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Tender

Community Wellbeing Hubs - North and South Norfolk

NHS Norfolk and Waveney Clinical Commissioning Group

F02: Contract notice

Notice identifier: 2021/S 000-021359

Procurement identifier (OCID): ocds-h6vhtk-02dade

Published 27 August 2021, 8:08pm

Section I: Contracting authority

I.1) Name and addresses

NHS Norfolk and Waveney Clinical Commissioning Group

Lakeside 400, Broadland Business Park

Norwich

NR7 0WG

Contact

James Savill

Email

agem.norfolkprocurement@nhs.net

Country

United Kingdom

NUTS code

UKH1 - East Anglia

Internet address(es)

Main address

<https://www.norfolkandwaveneyccg.nhs.uk/>

Buyer's address

<https://www.ardengemcsu.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=39090&B=AGCSU

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=39090&B=AGCSU

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Community Wellbeing Hubs - North and South Norfolk

Reference number

NW065a

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Norfolk and Waveney Clinical Commissioning Group are seeking to appoint a provider to run community wellbeing Hubs. The Service will support residents of North and South Norfolk who experience mental health difficulties and mental health crisis.

II.1.5) Estimated total value

Value excluding VAT: £1,107,500

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH16 - North and West Norfolk

Main site or place of performance

North and South Norfolk

II.2.4) Description of the procurement

The Service will support residents by:

- Offering day-time support for a range of mental health problems and for episodes of mental distress, providing advice and information.
- Delivering a social navigation and enabling approach, to empower people to stay well in their community and at home, rather than employing a more traditional 'problem-solving' approach.
- Providing a café function for hub attendees to support social and therapeutic aims, supporting those who feel socially isolated and helping to de-stigmatise mental health and mental distress.
- Providing sanctuary for people experiencing mental ill-health and mental distress, including a calm and safe space, providing practical and emotional support, which can be used as an alternative to admission if appropriate.
- Integrating with the First Response Service (FRS), which is a triage telephone line that will gate keep all crisis referrals to the hub both day and night.
- Working closely with the local Mental Health providers to develop protocols and procedures, ensuring that the Mental Health provider can provide clinical oversight of the hub model, offering advice, support, and formal triage and assessment.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

The contract has the option on a one-year extension. Please see the contract documentation.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

All professional and/or trade registrations is specified within the tender documentation.

III.1.2) Economic and financial standing

List and brief description of selection criteria

Financial standing requirements for the Procurement are outlined within Document 1 - ITT Process Overview, Section 9.4 Financial Standing

Minimum level(s) of standards possibly required

Financial standing requirements for the Procurement are outlined within Document 1 - ITT Process Overview, Section 9.4 Financial Standing

III.1.3) Technical and professional ability

List and brief description of selection criteria

All technical capacity and its evaluation criteria are specified within the tender documentation.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

1 October 2021

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

1 October 2021

Local time

5:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Arden & GEM Commissioning Support Unit

Cardinal Square, 10 Nottingham Road

Derby

DE1 3QT

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Arden & GEM Commissioning Support Unit

Cardinal Square, 10 Nottingham Road

Derby

DE1 3QT

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Arden and GEM CSU Commissioning Support Unit

Cardinal Square, 10 Nottingham Road

Derby

DE1 3QT

Country

United Kingdom

