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Contract

CWC23058 - Statutory Advocacy

Wolverhampton City Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2024/S 000-021344

Procurement identifier (OCID): ocids-h6vhtk-044688

Published 12 July 2024, 8:50am

Section I: Contracting authority

I.1) Name and addresses

Wolverhampton City Council

Civic Centre, St Peters Square

Wolverhampton

WV1 1RL

Contact

Mr Emran Salah

Email

emran.salah2@wolverhampton.gov.uk

Telephone

+44 1902551155

Country

United Kingdom

Region code

UKG - West Midlands (England)

Internet address(es)

Main address

<http://www.wolverhampton.gov.uk>

Buyer's address

<http://www.wolverhampton.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CWC23058 - Statutory Advocacy

Reference number

DN711068

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council has legal duties to comply with the following legislation and provide or commission the following services in response:

- Care Act Advocacy to comply with the Care Act 2014
- Independent Mental Capacity Advocacy (IMCA) including Deprivation of Liberty Safeguards Advocacy (IMCA DoLS), and Relevant Paid Persons Representative Service (RPPR) to comply with the Mental Capacity Act 2005 and the Mental Capacity Amendment Act 2019
- Independent Mental Health Advocacy (IMHA) to comply with the Mental Health Act 1983
- Independent Health Complaints Advocacy Service (IHCAS) to comply with the NHS and Social Care Act 2012.

This service consolidates the following requirements into an integrated service provision:

- Independent Mental Capacity Advocacy (IMCA)
- IMCA Deprivation of Liberty Safeguards (IMCA DoLS)
- Relevant Persons Paid Representative (RPPR)/Volunteer Relevant Persons Representative (VRPR)
- Care Act Advocacy (CAA)
- Independent Health Complaints Advocacy Service (IHCAS) locally branded as Wolverhampton Health Advocacy Complaints Service (WHACS)
- Independent Mental Health Advocacy (IMHA)
- Community Advocacy (Non-Statutory Advocacy)

It is intended that integration of these services will enable the following benefits:

- A consistent service with streamlined processes
- Reduce duplication and improve service delivery
- Improve awareness for potential clients and referrers to make appropriate referrals and seek support at an early stage

- Continuity of advocacy support to individuals receiving a service
- Reduce the number of times that clients must describe their experiences to different advocates and Providers
- An efficient and effective service for the people who will use it and ensuring value for money
- Enable the flexible deployment of resources to manage demand.

The total value for this provision is £1,356,360. The value for each service per annum is the following:

- Independent Mental Capacity Advocacy (IMCA) - £69,173.85
- IMCA Deprivation of Liberty Safeguards (IMCA DoLS) - £30,924.78
- Care Act Advocacy - £30,924.78
- Relevant Persons Paid Representative (RPPR)/Volunteer Relevant Persons Representative (VRPR) - £65,376.07
- Independent Health Complaints Advocacy Service (IHCAS) locally branded as Wolverhampton Health Advocacy Complaints Service (WHACS) - £33,094.94
- Independent Mental Health Advocacy (IMHA) - £28,212.08
- Community Advocacy (Non-Statutory Advocacy) - £13,563.50

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,356,360

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

The Council has legal duties to comply with the following legislation and provide or commission the following services in response:

- Care Act Advocacy to comply with the Care Act 2014
- Independent Mental Capacity Advocacy (IMCA) including Deprivation of Liberty Safeguards Advocacy (IMCA DoLS), and Relevant Paid Persons Representative Service (RPPR) to comply with the Mental Capacity Act 2005 and the Mental Capacity Amendment Act 2019
- Independent Mental Health Advocacy (IMHA) to comply with the Mental Health Act 1983
- Independent Health Complaints Advocacy Service (IHCAS) to comply with the NHS and Social Care Act 2012.

This Contract will have an option to extend until 15th August 2029.

Overarching Service Outcomes

The Advocacy service...

- Is person centred - listens to and understands the views and concerns of clients
- Safeguards the rights, dignity, and privacy of clients
- Effectively represents and promotes the views, values, beliefs, and best interests of clients
- Effectively works with other agencies to provide a seamless service
- Effectively involves clients in peer/self-advocacy
- Is responsive to client/stakeholder feedback/comments.

II.2.6) Estimated value

Value excluding VAT: £1,356,360

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-007403](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Contract No

CWC23058

Title

CWC23058 - Statutory Advocacy

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

V.2.3) Name and address of the contractor

VoiceAbility

c/o Sayer Vincent, 110 Golden Lane

London

EC1Y 0TG

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,356,360

Lowest offer: £1 / Highest offer: £1,356,360 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The City of Wolverhampton Council

Wolverhampton

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Legal Department

Wolverhampton

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

The City of Wolverhampton Council

Wolverhampton

Country

United Kingdom