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Tender

## **SAP Application Management Services and Innovation Services**

Sanctuary Housing Association

F02: Contract notice

Notice identifier: 2021/S 000-021360

Procurement identifier (OCID): ocds-h6vhtk-02dadf

Published 27 August 2021, 9:50pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Sanctuary Housing Association

Sanctuary House, Chamber Court, Castle Street

Worcester

WR1 3ZQ

#### **Contact**

Mr Paul Raymond

#### **Email**

[group.procurement@sanctuary.co.uk](mailto:group.procurement@sanctuary.co.uk)

#### **Telephone**

+44 1905334000

#### **Country**

United Kingdom

**NUTS code**

UKG - West Midlands (England)

**National registration number**

19059R

**Internet address(es)**

Main address

<http://www.sanctuary-group.co.uk>

Buyer's address

<http://www.sanctuary-group.co.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.sanctuary-tenders.co.uk](http://www.sanctuary-tenders.co.uk)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.sanctuary-tenders.co.uk](http://www.sanctuary-tenders.co.uk)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

SAP Application Management Services and Innovation Services

Reference number

DN560438

#### **II.1.2) Main CPV code**

- 72260000 - Software-related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Tenders are invited from suitably experienced SAP enterprise application support services and innovation providers, who wish to be considered for the supply of services for the support and development, continuous improvement and innovation of Sanctuary's SAP ERP and related applications.

Sanctuary is looking for a Supplier Partner who can act as an extension of the Sanctuary operating environment, delivering value not only to its internal customers but its external clients, through collaboration, shared goals and strategic alignment.

#### **II.1.5) Estimated total value**

Value excluding VAT: £10,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72200000 - Software programming and consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UKG - West Midlands (England)

### **II.2.4) Description of the procurement**

Tenders are invited from suitably experienced SAP enterprise application support services and innovation providers, who wish to be considered for the supply of services for the support and development, continuous improvement and innovation of Sanctuary's SAP ERP and related applications.

Sanctuary is looking for a Supplier Partner who can act as an extension of the Sanctuary operating environment, delivering value not only to its internal customers but its external clients, through collaboration, shared goals and strategic alignment.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Cost / Weighting: 40

### **II.2.6) Estimated value**

Value excluding VAT: £10,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The Initial Term of the contract will be 36 months from Service Commencement Date with options to extend for up to 4 further periods of 12 months each.

### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 3

Maximum number: 5

Objective criteria for choosing the limited number of candidates:

As described in the tender documentation

**II.2.10) Information about variants**

Variants will be accepted: Yes

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.5) Information about negotiation**

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

27 September 2021

Local time

12:00pm

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

1 October 2021

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Sanctuary Housing Association

Worcester

Country

United Kingdom