- £500,000 excluding VAT
- £600,000 including VAT

Above the relevant threshold

Award decision date

2 May 2025

Earliest date the contract will be signed

14 May 2025

Contract dates (estimated)

- 15 May 2025 to 13 May 2030
- 4 years, 11 months, 30 days

Main procurement category

Services

CPV classifications

- 72200000 - Software programming and consultancy services

Contract locations

- UKC - North East (England)
- UKD1 - Cumbria
- UKE - Yorkshire and the Humber

Procedure

Procedure type

Direct award

Special regime

Utilities

Direct award justification

Single supplier - technical reasons

NGN have heavily invested in these bespoke systems since 2016. There are no off the shelf products that would fulfill NGN legal requirements and reporting obligations. Should NGN look to other suppliers to procure similar software then we would need to invest significantly to replicate the infrastructure already built.

Supplier

ACUMEN INSIGHTS LTD

- Companies House: 04702363
- Public Procurement Organisation Number: PDML-2667-LBJV

Icknield House Kingsley Avenue

Hitchin

SG5 4FU

United Kingdom

Email: support@acumenmobile.com

Website: <https://www.acumenmobile.com>

Region: UKH25 - Central Bedfordshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Acumen Insight

Contracting authority

NORTHERN GAS NETWORKS LIMITED

- Companies House: 05167070

- Public Procurement Organisation Number: PRNB-9357-PVLR

1100 Century Way

Colton Leeds

LS15 8TU

United Kingdom

Email: procurement@northerngas.co.uk

Region: UKE42 - Leeds

Organisation type: Private utility