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Tender

YAS 20 2023_24 Case Management System

Yorkshire Ambulance Authority NHS Trust

F01: Prior information notice

Call for competition

Notice identifier: 2023/S 000-021342

Procurement identifier (OCID): ocids-h6vhtk-03e4dc

Published 24 July 2023, 4:10pm

Section I: Contracting authority

I.1) Name and addresses

Yorkshire Ambulance Authority NHS Trust

Units 2 and 3, Trinity Business Park, Turner Way

Wakefield

WF2 8EE

Contact

Alice Hall

Email

yas.procurement@nhs.net

Country

United Kingdom

Region code

UKE45 - Wakefield

Internet address(es)

Main address

<https://www.yas.nhs.net>

Buyer's address

<https://www.yas.nhs.net>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

YAS 20 2023_24 Case Management System

II.1.2) Main CPV code

- 72260000 - Software-related services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of a case management system solution for a minimum of three (3) years. Multiple case types: disciplinary, sickness- short term, sickness long term, sickness-other*, grievance, capability, dignity at work, safeguarding.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72261000 - Software support services

II.2.3) Place of performance

NUTS codes

- UKE45 - Wakefield

II.2.4) Description of the procurement

Provision of a case management system solution for a minimum of three (3) years. Multiple case types: disciplinary, sickness- short term, sickness long term, sickness-other*, grievance, capability, dignity at work, safeguarding.

II.2.5) Award criteria

Price

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 November 2023

End date

31 October 2026

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of expressions of interest

Date

15 August 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.3) Additional information

If not already registered, please register on Atamis as a supplier here:

<https://health-family.force.com/s/Welcome>

If needed, please access Supplier user guide here:

https://services.atamis.co.uk/docs/Supplier_User_Guide.pdf

Link to Atamis support is:

support-health@atamis.co.uk (Phone 029 2279 0052)

A Supplier session will be taking place on the 7th March 2023. Please email

yas.procurement@nhs.net if you wish to receive an invitation to the event.

It is intended that commercial schedules will be evaluated on the one financial year fixed price and two financial years fixed price models proposed for each Lot. Three-year fixed price should be submitted but will not be evaluated.

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>