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Contract

Healthwatch Barnet

London Borough of Barnet Council

F03: Contract award notice

Notice identifier: 2021/S 000-021376

Procurement identifier (OCID): ocds-h6vhtk-02daef

Published 30 August 2021, 9:14am

Section I: Contracting authority

I.1) Name and addresses

London Borough of Barnet Council

2 Bristol Avenue

Colindale London

NW9 4EW

Email

procurement@barnet.gov.uk

Telephone

+44 2083597212

Country

United Kingdom

NUTS code

UKI71 - Barnet

Internet address(es)

Main address

www.barnetsourcing.co.uk

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Healthwatch Barnet

Reference number

702025

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of a Healthwatch Service for the London Borough of Barnet Council.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £607,393.61

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI71 - Barnet

II.2.4) Description of the procurement

The London Borough of Barnet seeks to appoint a Service Provider to deliver its Healthwatch Barnet service. This is a mandatory service that supports the Government's principle that health and social care reform must be centred around patients and the public and they should be at the heart of everything that health and care services do.

Healthwatch has been created as a response to this, as a consumer champion, both at local and national level.

The aim of Healthwatch is:

- Healthwatch is the eyes and ears in the community and gives constructive feedback and criticism to help provide better services
- Healthwatch acts on complaints and concerns over quality and unsatisfactory patient/user experience
- Healthwatch works with all the groups and networks representing and supporting users of services to champion user voice and coordinate co-production
- Healthwatch signposts individuals to the sources of advice and information that help them make informed choices about their health and social care

LBB are looking for a single provider to deliver this service. The existing contract is due to expire on 31st March 2020.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2019/S 216-530463](#)

Section V. Award of contract

Contract No

702025

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 May 2020

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Inclusion Barnet

Colindale

NW9 4BR

Country

United Kingdom

NUTS code

- UKI71 - Barnet

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £640,000

Total value of the contract/lot: £607,393.61

Section VI. Complementary information

VI.3) Additional information

(MT Ref:223789)

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

www.barnetsourcing.co.uk