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Contract

## **Healthwatch Barnet**

London Borough of Barnet Council

F03: Contract award notice

Notice identifier: 2021/S 000-021376

Procurement identifier (OCID): ocds-h6vhtk-02daef

Published 30 August 2021, 9:14am

## **Section I: Contracting authority**

### **I.1) Name and addresses**

London Borough of Barnet Council

2 Bristol Avenue

Colindale London

NW9 4EW

#### **Email**

[procurement@barnet.gov.uk](mailto:procurement@barnet.gov.uk)

#### **Telephone**

+44 2083597212

#### **Country**

United Kingdom

#### **NUTS code**

UKI71 - Barnet

**Internet address(es)**

Main address

[www.barnetsourcing.co.uk](http://www.barnetsourcing.co.uk)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Healthwatch Barnet

Reference number

702025

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Provision of a Healthwatch Service for the London Borough of Barnet Council.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £607,393.61

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI71 - Barnet

#### **II.2.4) Description of the procurement**

The London Borough of Barnet seeks to appoint a Service Provider to deliver its Healthwatch Barnet service. This is a mandatory service that supports the Government's principle that health and social care reform must be centred around patients and the public and they should be at the heart of everything that health and care services do.

Healthwatch has been created as a response to this, as a consumer champion, both at local and national level.

The aim of Healthwatch is:

- Healthwatch is the eyes and ears in the community and gives constructive feedback and criticism to help provide better services
- Healthwatch acts on complaints and concerns over quality and unsatisfactory patient/user experience
- Healthwatch works with all the groups and networks representing and supporting users of services to champion user voice and coordinate co-production
- Healthwatch signposts individuals to the sources of advice and information that help them make informed choices about their health and social care

LBB are looking for a single provider to deliver this service. The existing contract is due to expire on 31st March 2020.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60%

Price - Weighting: 40%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2019/S 216-530463](#)

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## **Section V. Award of contract**

### **Contract No**

702025

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

21 May 2020

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Inclusion Barnet

Colindale

NW9 4BR

Country

United Kingdom

NUTS code

- UKI71 - Barnet

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £640,000

Total value of the contract/lot: £607,393.61

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(MT Ref:223789)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

[www.barnetsourcing.co.uk](http://www.barnetsourcing.co.uk)