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Tender

## **YAS 20 2023\_24 Case Management System**

Yorkshire Ambulance Authority NHS Trust

F01: Prior information notice

Call for competition

Notice identifier: 2023/S 000-021342

Procurement identifier (OCID): ocds-h6vhtk-03e4dc

Published 24 July 2023, 4:10pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Yorkshire Ambulance Authority NHS Trust

Units 2 and 3, Trinity Business Park, Turner Way

Wakefield

WF2 8EE

#### **Contact**

Alice Hall

#### **Email**

[yas.procurement@nhs.net](mailto:yas.procurement@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKE45 - Wakefield

**Internet address(es)**

Main address

<https://www.yas.nhs.net>

Buyer's address

<https://www.yas.nhs.net>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

YAS 20 2023\_24 Case Management System

#### **II.1.2) Main CPV code**

- 72260000 - Software-related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Provision of a case management system solution for a minimum of three (3) years. Multiple case types: disciplinary, sickness- short term, sickness long term, sickness-other\*, grievance, capability, dignity at work, safeguarding.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72261000 - Software support services

#### **II.2.3) Place of performance**

NUTS codes

- UKE45 - Wakefield

#### **II.2.4) Description of the procurement**

Provision of a case management system solution for a minimum of three (3) years. Multiple case types: disciplinary, sickness- short term, sickness long term, sickness-other\*, grievance, capability, dignity at work, safeguarding.

#### **II.2.5) Award criteria**

Price

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 November 2023

End date

31 October 2026

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of expressions of interest**

Date

15 August 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## Section VI. Complementary information

### VI.3) Additional information

If not already registered, please register on Atamis as a supplier here:

<https://health-family.force.com/s/Welcome>

If needed, please access Supplier user guide here:

[https://services.atamis.co.uk/docs/Supplier\\_User\\_Guide.pdf](https://services.atamis.co.uk/docs/Supplier_User_Guide.pdf)

Link to Atamis support is:

[support-health@atamis.co.uk](mailto:support-health@atamis.co.uk) (Phone 029 2279 0052)

A Supplier session will be taking place on the 7th March 2023. Please email

[yas.procurement@nhs.net](mailto:yas.procurement@nhs.net) if you wish to receive an invitation to the event.

It is intended that commercial schedules will be evaluated on the one financial year fixed price and two financial years fixed price models proposed for each Lot. Three-year fixed price should be submitted but will not be evaluated.

### VI.4) Procedures for review

#### VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>