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Tender

SAP Application Management Services and Innovation Services

Sanctuary Housing Association

F02: Contract notice

Notice identifier: 2021/S 000-021360

Procurement identifier (OCID): ocids-h6vhtk-02dadf

Published 27 August 2021, 9:50pm

Section I: Contracting authority

I.1) Name and addresses

Sanctuary Housing Association

Sanctuary House, Chamber Court, Castle Street

Worcester

WR1 3ZQ

Contact

Mr Paul Raymond

Email

group.procurement@sanctuary.co.uk

Telephone

+44 1905334000

Country

United Kingdom

NUTS code

UKG - West Midlands (England)

National registration number

19059R

Internet address(es)

Main address

<http://www.sanctuary-group.co.uk>

Buyer's address

<http://www.sanctuary-group.co.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.sanctuary-tenders.co.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.sanctuary-tenders.co.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SAP Application Management Services and Innovation Services

Reference number

DN560438

II.1.2) Main CPV code

- 72260000 - Software-related services

II.1.3) Type of contract

Services

II.1.4) Short description

Tenders are invited from suitably experienced SAP enterprise application support services and innovation providers, who wish to be considered for the supply of services for the support and development, continuous improvement and innovation of Sanctuary's SAP ERP and related applications.

Sanctuary is looking for a Supplier Partner who can act as an extension of the Sanctuary operating environment, delivering value not only to its internal customers but its external clients, through collaboration, shared goals and strategic alignment.

II.1.5) Estimated total value

Value excluding VAT: £10,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72200000 - Software programming and consultancy services

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

Tenders are invited from suitably experienced SAP enterprise application support services and innovation providers, who wish to be considered for the supply of services for the support and development, continuous improvement and innovation of Sanctuary's SAP ERP and related applications.

Sanctuary is looking for a Supplier Partner who can act as an extension of the Sanctuary operating environment, delivering value not only to its internal customers but its external clients, through collaboration, shared goals and strategic alignment.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Cost / Weighting: 40

II.2.6) Estimated value

Value excluding VAT: £10,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The Initial Term of the contract will be 36 months from Service Commencement Date with options to extend for up to 4 further periods of 12 months each.

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 3

Maximum number: 5

Objective criteria for choosing the limited number of candidates:

As described in the tender documentation

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.5) Information about negotiation

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

27 September 2021

Local time

12:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

1 October 2021

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Sanctuary Housing Association

Worcester

Country

United Kingdom