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Contract

Pensions Administration Software

Scottish Public Pensions Agency

F03: Contract award notice

Notice identifier: 2023/S 000-021402

Procurement identifier (OCID): ocds-h6vhtk-030a0c

Published 25 July 2023, 10:06am

Section I: Contracting authority

I.1) Name and addresses

Scottish Public Pensions Agency

7 Tweedside Park, Tweedbank

Galashiels

TD1 3TE

Contact

Tom Wilson

Email

tom.wilson3@gov.scot

Telephone

+44 7737844637

Country

United Kingdom

NUTS code

UKM91 - Scottish Borders

Internet address(es)

Main address

<http://www.sppa.gov.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00385

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Pensions Administration Software

Reference number

SPPA/08-27/06-22

II.1.2) Main CPV code

- 66520000 - Pension services

II.1.3) Type of contract

Services

II.1.4) Short description

The Scottish Public Pensions Agency (SPPA) administers pensions on behalf of the Scottish Government for the employees of the National Health Service in Scotland, for Teachers, the Police and for Firefighters. SPPA directly supports over 600,000 pension scheme members.

The provision of Pensions and Payroll services is required together with associated support and maintenance beyond March 2026 and associated services if required. SPPA requirements are for cloud based platforms under a Software as a Service agreement with an initial contract term of five years with an option of a further two plus two year extensions.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £10,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKM91 - Scottish Borders

Main site or place of performance

Galashiels

II.2.4) Description of the procurement

The provision of Pension and Payroll Administration services, together with associated support and maintenance and support services as required. The requirements are for a cloud based service under software as a service. SPPA administers pensions for

employees of the National Health Service in Scotland, for Teachers, the Police and Firefighters.

The contract will include but not be limited to the provision, management and support for the following key components and services : implementation of and migration to Pension and Payroll Administration platforms (applications and infrastructure) to support the ongoing obligations of SPPA in the administration of the schemes, for which it is responsible for.

Support and maintenance for the above, encompassing applications, data, software and hardware ; system administration and operating systems ; all databases ; and contingency, continuity and back up recovery and deployment of major / minor software and operating system upgrades.

The solutions should be scaled to accommodate the schemes which SPPA administer (approximately 600,000 members) as well as potentially other schemes which SPPA may take on responsibility for.

Community Benefits / social considerations are included in this requirement, a summary of the community benefits should be provided.

II.2.5) Award criteria

Quality criterion - Name: Functional / Non-Functional / Weighting: 35

Quality criterion - Name: Methodology / Exercise / Weighting: 35

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-000884](#)

Section V. Award of contract

Contract No

SPPA/08-27/06-22

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 June 2023

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 4

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Heywood Pension Technologies

Hamilton House, 1 Church Street

Altrincham

WA14 4DR

Telephone

+44 616134200

Country

United Kingdom

NUTS code

- UKD - North West (England)

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £10,000,000

Total value of the contract/lot: £5,100,000

Section VI. Complementary information

VI.3) Additional information

(SC Ref:739706)

VI.4) Procedures for review

VI.4.1) Review body

Sheriff Court

Ettrick Terrace

Selkirk

TD7 4LE

Country

United Kingdom