

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/021409-2023>

Contract

## **Risk management for deployed personnel**

Risk Management for Deployed Personnel

F03: Contract award notice

Notice identifier: 2023/S 000-021409

Procurement identifier (OCID): ocds-h6vhtk-03b0f2

Published 25 July 2023, 10:23am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Risk Management for Deployed Personnel

E20 1JQ

London

#### **Email**

[MENAprocurement@britishcouncil.org](mailto:MENAprocurement@britishcouncil.org)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<http://www.britishcouncil.org>

#### **I.4) Type of the contracting authority**

Body governed by public law

#### **I.5) Main activity**

Other activity

10

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Risk management for deployed personnel

Reference number

BC/02855

#### **II.1.2) Main CPV code**

- 48730000 - Security software package

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The British Council is looking for Risk Management System for Deployed Personnel, The selected system will assist the British Council in fulfilling its duty of care obligations to its staff and its strategic objectives. It should have both preventative and reactive capabilities, combining mass communications and a more targeted facility during incident and crisis management (i.e. assisting in the preservation of life, maintaining operational delivery, protecting assets and upholding the British Council's reputation). The system will ensure that relevant staff can be informed of an on-going incident in good time, and given appropriate directions as required, that all staff can be quickly accounted for at any time, that they can confirm their 'safe/in-need-of-assistance status at the touch of a button, that they can be located (with reference to any incident) at any time by local management so that resources can be effectively prioritised and aid directed at those most in need, and

that

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £362,500

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 48730000 - Security software package
- 72212730 - Security software development services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

The British Council is looking for Risk Management System for Deployed Personnel, The selected system will assist the British Council in fulfilling its duty of care obligations to its staff and its strategic objectives. It should have both preventative and reactive capabilities, combining mass communications and a more targeted facility during incident and crisis management (i.e. assisting in the preservation of life, maintaining operational delivery, protecting assets and upholding the British Council's reputation). The system will ensure that relevant staff can be informed of an on-going incident in good time, and given appropriate directions as required, that all staff can be quickly accounted for at any time, that they can confirm their 'safe/in-need-of-assistance status at the touch of a button, that they can be located (with reference to any incident) at any time by local management so that resources can be effectively prioritised and aid directed at those most in need, and that they can summon aid to their location even when unsure of where they are. The system will be supported by a 24/7 Control Room that can geo-locate affected personnel and offer immediate advice, based on British Council supplied S.O.P.'s. More details about the requirement can be found in the Tender Documents and section 7 of the ITT document.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Price is not the only Criteria. The Contract value awarded is 362500 GBP for 3 years with an option for extension for additional 2 years.

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-006908](#)

---

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

19 June 2023

### **V.2.2) Information about tenders**

Number of tenders received: 9

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 9

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Solace Global Risk Limited

Poole

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £370,000

Total value of the contract/lot: £362,500

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

British Council

London

Country

United Kingdom