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Contract

Interpretation and Translation Services for NHS NW London

NHS North West London

F03: Contract award notice

Notice identifier: 2022/S 000-021344

Procurement identifier (OCID): ocids-h6vhtk-0358be

Published 4 August 2022, 6:46am

Section I: Contracting authority

I.1) Name and addresses

NHS North West London

15 Marylebone Rd,

London

NW1 5JD

Email

nhsnwccg.contracting@nhs.net

Country

United Kingdom

NUTS code

UKI32 - Westminster

Internet address(es)

Main address

<https://www.nwlondonccg.nhs.uk>

Buyer's address

<https://www.nwlondonccg.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Interpretation and Translation Services for NHS NW London

Reference number

C79922

II.1.2) Main CPV code

- 79540000 - Interpretation services

II.1.3) Type of contract

Services

II.1.4) Short description

Direct award via the NHS SBS Interpretation and Translation Services framework, Lot 6 (SBS/21/NL/ZWV/10127).

Contract term: Starting 1st July 2022. Three (3) years with the option extend by two (2) years for translation services across eight (8) North West London.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £5,929,450.35

II.2) Description

II.2.2) Additional CPV code(s)

- 79530000 - Translation services

II.2.3) Place of performance

NUTS codes

- UKI32 - Westminster

II.2.4) Description of the procurement

Direct award via the NHS SBS Interpretation and Translation Services framework, Lot 6 (SBS/21/NL/ZWV/10127).

Contract term: Starting 1st July 2022. Three (3) years with the option extend by two (2) years for translation services across eight (8) North West London.

Lot 6 - One Stop Shop

The Service Provider will arrange for the provision of a high quality and professional communication service which includes;

- Telephone Interpretation;
- Video Interpretation (Spoken & BSL);
- Face to Face (spoken) interpretation (preference to encourage telephone or video interpretation in first instance. NHS NW London will monitor and review by exception requests by practices if face to face requests are exceptionally higher or lower than borough trends)
- British Sign Language (BSL); and
- Document Translation

Call off via Direct Award.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This contract was awarded via direct award through an existing framework.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2022

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Silent Sounds Communications Ltd

10 Manor Courtyard, Hughenden Avenue, High Wycombe

High Wycombe

HP13 5RE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08043043

Internet address

<http://www.silent-sounds.co.uk>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £5,929,450.35

Lowest offer: £5,929,450.35 / Highest offer: £5,929,450.35 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

Strand

London

WC2A 2LL

Email

generaloffice@administrativecourtoffice.justice.gov.uk

Country

United Kingdom

Internet address

<https://www.gov.uk/courts-tribunals>